

Developer Services Performance

2014/15



YorkshireWater

Clean Water Performance

		NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Pre Development Enquiry	Completed Enquiries	76.47%	100%	87.50%	93.33%	100%	87.50	66.67%	100%
S45 Quote	Acknowledgements	96.37%	100%	92.11%	99.52%	100%	100%	96.92%	99.27%
	Completed Quotations	73.62%	90.98%	88.84%	96.87%	96.95%	96.11%	95.15%	97.70%
S45 Connection	Completed Connections	70.59%	58.61%	88.91%	97.63%	71.82%	74.93%	75.79%	78.21%
Mains Design up to 500 plots (Excluding offsite reinforcements / Engineering difficulties / Schedule 13 WEA)	Acknowledgements	100%	100%	95.45%	100%	100%	100%	100%	95.24%
	Quotations	90.91%	100%	88.89%	90.32%	94.44%	86.67%	78.26%	82.35%
Mains Design over 500 plots or off site reinforcements / Engineering Difficulties / Schedule 13 WEA	Quotations			100%		100%	50%	100%	100%
	Quotations with extension by agreement			100%			100%		75%
Mains Construction	Sites Commissioned in Target	85.45%	86.54%	97.22%	97.50%	91.04%	97.50%	96.77%	96%
Self Lay Acknowledgement	Acknowledgements					100%		100%	100%

Self Lay <500 plots (Excluding offsite reinforcement / Engineering Difficulties / Schedule 13 WEA	Quotations						100%	100%	66.67%	100%
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Waste Water Performance

		NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Pre Development Enquiry	Completed Enquiries	71.43%	83.33%	100%	97.92%	97.62%	84.85%	61.76%	92.86%
Sewer Requisition Design	Acknowledgements	100%		100%	100%	75%	100%		
	Quotations					100%			100%
Sewer Requisition Construction	Commissioned in Target								100%
	Acknowledgements	81.25%	100%	95.92%	95.45%	94.74%	96.00%	100%	100%
Adoption and developer delivered diversion Technical Vetting	Applications Completed	87.50%	97.30%	88.68%	92.47%	86.71%	91.49%	99.33%	100%
Legal Agreement	Agreements sent in target	95.24%	100%	96.30%	76.92%	92%	76.67%	100%	96%
S106 – Approval / Rejection	Completed in target	93.75%	100%	100%	100%	100%	85.96%	98.11%	100%
	Rejected completed in target	90.63%	100%	100%	100%	100%	96.77%	97.06%	100%