

Trade Effluent Charge application changes

Retailer Guide

2018 – 2019

It's part of our
Blueprint for Yorkshire



YorkshireWater



Retailer Guide for the Change to the application of the Trade Effluent Charge for 2018 – 2019 Charging Year

These notes are to advise Retailers of the changes we have brought to the Yorkshire Water Trade Effluent Wholesale Charges for 2018/19.

The change affects the application of the charges but does not affect the basis of charge or the actual charges themselves.

If you have any queries please contact our Wholesale Service Desk on 0344 902 0228 or e-mail: wholesaleservicedesk@yorkshirewater.co.uk

Changes to Trade Effluent Charges effective from 1st April 2018

Previous application

Historically Yorkshire Water Services Limited Trade Effluent charges have been applied using a 6-month rolling average application, however over the past year we have received feedback from Retailers that this has caused the following issues;

- Incorrect averages being sent to the Central Market Operating System (CMOS) and retrospective amendments causing an administrative burden to both Retailers and Wholesalers
- Submission date of monthly sample results into CMOS causing delays in Retailers issuing bills to customers.

“You said – we did”

New application

From April 2018 Yorkshire Water Services Limited will calculate Trade Effluent Charges based on the average strengths of all charging samples taken in the previous 12-month period (ie 1st March of the previous year to 28th February of the current year).

The average of these samples will then be fixed for the next 12 months and uploaded to CMOS mid-April.

Frequently asked questions

1. What if a customer had a dramatic change in strength samples during the charging year?

A: The Retailer should submit a G01 form, providing evidence as to why the fixed strength is not representative. Yorkshire Water will review this and inform the Retailer of a decision.

2. What if a customer / Retailer disputes the fixed strength?

A : The Retailer will need to submit a G01 form, providing evidence as to why the fixed strength is not representative. Yorkshire Water Services Limited will review the evidence and inform the Retailer of the outcome of the decision.

3. What if a previous high sample has been included and is not reflective of the average?

A: The Retailer should submit a G01 form, providing evidence that a sample is not representative. Yorkshire Water Services Limited will review the evidence and inform the Retailer of the outcome of the decision.

4. What if there is a change of occupier?

A: Yorkshire Water Services Limited will continue to use the previous occupiers fixed strength, where the process is unchanged. Where there is a change to the process, Retailers should submit a GO2 form and apply for a new consent.

5. Will any automatic adjustments be made during the year if any samples are significantly different to the fixed strength?

A: No, unless evidence can be provided (see question 1)

6. Will Yorkshire Water Services Limited still take regular samples?

A: Yes, regular samples will continue to be taken and will be used to calculate the fixed strength for the following year.

7. How will the fixed strength be calculated for new consents?

A: Agreed strengths will be used where possible. If this is not possible, samples will be taken prior to the consent becoming live and a fixed strength derived from these.

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