

Yorkshire Water Board Assurance Report 2018 - 2019



Yorkshire Water

Wholesale charges publication 2018-19

Directors' Statement

As a Director of Yorkshire Water at the time of the publication of the company's Wholesale Charges, I, the undersigned, confirm that:

- a) so far as I am aware, there is no relevant audit information of which the auditors of the company's Wholesale Charges are unaware; and
- b) I have taken all the steps that I ought to have taken as a director in order to make myself aware of any relevant audit information and to establish that the auditors of the company's Wholesale Charges are aware of the information.

consistent with the Companies (Audit, Investigations and Community Enterprise) Act 2004.

And that, to the best of my knowledge, having made all due inquiries and based on sources of evidence, that:

- c) the company complies with its legal obligations relating to the Wholesale Charges it has published.
- d) the Board has assessed the effects of the new charges on water supply and sewerage licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;
- e) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its Wholesale Charges is accurate; and
- f) the company has consulted with relevant stakeholders in a timely and effective manner on its Wholesale Charges.
- g) the Board has considered the movement from the indicative Wholesale charges which were set using a forecasted RPI of 3.80% against the final Wholesale Charges which were set using an RPI of 3.88%. There are no variances which would be considered significantly different and therefore no statement of explanation is required



Anthony Rabin
Chairman



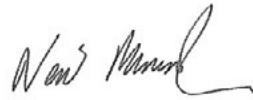
Richard Flint
Chief Executive



Liz Barber
Director of Finance, Regulation & Markets



Pamela Doherty
Director of Service Delivery



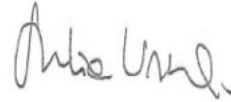
Nevil Muncaster
Director of Asset Management



Ray O'Toole
Senior Non-Executive Director



Teresa Robson-Capps
Non-Executive Director



Julia Unwin
Non-Executive Director



Chantal Forrest
Company Secretary



Andrew Wyllie
Non-Executive Director



Michael Osborne
Director



Scott Auty
Director



Andrew Dench
Director

Contents

Board Assurance Report 2018 - 19

Board Assurance Statement & Board Signatures	P03
01. Charges data assurance summary	P05
02. Wholesale charges rules compliance review	P07

Appendix

• Table 1 Non-primary charges 2018-19	P13
• Table 2 Revenue control compliance 2018-19	P21
• Table 3 Bill increases 2018-19	P21
• Retailer consultation table	P23
• Non-household indicative wholesale charges 2018-19 review	P24
• Household wholesale charges 2018-19	P28

01. Charges Data Assurance Summary - Yorkshire Water Services Ltd

The governance in place and the assurance process detailed below in the production of the household and non-household charges allows the Board to review and provide confidence in the charges we publish and the assurance processes we have followed. The Board of Directors sign the 'Board Assurance Statement' which confirms:

- The Charges comply with our legal requirements.
- The Board has reviewed the effects of the 2018-19 charges on customer bills for a range of customer types to assess if bill increases have exceeded 5%.
- We have consulted with the relevant stakeholders in a timely and effective manner.
- Appropriate systems and processes are in place to ensure the data and information contained in the Charges and additional information is accurate.

Completed assurance levels explained

- By mapping our assurance activities into three levels, the Board are given confidence that sufficient assurance is provided at the right time. Errors missed at one level will be captured and corrected at the next. A description of the levels of assurance is provided in the diagram below. This includes both internal and external review.



Charges assurance levels explained

Level 1:

- All data inputs into the tariff model are from assured data sources, internal experts or forecasted.
- The tariff model is updated and calculation input checks are reviewed.
- All movements in tariffs are reviewed and bill impacts assessed.
- Level 1 assurance ensures we remain compliant with the four revenue price controls;
 - Wholesale water
 - Wholesale wastewater
 - Retail household
 - Retail non-household
- Level 1 assurance confirms we are compliant with the published charges principles and guidelines.

Level 2:

- The Tariff Steering Group, which included internal business experts in regulatory finance, retail services and tariffs held several meetings to discuss charging policy, strategy and governance.
- A qualified member of our internal legal team is asked to agree any changes to the charges scheme book.
- The Head of Financial Planning and Pricing and the Regulation Director have reviewed the Charges and customer bill impacts. As part of the assurance process both are required to sign off and comment on their observations, any queries raised are resolved prior to the Board review.

Level 3:

- External independent assurance was provided by two firms of auditors. These reports are included in their entirety as an appendix in the paper submitted to the Board for review.
 - Deloitte audited the charges model to ensure the calculations are robust and the model is fit for purpose.
 - Halcrow audited the charges model for compliance with charging principles and guidelines.
- A paper is submitted to the Board which contains;
 - a copy of both auditor's findings – this allows a check to the Charging principles and guidelines;
 - the timetable for completion – gives confidence the process is under control and all reporting requirements will be achieved;
 - tables comparing charges – this provides a transparent review of the movements in charges.
- Internal Audit complete an annual billing audit, to confirm that the tariffs have been included within the billing system correctly.

There are two Board Assurance statements;

- Charges Scheme – this relates to the end user charges.
- Wholesale Charges – excluding retail.

These are clearly visible in the separate sections to which they apply.

www.yorkshirewater.com/charges
www.yorkshirewater.com/business/services#ls2

02. Charges 2018-19 - Yorkshire Water Wholesale Charges rules compliance review

RULE NUMBER	SCHEME RULE	ARE WE COMPLIANT?	EVIDENCE
1 - 6	Introduction and interpretation Publication	n/a	
7	Each water undertaker must publish the Wholesale Charges payable by a water supply licensee for the supply of water to Eligible Premises that are connected to the undertaker's supply system. This includes the Eligible Premises to which a Special Agreement would otherwise apply (although nothing in these rules requires the publication of a customer's name or address).	Compliant	YWS propose to publish their final wholesale water charges on 12th January 2018, which is in accordance with the requirements of the wholesale charging rules (as detailed in Annex A3), whereby wholesalers are required to publish their final wholesale charges at least 11 weeks before the start of the charging period. We will also include the details of special agreement - YKPOT1, whereby the customer receives 20% reduction in the applicable volumetric rate for water.
8	Each sewerage undertaker whose area is wholly or mainly in England must publish the Wholesale Charges payable by a sewerage licensee in respect of the provision of sewerage services to Eligible Premises that are connected to the undertaker's sewerage system. This includes the Eligible Premises to which a Special Agreement would otherwise apply (although nothing in these rules requires the publication of a customer's name or address)	Compliant	As above
9	Each relevant undertaker must also, as a minimum, publish the Wholesale Charges (or the methodology for calculating such charges where the charges cannot be determined in advance) that would, where relevant, be payable by a water supply or sewerage licensee for: <ul style="list-style-type: none"> (a) the replacement of lead service pipes; (b) the provision and maintenance of fire hydrants; (c) damage to apparatus; (d) the carrying out of inspections to ascertain whether any provision contained in or made or having effect under the Water Industry Act 1991 with respect to any water fittings or with respect to the waste or misuse of water is being or has been contravened; (e) site inspections; (f) the provision and use of standpipes; (g) the testing of meters; and (h) the disconnection of a service pipe (or for otherwise cutting off a supply of water) to any premises and the reconnection of such premises to a water main. 	Compliant	The list of non-primary charges includes but is not limited to those set out in the wholesale charging rules. A working group which included the relevant experts from around the business reviewed the calculations and text around each of their areas to ensure the information was correct. The non-primary charges were assured by Regulation and Compliance. We have taken into account the feedback from Retailers and have published as a result a transparent, clear and complete set of non-primary charges see Table 1.

RULE NUMBER	SCHEME RULE	ARE WE COMPLIANT?	EVIDENCE
10	Wholesale Charges must be published at least eleven weeks before the start of the period for which the charges will be imposed.	Compliant	The Wholesale charges will be published 12th January 2018 per the changing rules.
11	Wholesale Charges must be published on a relevant undertaker's website and in such other manner as the undertaker considers appropriate for the purpose of bringing it to the attention of persons likely to be affected by it.	Compliant	We clearly publish current and historic wholesale charges on the YWS website, within the 'Business' section, under 'Useful Information'. titled – Wholesale Charges.
12	Wholesale Charges must be published with such additional information or explanation as is necessary to make clear what services are covered by each charge.	Compliant	Additional information supporting the wholesale charges is provided within the Wholesale charges booklet, whereby a separate explanation is provided for each charge.
	General charging principles		
13	Relevant undertakers whose areas are wholly or mainly in England must determine what types of charges may or may not be imposed and the amount of any charges that may be imposed in accordance with the principle that Wholesale Charges should reflect: (a) fairness and affordability; (b) environmental protection; (c) stability and predictability; and (d) transparency and customer-focused service	Compliant	We confirm that the charges imposed are aligned to the total allowable revenue forecasts published in the PR14 Final Determination, reflecting the allowable expenditure over AMP6. Table 2.
	Principles for determining the amount of charges		
14	Consistent principles and methodologies must be applied to the calculation of charges for different classes of Eligible Premises, regardless of the services provided.	Compliant	We confirm that the charges imposed are aligned to the total allowable revenue forecasts published in the PR14 Final Determination, reflecting the allowable expenditure over AMP6.
15	Charging structures must reflect the long-run costs associated with providing the relevant service.	Compliant	There have been no changes to the charging structure during the year. As long-run costs are built in to the total allowable revenue published in the FD, and the charging structure is aligned to the total allowable revenue in the FD.
16	Differences between charges for services provided to Eligible Premises that are larger users of water and sewerage services and charges for services provided to Eligible Premises that are smaller users of water and sewerage services must only be based on cost differences associated with differential use of network assets, differential peaking characteristics, different service levels and/or different service measurement accuracy.	Compliant	On the basis that a 'falling block' tariff structure is applied by YWS to account for different customer types, seasonal peaking characteristics are not applied.
17	Where cost differences associated with differential peaking characteristics are used as a basis for differences between charges for services provided to Eligible Premises that are larger users of water and charges for services provided to Eligible Premises that are smaller users of water, the charges fixed on that basis must be structured on an appropriate peak demand basis	Compliant	No seasonal differentials or peaking characteristics are applied by YWS

RULE NUMBER	SCHEME RULE	ARE WE COMPLIANT?	EVIDENCE
18	Charges for sewerage services must take into account the different pollutant loads associated with foul water, trade effluent, surface water draining from Eligible Premises and surface water draining from highways.	Compliant	Although separate tariffs apply to the different customer types, the current charging structure separates charges between sewerage service, trade effluent and surface water from premises charges. Foul water and surface water from highways is not currently identified within the charging scheme. We will separate out these elements per the Ofwat guidance by April 2020.
	Unmetered charges		
19	No Unmetered Wholesale Charges may be imposed unless the basis on which those charges are fixed or determined is clear and, in the case of Rateable Value Charges, it is clear: (a) which Rating Valuation List charges are fixed or determined by reference to; and (b) if the undertaker uses a different value or other amount to that specified in such a list, the methodology or other basis on which that different value or other amount is calculated	Compliant	The basis of unmetered wholesale charges is consistent with previous years – based on property rating valuations, which are unchanged since 1989.
20	Sewerage undertakers whose area is wholly or mainly in England must, in relation to each period beginning on or after 1 April 2020, separate Wholesale Charges for sewerage services provided to Eligible Premises into separate charges for the reception, treatment and disposal of: (a) foul water; (b) trade effluent; (c) surface water draining from Eligible Premises; and (d) surface water draining from highways.	Compliant	Although separate tariffs apply to the different customer types, the current charging structure separates charges between sewerage service, trade effluent and surface water from premises charges. Foul water and surface water from highways is not currently identified within the charging scheme. We will separate out these elements per the Ofwat guidance by April 2020.
21	Sewerage undertakers must provide for an appropriate reduction in the Wholesale Charges payable for the provision of sewerage services to any Eligible Premises where the sewerage undertaker knows, or should reasonably have known, that surface water does not drain to a public sewer from those premises.	Compliant	As detailed in the Charges Booklet, if a measured non domestic customer can prove and verify that the chargeable surface area has reduced or is smaller than the area used for charging purposes, such that it places them in a lower charging band, then the lower charge for surface water will be applied.
	Trade Effluent		
22	Charges to be paid in connection with the carrying out of a sewerage undertaker's trade effluent functions must be based on the Mogden formula, a reasonable variant of the Mogden formula or on a demonstrably more cost-reflective basis.	Compliant	We confirm that trade effluent charges are based on the application of the Mogden formula.
	Concessionary drainage charges		
23	The Wholesale Charges published by each sewerage undertaker must set out: (a) the classes of community group (if any) in relation to which the undertaker allows reductions in the Wholesale Charges payable by a sewerage licensee in respect of surface water drainage from Eligible Premises; and (b) the reductions allowed.	Compliant	We do not apply concessionary drainage rates or reductions in charges to community groups, as the surface water charge differentials are not significant.

RULE NUMBER	SCHEME RULE	ARE WE COMPLIANT?	EVIDENCE
24	<p>Where a sewerage undertaker's charges scheme under section 143 of the Water Industry Act 1991 includes a provision designed to reduce charges to community groups in respect of surface water drainage from their Eligible Premises, the amount of Wholesale Charges payable by a sewerage licensee in respect of the provision of sewerage services to Eligible Premises occupied by community groups must be determined in accordance with the principles that:</p> <p>(a) Wholesale Charges must be reduced in relation to the same classes of community group; and</p> <p>(b) the reductions in Wholesale Charges must be the same and apply for the same period.</p>	Compliant	We do not apply concessionary drainage rates or reductions in charges to community groups, as the surface water charge differentials are not significant
	Special Agreements		
25	Where a Special Agreement would apply to the provision of services to Eligible Premises if the undertaker continued to provide the services, a relevant undertaker must impose on a water supply licensee or, as the case may be, a sewerage licensee only such charges as would enable the licensee to charge for those services at the same rate or rates as would have applied if the Special Agreement had applied.	Compliant	There is a single special agreement in place at – YKPOT1. The agreement that has been in place since 1880 limits charges at 80% of the full charge per 1000 gallons.
	Small companies		
26	Paragraph 10 of these rules does not apply to Small Companies. Instead Small Companies must publish their Wholesale Charges (or the methodology for calculating such charges) at least nine weeks before the start of the period for which the charges will be imposed.	n/a	
	Annex: Information requirements		
A1	<p>Each undertaker should provide to the Water Services Regulation Authority an assurance statement from its Board of Directors and publish its statement no later than the time of publication of its final Wholesale Charges confirming that:</p> <p>(a) the company complies with its legal obligations relating to the Wholesale Charges it has published;</p>	Compliant	The audit report from Halcrow provided assurance to the board we are compliant with these license conditions. Licence Condition B - Companies must make sure their charges comply with their four separate revenue controls. I.e. they do not project to raise more revenue in each of the four separate price controls. (Water, Waste Water, Retail - Household, Retail – Non-household.). Halcrow have provided assurance to the board we are compliant with this rule. Licence Condition E - Companies must make sure, when fixing their charges, that no undue preference is shown to, and that there is no undue discrimination against, any class of customers or potential customers. See Table 2

RULE NUMBER	SCHEME RULE	ARE WE COMPLIANT?	EVIDENCE
	<p>(b) the Board has assessed the effects of the new charges on water supply and sewerage licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;</p>	Compliant	Assuming a constant level of consumption for a representative range of customer types we have not found any customer group who will experience a bill increase greater than 5%. This is illustrated in Table 3.
	<p>(c) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its Wholesale Charges is accurate;</p>	Compliant	Deloitte and Halcrow combined audit the charges model its inputs and calculations. The Board are furnished with a detailed report from each.
	<p>(d) the company has consulted with relevant stakeholders in a timely and effective manner on its Wholesale Charges; and</p>	Compliant	See correspondance summary Table 4.
	<p>(e) where final Wholesale Charges are significantly different from the indicative Wholesale Charges published for the same period, the Board has considered the reasons why those changes occurred and has issued a statement explaining why those changes were not anticipated and/or mitigated. For these purposes, "indicative Wholesale Charges" means the information referred to in A3 below and charges are "significantly different" if a reasonable person would consider the changes to be material.</p>	Compliant	Per our Board Statement the movement in the charges from Indicative to final was not considered material and therefore analysis is required. However we have included a table of the charges for review. Table 5.
	Indicative charging information		
A2	No later than six months before publishing its final Wholesale Charges, each undertaker (other than a small company), should if considering making any significant changes to its primary Wholesale Charges publish information that, at a minimum, informs stakeholders of the scope of its proposed changes. For these purposes, changes will be "significant" if a reasonable person would consider them to be material. The information provided does need not be as detailed as that referred to in A3 and A4 below.	Compliant	Published July 2017
A3	No later than three months before publishing its final Wholesale Charges, each undertaker (other than a small company) should provide to the Water Services Regulation Authority and publish indicative Wholesale Charges. For these purposes, "indicative Wholesale Charges" are the primary Wholesale Charges that the undertaker reasonably expects to fix for the following period (based on the information available to it at that time)	Compliant	Published October 2017

RULE NUMBER	SCHEME RULE	ARE WE COMPLIANT?	EVIDENCE
A4	<p>No later than three months before publishing its final Wholesale Charges, each undertaker (other than a small company) should, if it intends to make any significant changes to its primary Wholesale Charges, provide to the Water Services Regulation Authority and publish a statement of significant changes. For these purposes:</p> <p>(a) changes to the level of primary Wholesale Charges, or to the methodology for calculating them, will be significant if a reasonable person would consider them to be material; and</p> <p>(b) a statement of significant changes should include:</p> <p>(i) what changes are expected;</p> <p>(ii) how water supply and sewerage licensees (as a whole or in groups) and customers occupying Eligible Premises (as a whole or in groups) are likely to be affected; and</p>	Compliant	Published October 2017
A5	<p>Each undertaker (other than a small company) should provide to the Water Services Regulation Authority an assurance statement from its Board of Directors and publish its statement no later than the time of publication of its indicative Wholesale Charges confirming, using the best available information available at that time, that:</p> <p>(a) the company complies with its legal obligations relating to the indicative Wholesale Charges it has published;</p> <p>(b) the Board has assessed the effects of the new charges on water supply and sewerage licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services to eligible customers and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;</p> <p>(c) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its indicative Wholesale Charges is accurate; and</p> <p>(d) the company has consulted with relevant stakeholders in a timely and effective manner on its indicative Wholesale Charges.</p>	Compliant	Published October 2017

Table 1. Non-Primary charges 2018-19

All non-household non-primary charges are subject to the addition of any VAT chargeable per the Wholesale Retail Code.

Our standard hours are Monday to Friday 8am to 5pm unless otherwise stated.

Non-primary services may also be requested via Accredited Entities which is applicable in line with our policy.

An abortive visit charge will be applied where Yorkshire Water is unable to carry out work due to matters outside its control. This includes but is not restricted to: cancelled by the Retailer or the Retailer's customer after work has been mobilised; obstruction from parked vehicle; incorrect address; refused entry by the occupier; health and safety hazard identified, customer not eligible and where fulfilment of the request would contravene legislation, e.g. disconnecting household or identified categories of non-household premises.

SECTION A: RELAYING/REPAIRING /RENEWING PIPES (INCL. THE REPLACEMENT OF LEAD SERVICE PIPES)

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Relaying / repairing private mains / communication pipes and associated assets.	Quotation on request	Recovery of direct and indirect costs	Retailer request by completing Swimpool Process F4.R
Repairing / renewing private supply pipes	Quotation on request	Recovery of direct and indirect costs	Retailer request by completing Swimpool Process F4.R

The non-household customer owns and is responsible for any leaks on the pipework from the boundary of the eligible premises up to where it enters the building, including any stop taps fitted along its length. They should contact their Retailer for assistance in repairing or replacing such pipework.

Where a Retailer requests Yorkshire Water to repair a private main, communication or supply pipe and associated assets we will recover all costs incurred associated with investigation, administration, statutory noticing, repair and re-instatement of the asset.

SECTION B: THE PROVISION AND MAINTENANCE OF FIRE HYDRANTS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
The provision and maintenance of fire hydrants	Quotation on request	Recovery of direct and indirect costs	Yorkshire Water website

Where West Yorkshire Fire Service; Humberside Fire and Rescue Service; North Yorkshire Fire Service or South Yorkshire Fire and Rescue Service request a repair or installation to an existing Fire Hydrant Yorkshire Water will recover all costs incurred associated with investigation, administration, statutory noticing and repair/installation.

SECTION C: DAMAGE TO APPARATUS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Third party damages and remedial work	Quotation on request	Recovery of direct and indirect costs	n/a

Where a third party damages a Yorkshire Water asset we will recover all costs incurred associated with investigation, administration, statutory noticing, customer service loss or repair and re-instatement of the asset.

SECTION D: THE CARRYING OUT OF INSPECTIONS TO ASCERTAIN WHETHER ANY PROVISION CONTAINED IN OR MADE OR HAVING THE EFFECT UNDER THE WATER INDUSTRY ACT 1991 WITH RESPECT TO ANY WATER FITTINGS OR WITH RESPECT TO THE WASTE OR MISUSE OF WATER IS BEING OR HAS BEEN CONTRAVENED

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Single visit	£147.00	£110.00	(i) YW notifies Retailer via Swimpool Process F2.W ii) Retailer request the visit via Swimpool Process F4.R

Following a water fittings regulations inspection where we have recorded breaches, we will issue a written report to both the Retailer and the Retailers customer. This report will outline the work required to ensure compliance and a timescale for completion. If compliance is not achieved upon our revisit a notice will be issued under Section75 of the Water Industry Act 1991.

- Yorkshire Water will notify and charge the Retailer for any further visits following the Section75.
- Where the Retailer requests Yorkshire Water to visit a non-household premises to provide a water fittings inspection or on-site advice, then the charge will be applied.

In the event the visit must be aborted at either the request of the Retailer or the Retailers customer the abortive visit charge will be applied.

SECTION E: SITE INSPECTIONS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
----------	--------	-----------------------	------------------------------

Please refer to the relevant activity being undertaken

SECTION F: THE PROVISION AND USE OF STANDPIPES

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
----------	--------	-----------------------	------------------------------

The provision and use of standpipes	Please refer to the 'Standpipe Hire Scheme Application'		Yorkshire Water website - This service is provided through Aqyam Water Services
-------------------------------------	---	--	---

For non-household customers who require access to the water distribution network via an approved standpipe we have an established, easy to use application process which includes guidance on deployment and the correct method of accessing the network. A charge is made for the hire and for the volume of water consumed.

SECTION G: METERING SERVICES INCLUDING TESTING OF METERS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
----------	--------	-----------------------	------------------------------

Meter accuracy test - meter removed, external accreditation	£300 plus meter replacement charge which will be subject to quote	Full meter test charge applicable	Retailer request by completing Swimpool Process B3.R
---	---	-----------------------------------	--

Where a Retailer requests Yorkshire Water to undertake an externally accredited accuracy test of a meter associated with a registered SPID, Yorkshire Water will charge a fee which covers the cost of removing the meter, transporting it to the externally accredited organisation and providing a report on the meters accuracy. Yorkshire Water will also charge for the installation of a replacement meter while the original meter is being tested. If the results show the meter is outside its accuracy range the meter test fee and meter exchange fee will not be payable.

Installation of a standard meter	£263.36	£263.36	Retailer request by completing Swimpool Process B1.R
----------------------------------	---------	---------	--

Where a Retailer requests Yorkshire Water to install a meter on a registered or potential SPID Yorkshire Water will charge the cost of installation based on a standard meter size of 25mm installed in a standard MSM type chamber. It will be the responsibility of the Retailer to ensure Yorkshire Water has the required access to carry out the works. In the event the planned work cannot take place through no fault of Yorkshire Water the full cost of the installation will be charged. On request a quotation can be given for the installation of a meter which is not the standard 25mm.

Meter - change of size, model or location	Quotation on request	Full quotation charges applicable	Retailer request by completing Swimpool Process B7.R
---	----------------------	-----------------------------------	--

Where a Retailer requests Yorkshire Water to change the size, model or location of an existing meter Yorkshire Water will charge based on the meter size and type and any associated civil/plumbing work required. Yorkshire Water will provide a quotation for the works and will only commence work once the quotation has been accepted by the Retailer. It will be the responsibility of the Retailer to ensure Yorkshire Water has the required access to carry out the works. In the event the planned work cannot take place through no fault of Yorkshire Water the full quoted cost of the installation will be charged. On request a quotation can be given for the installation of a meter which is not the standard 25mm.

Logger cable investigation (verification of no-data/flat-lining data logger)	£67.38	£67.38	Retailer request by completing Swimpool Process F4.R
--	--------	--------	--

Where a Retailer requests investigation of the data logger cable Yorkshire Water will charge £67.38 survey fee. In the event the survey must be aborted at either the request of the Retailer or the Retailers customer the abortive visit charge full charge will be payable.

SECTION G: METERING SERVICES INCLUDING TESTING OF METERS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Logger cable installation (Standard)	£250.00	£67.38	Yorkshire Water website

Where a Retailer requests Yorkshire Water to enable a logger to be fitted to a compatible meter Yorkshire Water will charge a fee of £250 to install a pulse splitter unit and provide a pulsed output cable connector. It will be the responsibility of the Retailer to ensure Yorkshire Water has the required access to carry out the works. In the event the planned work cannot take place through no fault of Yorkshire Water the cost of logger cable investigation fee above will be charged. It will be the responsibility of the Retailer to attach the logger once the pulsed cable connection is available.

Logger cable installation (non-standard)	Quotation on request	£67.38	Yorkshire Water website
--	----------------------	--------	-------------------------

Where a Retailer requests Yorkshire Water to enable a logger to be fitted to a compatible meter and this requires modification of the existing set up, Yorkshire Water will provide a quotation for the works and will only commence work once the quotation has been accepted by the Retailer. It will be the responsibility of the Retailer to ensure Yorkshire Water has the required access to carry out the works. In the event the planned work cannot take place through no fault of Yorkshire Water the cost of logger cable investigation fee above will be charged. It will be the responsibility of the Retailer to attach the logger once the pulsed cable connection is available. On request a quotation can be given for the installation of a meter which is not the standard 25mm.

Stop Tap re-sites	Quotation on request	Full charge applicable	Retailer request by completing Swimpool Process B7.R
-------------------	----------------------	------------------------	--

SECTION H: CONFIRMATION AND VERIFICATION OF SUPPLY ARRANGEMENTS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Desktop assessment of verification of services / allowances and meter details or meter supply arrangements. The price is per service or supply point.	£33.69	n/a	Retailer request by completing Swimpool Process C1.R

Where a Retailer requests confirmation of the services, allowances or meter details associated with a registered SPID and this can be carried out using historic data and asset records without requiring a site visit Yorkshire Water will charge for the processing time associated with responding to the request. Where data is found to be inaccurate no charge will be payable.

Verification of services / allowances and meter details or meter supply arrangements	£84.23	£84.23	Retailer request by completing Swimpool Process C1.R
--	--------	--------	--

Where a Retailer requests confirmation of services, allowances or the meter details associated with a registered SPID and this requires a site survey Yorkshire Water will charge £67.38. In the event the survey must be aborted at either the request of the Retailer or the Retailers customer the full charge will still be made. Where data is found to be inaccurate no charge will be payable.

Meter survey (Monday -Friday, 8am to 5pm)	£84.23	£84.23	Removal/relocation would be process B7 Installation of a new meter would be process B1
---	--------	--------	--

Where a Retailer requests Yorkshire Water to undertake a survey in relation to an existing meter or to facilitate the installation, removal or relocation of a meter associated with the supply to a registered or potential SPID, Yorkshire Water will charge £67.38. In the event the survey must be aborted at either the request of the Retailer or the Retailers customer the full charge will still be made.

SECTION H: CONFIRMATION AND VERIFICATION OF SUPPLY ARRANGEMENTS

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Provision of Information (Standard)	£33.69	n/a	Retailer request by completing Swimpool Process F4.R
Where a Retailer makes a simple request for information relating to a single SPID/DPID a charge will be made. A simple request is defined as information that is easily available in Yorkshire Water data systems, whereas a complex request is defined if the information is not easily available in Yorkshire Water data systems. Data will be provided at Yorkshire Water's discretion and in accordance with the market codes and Data Protection legislation.			
Provision of Information (Non-standard)	Quotation on request	n/a	Retailer request by completing Swimpool Process F4.R
Where a Retailer makes a complex request for information relating to a single SPID/DPID or an information request relating to multiple SPID/DPIDs, Yorkshire Water will provide a quotation for the work to be carried out and will only commence once the quote has been agreed by the Retailer. Data will be provided at Yorkshire Water 's discretion and in accordance with the market codes and Data Protection legislation.			
Gap Site Supply Point Request and Addition of Service Components	£33.69	n/a	Retailer request by completing Swimpool Process C3.R
Where a Retailer submits a gap site request and addition of service components and it is found by Yorkshire Water that a data change in the market is not required then a charge will be made. Where it is found by Yorkshire Water that a data change is required then a charge will not be made.			
De-registration of a Supply Point or Removal of Service Components	£33.69	n/a	Retailer request by completing Swimpool Process C6.R
Where a Retailer submits a de-registration of a supply point or removal of service component request and it is found by Yorkshire Water that a data change in the market is not required then a charge will be made. Where it is found by Yorkshire Water that a data change is required then a charge will not be made.			
Amendment to Third Party References	£33.69	n/a	Retailer request by completing Swimpool Process C7.R
Where a Retailer submits an update VOA BA reference or UPRN at supply point request and it is found by Yorkshire Water that a data change in the market is not required then a charge will be made. Where it is found by Yorkshire Water that a data change is required then a charge will not be made.			

SECTION I: THE DISCONNECTION OF A SERVICE PIPE (OR OTHERWISE CUTTING OFF A SUPPLY OF WATER) TO ANY PREMISES AND THE RECONNECTION OF SUCH SUPPLIES TO A WATER MAIN.

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Perform standard disconnection (temporary isolation) with no enabling works required, i.e. lock off stop tap or remove meter.	£268.28	£179.71	Retailer request by completing Swimpool Process I1.R
Where a Retailer requests Yorkshire Water to undertake a disconnection for non-payment of bill, Yorkshire Water will perform a site survey to assess the viability of carrying out a temporary isolation, where possible we will install a temporary lock or we will remove the meter whilst on-site. A charge will be made for the installation of the lock or removal of the meter. A standard disconnection is where the disconnection can be executed on the first visit that requires no enabling works.			
Obtain warrant	£779.03	£758.25	Retailer request by completing Swimpool Process I7.R
Where a Retailer requests Yorkshire Water to obtain a warrant Yorkshire Water will make the application and attend court along with a Yorkshire Water legal representation to obtain the warrant. Yorkshire Water will then discharge the warrant.			
Standard re-connection (remove temporary isolation)	£201.00	£201.00	Retailer request by completing Swimpool Process I8.R
Where a Retailer requests Yorkshire Water to undertake a reconnection of supply, Yorkshire Water will remove the lock or re install the meter, and a charge will be made. A standard reconnection is where the reconnection can be executed on the return visit and requires no enabling works.			
Non-standard re-connection (remove temporary isolation)	Quotation on request	Full quotation charges applicable	Retailer request by completing Swimpool Process I8.R
Where a Retailer requests Yorkshire Water to undertake a non-standard reconnection of supply and enabling works is required, Yorkshire Water will remove the lock or re install the meter and a charge will be made.			

SECTION J: TRADE EFFLUENT

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Application for 1 temporary discharge consent	£218.13 per application plus £1.73 per cubic metre discharged	£163.60	Retailer request by completing Swimpool Process G2.R

This charge is in relation to the investigation, processing and granting of a temporary trade effluent consent. This is required for some premises to discharge trade effluent as prescribed in the Water Industry Act 1991. The temporary consent will last for no more than 12 months after which time the consent will automatically terminate. A new application will then be required. The £1.73 cubic metre charge will only apply if the discharge is above 5m³.

Application charge	£79.32	£59.49	Retailer request by completing Swimpool Process G2.R
For consented flows, up to 5 cubic metres a day with no harmful substances	£209.84	£157.38	Retailer request by completing Swimpool Process G2.R
For consented flows, up to 5 cubic metres a day with harmful substances	£282.13	£211.60	Retailer request by completing Swimpool Process G2.R
For consented flows of more than 5 cubic metres a day with no harmful substances	£321.79	£241.34	Retailer request by completing Swimpool Process G2.R
For consented flows of more than 5 cubic metres a day with harmful substances	£433.74	£325.31	Retailer request by completing Swimpool Process G2.R
Direction charge - any discharge with no harmful substances	£216.87	£162.65	Retailer request by completing Swimpool Process G2.R
Direction charge - any discharge with harmful substances	£289.16	£216.87	Retailer request by completing Swimpool Process G2.R

An application charge is payable by the person who serves a notice containing an application for a Consent on Yorkshire Water under section 119 of the Water Industry Act 1991. It is payable when the application is made.

On giving a Consent in accordance with section 121 of the Water Industry Act 1991, Yorkshire Water may impose a Consent Charge payable by the person to whom the consent is given which shall vary in accordance with the table above. It is payable when the consent is given.

A Direction Charge shall be payable by a person requesting Yorkshire Water to vary its existing Consent to discharge trade effluent and which shall vary in accordance with the table above. It is payable when the request is made.

In this part of the Scheme "harmful substances" means: Chemical constituents of the trade effluent discharge which may have a deleterious effect on the fabric of the sewerage system, sewage treatment processes, the disposal of treated sewage effluent or sewage sludge or which pose a threat to the health and safety of sewer workers or the public.

Provision of information relating to trade effluent	£72.29 per enquiry for the provision of information	n/a	Retailer request by completing Swimpool Process G1.R
---	---	-----	--

This includes enquiries from non-household customers, Retailers or consultants relating to sample testing, consent information, network information/enquiries and waste water treatment related enquiries.

Visit to assess and verify the application for a trade effluent consent within normal working hours (8am to 5pm).	£118.98 per visit	£89.24	Retailer request by completing Swimpool Process G1.R
---	-------------------	--------	--

A site visit to assess the sample point and related equipment is included in the Consent fee. Further visits are then chargeable at the above rate in the following circumstances:

- The trade effluent consent requires more than one visit;
- a site visit is requested by the Retailer or non-household customer;
- an assessment of the meter details is required;
- an assessment of the equipment is required;

Each of these scenarios is to establish all requirements have been met to enable a trade effluent consent to be given or an amendment to a current trade effluent consent.

Visit to assess and verify the application for a trade effluent consent that requires more complex investigation.	Quotation on request	Recovery of direct and indirect costs	Retailer request by completing Swimpool Process G1.R
---	----------------------	---------------------------------------	--

The charge will be applicable where;

- there is a need for a more complex investigation;
- a visit in conjunction with a member of either the Trade Effluent Team or the Network Service Team.

SECTION K: OTHER CHARGES

ACTIVITY	CHARGE	ABORTIVE VISIT CHARGE	HOW TO APPLY FOR THE SERVICE
Bespoke water quality report	£52.00	n/a	Retailer request by completing Swimpool Process F4.R
Yorkshire Water provides an annual water quality report which can be obtained free of charge from our website. Where a Retailer requests more bespoke information such as a regular/scheduled water quality report or an ad hoc report Yorkshire Water will charge a fee of £52.00 per report.			
Building Water Fixed Charge - a supply of water for use in construction. This water is used pre-occupation of a household property (testing fittings, boilers, cleaning purposes).	£41.55	n/a	Yorkshire Water website - new supply application
Following a request from a Retailer Yorkshire Water will provide the new connection to the property and fit a meter. Yorkshire Water will then charge the Retailer £41.55 fixed fee for water used pre-occupation of the property. The developer will be responsible for water charges for connected premises until they are occupied. The meter reading will not be used for billing purposes until the house is occupied, when a start reading is taken. Previous consumption on the meter is ignored as the building water was previously charged in the building water fixed charge. Where the supply is in relation to a non-household property a temporary metered supply would apply.			

Table 2. Revenue control compliance 2018-19

REVENUE CONTROL	WHOLESALE WATER	WHOLESALE WASTEWATER	TOTAL
Allowed Revenue	435.4	535.8	971.3
WRFIM adjustment - customer	(5.3)	(0.1)	(5.4)
Adjusted allowed revenue	430.1	535.7	965.9
Forecasted Revenue	430.2	535.8	965.9
Variance	(0.0)	(0.0)	(0.1)

Note: Retail non-household will not be finalised until 23rd January 2018 Board review.

Table 3. Bill increases 2018 -2019

Assuming a constant level of consumption for a representative range of customer types we have not found any customer group who will experience a bill increase greater than 5%.

TRADE EFFLUENT				
VOLUME	2017-18	2018-19	£ VARIANCE	INCREASE
0<5MI Trade Eff User (4.5MI)	7,136	7,466	329.93	4.62%
5<50MI Trade Eff User (20MI)	31,748	33,242	1,493.63	4.70%
50-250MI Trade Eff User	287,143	301,132	13,988.87	4.87%
>250MI Trade Eff User	580,250	607,217	26,966.30	4.65%

ASSESSED NON-HOUSEHOLD CHARGES YORKSHIRE WATER				
ASSESSED DESCRIPTION	2017-18	2018-19	£ VARIANCE	INCREASE
Small	450	468	18.35	4.08%
Medium	757	790	33.31	4.40%
Large	1,618	1,693	74.61	4.61%
Extra Large	2,904	3,041	136.76	4.71%

ASSESSED NON-HOUSEHOLD CHARGES YORK WATERWORKS

ASSESSED DESCRIPTION	2017-18	2018-19	£ VARIANCE	INCREASE
Small	369	383	14.01	3.80%
Medium	615	640	25.69	4.18%
Large	1,311	1,369	58.16	4.44%
Extra Large	2,346	2,453	106.87	4.55%

MEASURED NON-HOUSEHOLD CHARGES YORKSHIRE WATER

VOLUME USAGE	2017-18	2018-19	£ VARIANCE	INCREASE
350MI	719,338	755,432	36,093.65	5.02%
75MI	187,561	196,820	9,259.30	4.94%
10MI	28,589	29,988	1,399.11	4.89%
v5MI	14,343	15,043	699.68	4.88%
0.25MI	818	851	33.30	4.07%
0.1MI	385	399	13.47	3.50%

MEASURED NON-HOUSEHOLD CHARGES YORK WATERWORKS

VOLUME USAGE	2017-18	2018-19	£ VARIANCE	INCREASE
350MI	648,535	680,447	31,912.20	4.92%
75MI	155,165	162,603	7,438.27	4.79%
10MI	23,023	24,113	1,089.64	4.73%
5MI	11,560	12,105	544.95	4.71%
0.25MI	678	704	25.56	3.77%
0.1MI	330	340	10.38	3.15%

UNMEASURED NON-HOUSEHOLD CHARGES YORKSHIRE WATER

RATEABLE VALUE	2017-18	2018-19	£ VARIANCE	INCREASE
Average Rateable Value	502	516	14.37	2.86%

UNMEASURED NON-HOUSEHOLD CHARGES YORKSHIRE WATER

RATEABLE VALUE	2017-18	2018-19	£ VARIANCE	INCREASE
Average Rateable Value	402	413	11.14	2.77%

Note: the charges for 0-5ML and unmeasured are based on PR16. Above 5ML were calculated using the 17/18 retail tariff targets.

Retailer consultation table

DATE	OVERVIEW	DETAILS OF CORRESPONDENCE	YORKSHIRE WATER RESPONSE
07/03/17	Primary charges - Falling block tariff query	Retailer requested clarity on premises eligible for the large user tariff, if the falling blocks are applied when estimated or actual volumes demonstrate the threshold has been reached.	Response provided to the Retailer confirming that the falling blocks are applied when actual volumes are confirmed and the Wholesale Charges scheme for 2018/19 has been updated to clarify this.
19/04/17	Primary charges - fixed charges query	Retailer requested clarification on whether metered premises are billed exclusively on volumetric charges.	Response provided to the Retailer providing clarity that metered premises are billed on a mixture of volumetric and fixed charges.
14/06/17	Primary charges - Trade Effluent query	Retailer requested clarity on the process for calculating the Trade Effluent charges in relation to the six month rolling averages element of the Trade Effluent charges.	Response provided to Retailer providing clarity on the process for calculating the charges. The process has been reviewed and will be simplified from 1 April 2018 using a twelve month fixed average strength instead of the six month rolling average.
09/11/17	Tariff CMOS code request	Retailer asked Wholesalers generally in industry forum, facilitated by MOSL, whether tariffs could be shown in the Wholesale Charges schemes with CMOS codes to allow easier understanding of tariff application in the market systems.	The CMOS codes are included in all tables in the Wholesale Charges scheme for 2018/19.
Throughout the year	Non-primary charges query	Retailers have asked for more clarity on a number of elements of non-primary charges including: - how services are requested, which forms should be used, how they are to be provided with information updates, what is classified as an abortive visit, what constitutes "out of hours", how are half day and full day site inspections defined, how non-standard jobs are quoted and how processes work generally.	Retailers questions were answered immediately. As part of the annual review of the Wholesale Charges, where necessary text was updated, and detail of how each service is accessed was included.

Non-household indicative wholesale charges 2018-19 review

DESCRIPTION	UNITS	2018-19 WHOLESAL INDICATIVE NON- HOUSEHOLD CHARGES	2018-19 WHOLESAL NON-HOUSEHOLD CHARGES	% MOVEMENT
YORKSHIRE WATER UNMEASURED WATER CHARGES (EXCLUDING YORK WATERWORKS)				
Rateable Value Charge	p/£RV	145.77	145.88	0.08%
Fixed charge (low consumption)	£	39.46	39.50	0.08%
Assessed - Small (145m3)	p/£RV	190.73	190.89	0.08%
Assessed - Medium (255m3)	p/£RV	335.43	335.71	0.08%
Assessed - Large (550m3)	p/£RV	723.47	724.08	0.08%
Assessed - Extra Large (1000m3)	p/£RV	1315.40	1316.50	0.08%
YORKSHIRE WATER MEASURED WATER CHARGES (EXCLUDING YORK WATERWORKS)				
Standard Tariff 0-5	p/m ³	131.54	131.65	0.08%
Standard Tariff 5-50	p/m ³	131.54	131.65	0.08%
Banded Tariff: <50 Mla	p/m ³	131.54	131.65	0.08%
Banded Tariff: >50 to 250 Mla	p/m ³	83.33	83.40	0.08%
Banded Tariff: >250 Mla	p/m ³	70.85	70.90	0.07%

DESCRIPTION	UNITS	2018-19 WHOLESAL INDICATIVE NON- HOUSEHOLD CHARGES	2018-19 WHOLESAL NON-HOUSEHOLD CHARGES	% MOVEMENT
YORK WATERWORKS UNMEASURED WATER CHARGES				
Rateable Value Charge	p/ERV	83.25	83.31	0.07%
Assessed - Small (145m3)	p/ERV	105.62	105.71	0.08%
Assessed - Medium (255m3)	p/ERV	185.74	185.90	0.08%
Assessed - Large (550m3)	p/ERV	400.62	400.95	0.08%
Assessed - Extra Large (1000m3)	p/ERV	728.40	729.00	0.08%
YORK WATERWORKS MEASURED WATER CHARGES				
Standard Tariff 0-5	p/m ³	72.84	72.90	0.08%
Standard Tariff 5-50	p/m ³	72.84	72.90	0.08%
Banded Tariff: <50 Mla	p/m ³	72.84	72.90	0.08%
Banded Tariff: >50 to 250 Mla	p/m ³	63.98	64.03	0.08%
Banded Tariff: >250 Mla	p/m ³	63.98	64.03	0.08%
YORKSHIRE WATER UNMEASURED SEWERAGE CHARGES				
Rateable Value Charge	p/ERV	169.02	169.15	0.08%
Fixed charge	£	45.35	45.39	0.08%
Assessed - Small (145m3)	p/ERV	219.19	219.37	0.08%
Assessed - Medium (255m3)	p/ERV	385.47	385.78	0.08%
Assessed - Large (550m3)	p/ERV	831.40	832.08	0.08%
Assessed - Extra Large (1000m3)	p/ERV	1511.64	1512.88	0.08%

DESCRIPTION	UNITS	2018-19 WHOLESALE INDICATIVE NON-HOUSEHOLD CHARGES	2018-19 WHOLESALE NON-HOUSEHOLD CHARGES	% MOVEMENT
-------------	-------	--	---	------------

YORKSHIRE WATER MEASURED SEWERAGE CHARGES

Standard Tariff 0-5	p/m ³	159.12	159.25	0.08%
Standard Tariff 5-50	p/m ³	159.12	159.25	0.08%
Banded Tariff: <50 Mla	p/m ³	159.12	159.25	0.08%
Banded Tariff: >50 to 250 Mla	p/m ³	128.34	128.44	0.08%
Banded Tariff: >250 Mla	p/m ³	117.12	117.22	0.09%

YORKSHIRE WATER SURFACE WATER CHARGES

Surface Water Drainage: Band - A - Up to 500 m2	£	43.24	43.27	0.08%
Surface Water Drainage: Band - B - Up to 750 m2	£	101.18	101.26	0.08%
Surface Water Drainage: Band - C - Up to 1000 m2	£	151.77	151.89	0.08%
Surface Water Drainage: Band - D - Up to 2000 m2	£	202.36	202.52	0.08%
Surface Water Drainage: Band - E - Up to 15000 m2	£	404.72	405.04	0.08%
Surface Water Drainage: Band - F - Up to 35000 m2	£	3035.37	3037.80	0.08%
Surface Water Drainage: Band - G - Up to 150000 m2	£	7082.53	7088.20	0.08%
Surface Water Drainage: Band - H - Over 150000 m2	£	30353.72	30378.00	0.08%

DESCRIPTION	UNITS	2018-19 WHOLESALE INDICATIVE NON-HOUSEHOLD CHARGES	2018-19 WHOLESALE NON-HOUSEHOLD CHARGES	% MOVEMENT
YORKSHIRE WATER TRADE EFFLUENT CHARGES				
Reception Charge Standard Tariff (<5Ml/a)	p/m ³	46.55	46.58	0.08%
Reception Charge Standard Tariff (5>50Ml/a)	p/m ³	46.55	46.58	0.08%
Banded Tariff: <50 Mla	p/m ³	46.55	46.58	0.08%
Banded Tariff: >50 to 250 Mla	p/m ³	26.27	26.29	0.08%
Banded Tariff: >250 Mla	p/m ³	17.55	17.56	0.08%
Preliminary Treatment Charge	p/m ³	46.03	46.07	0.08%
Minimum Charge (Annual)	£	442.56	442.91	0.08%
Biological Treatment	p/m ³	41.74	41.77	0.08%
Sludge Disposal Charge	p/m ³	27.57	27.60	0.08%
Os - Biological Strength of Combined Sewage	mg/litre COD	840.00	840.00	0.00%
Ss - Sludge Strength of Combined Sewage	mg/litre StS	335.00	335.00	0.00%

Household wholesale charges 2018 - 2019

The following charges are subject to the addition of any VAT chargeable

1. HOUSEHOLD WATER SUPPLY CHARGES YORKSHIRE WATER (EXCLUDING YORK WATERWORKS)

Unmeasured Household	Units	2018-19 Wholesale Indicative household charges	2018-19 wholesale household charges	% movement
Standing charge	£	32.74	32.76	0.08%
Rateable value charge	p/ERV	145.77	145.88	0.08%
Minimum charge	£	82.30	82.36	0.08%
Measured Household				
Standing charge	£	9.56	9.57	0.08%
Volumetric charge	p/m ³	134.69	134.80	0.08%

2. WATER HOUSEHOLD ASSESSED CHARGES (EXCLUDING YORK WATERWORKS)

Property Size	Units	2018-19 Wholesale Indicative household charges	2018-19 wholesale household charges	% movement
Single person household	£/annum	79.60	79.66	0.08%
Other household premises	£/annum	125.39	125.49	0.08%
Semi- detached house	£/annum	144.25	144.36	0.08%
Detached house	£/annum	175.23	175.37	0.08%

3. HOUSEHOLD WATER SUPPLY CHARGES YORK WATERWORKS

Property Size	Units	2018-19 Wholesale Indicative household charges	2018-19 wholesale household charges	% movement
Unmeasured household				
Standing charge	£	25.11	25.13	0.08%
Rateable value charge	p/ERV	83.25	83.31	0.07%
Minimum charge	£	53.41	53.45	0.08%
Measured household				
Standing charge	£	9.56	9.57	0.08%
Volumetric charge	p/m ³	76.29	76.36	0.08%

4. WATER HOUSEHOLD ASSESSED CHARGES YORK WATERWORKS

Unmeasured Household	Units	2018-19 Wholesale Indicative household charges	2018-19 wholesale household charges	% movement
Single person household	£/annum	59.15	59.20	0.08%
Other household premises	£/annum	81.28	81.34	0.08%
Semi- detached house	£/annum	95.01	95.09	0.08%
Detached house	£/annum	114.85	114.94	0.08%

5. HOUSEHOLD SEWERAGE SUPPLY CHARGES YORKSHIRE WATER (EXCLUDING YORK WATERWORKS)

Property Size	Units	2018-19 Wholesale Indicative household charges	2018-19 wholesale household charges	% movement
Unmeasured household				
Standing charge surface water	£	40.31	40.34	0.08%
Rateable value charge	p/ERV	169.02	169.15	0.08%
Rateable value charge – septic tanks	p/ERV	93.00	93.03	0.03%
Measured household				
Standing charge – surface water	£	35.22	35.25	0.09%
Volumetric charge	p/m ³	167.04	167.18	0.08%

6. SEWERAGE HOUSEHOLD ASSESSED CHARGES (EXCLUDING YORK WATERWORKS)

Property Size	Units	2018-19 Wholesale Indicative household charges	2018-19 wholesale household charges	% movement
		£ per annum		
Single person household	£/annum	117.74	117.84	0.08%
Other household premises	£/annum	171.69	171.84	0.08%
Semi- detached house	£/annum	193.91	194.07	0.08%
Detached house	£/annum	230.41	230.60	0.08%

yorkshirewater.com

Yorkshire Water Services Limited, Western House, Halifax Road,
Bradford, BD6 2SZ. Registered in England and Wales No.2366682

