

From: EIR Compliance

To:

Subject: 20250929 - EIR - Data Supplied

Date: 29 September 2025 09:07:00

Attachments: image001.png

School Close Huby Wet Well 2025.csv

Reference Number: **EIR**

Dear

We refer to your request for information submitted to Yorkshire Water dated 7 September 2025:

"Thanks for your reply on my request, I looked on the site and can't find any reference to 2025 so would be grateful if you could send me this data as requested for grey close Sutton on Forest.

I note that school close Huby is still not available, I have now raised this with the EA.

As a substitute can you please send me the data for 2025 where the Wet level has exceeded normal operating levels anywhere above 75% as from previous information it appears to overflow around 80%"

Within our responses on the 8 September 2025 we advised:

"Please accept our apologies, the link takes you to the reporting page but not the 2025 data, if you would like to refer to this data in future this can be accessed in the following section:

Individual stop start events

We're constantly working to improve our data and make sure it's accurate, but sometimes this might not be the case. Our monitors are sensitive, and they can sometimes provide readings that aren't correct. We're working on it and doing everything we can to improve the data we have available. This means that the data set may change as more data becomes available and due to the ongoing implementation of our validation and assurance processes. We will republish a latest version each month until the finalised annual submission is published.

[Find more information on how the Environment Agency regulates storm overflows](#)



[Individual stop start events 2025 year to date](#)

.xlsx download



[Individual stop start events 2024](#)

.xlsx download

It is the top link titled 'individual stop start events 2025 year to date' when this link is accessed it will download the excel spreadsheet. We have included this within our response for ease of reference, you are able to filter on column B for site name.

We will record and acknowledge separately your EIR request for wet well data."

We then contacted you on the 23 September 2025 to clarify the wet well data we recorded:

"To understand your request for data "overflows at around 80%", it is important to clarify how our wet well levels are measured and recorded. The data we hold for levels is calibrated that 100% represents the point at which the well reaches spill level, meaning the well is full to capacity and any additional inflow would result in an overflow. In terms of the Environmental Information Regulations (EIR), the data we hold and can provide relates to well levels as recorded on our system, with 100% representing the overflow or spill point. Therefore, the data we hold and can provide meets the request to the extent that it provides well level readings up to the defined spill point. Please can you confirm if this is the information you are seeking

Please can you provide the requested clarification at the earliest opportunity, we are unable to progress your request until we receive your clarification."

Included with this email is the wet well information requested, please review in line with guidance above.

We trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: EIR@Yorkshirewater.co.uk