

Annual Performance Report

Changes we've made to
our 2023/2024 submission



YorkshireWater

Published June 2025

How to view this document

Contents page

Our contents page links to every section within this document. Clicking on a specific section will instantly take you to it.

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There are also many other clickable links within this document which we've made easy to spot by underlining and **highlighting** them in blue.

Accessibility matters.

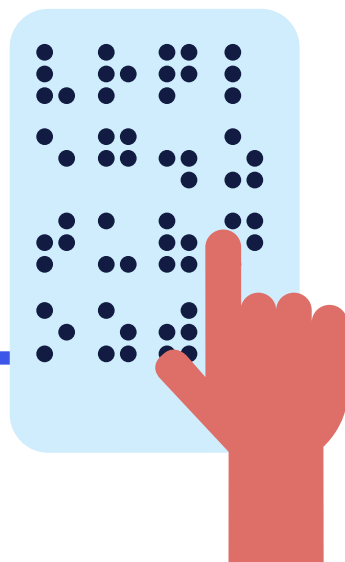
That's why we want all of our customers to be able to engage, navigate, and understand our Annual Performance Report update.

By using assistive technology like screen readers, text-to-text speech programmes and Braille displays, we can provide equal access to anyone with visual, mobility, or cognitive impairments.

We've taken steps to ensure this document supports additional accessibility needs:

- Screen readers will recite content in a logical order, as well as identifying headers and providing alternative text for images.
- Table of contents and bookmarks to aid navigation.
- Easy-to-read text that's structured using headings, clear paragraphs and tables.
- Comfortable colour contrast.

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Purpose of this document

We run several checks on the information in our Annual Performance Report before it gets to you, to help catch any errors.

Despite all our checks, sometimes small errors can slip through, or we may need to make changes after getting clarification from our regulator, Ofwat. Instead of just updating the information in our APR, we think it's better to be open and let you know about any changes we make.

This document describes the changes and the reason for each change in our 2023/2024 APR. You may find it helpful to read this document in conjunction with the Excel Data Tables published on our website.

Where to find our Annual Performance Report and the Excel data tables

You can find both on our reports webpage:
yorkshirewater.com/reports

How we'll improve

We're committed to learning from these errors to improve how we report performance in future. This includes reviewing our current checks, carrying out a risk assessment, and using what we learn to improve our future Assurance Plan.

Changes to our 2023/2024 data tables

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
2N	2N.50	E	0.442	0.381
2N	2N.51	F	11.628	8.562
2N	2N.52	D	8.909	8.099
2N	2N.53	D	1.620	1.677
2N	2N.56	D	2.870	2.914
2N	2N.57	D	1.796	1.951
2N	2N.58	D	0.242	0.282
2N	2N.59	D	0.606	0.636
2N	2N.60	D	0.329	0.405

Why have these data items changed?

After our original submission, we asked Ofwat for more clarity to help us better understand this data table. This confirmed that for the 2023/2024 reporting, Ofwat's expectation was for companies to provide the total number of penalty payments and the corresponding value in 2N.62, and not in 2N.51 and 2N.52.

After reviewing this, we believe that our original submission may not have fully aligned with Ofwat's guidance. We had included the number of events and payment value of GSS penalty payments in Lines 50 and 51, and also included penalty payments in the data to obtain the number for Line 53. All three numbers have been updated.

Whilst reviewing these lines to establish that they equal the number of events in column D, (Lines 2N.53 to 2N.60), we established that some values were incorrect as they were based on unique properties rather than events. The numbers in column D on Lines 2N.53, 2N.56, 2N.57, 2N.58, 2N.59 and 2N.60 have been revised to include all events.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
2N	2N.32	D	59.076	116.956
2N	2N.32	E	33.237	129.469
2N	2N.33	D	19.591	66.832
2N	2N.33	E	7.014	16.254

Why have these data items changed?

In our original submission, we thought the reporting requirements for the affected lines were separate from each other, not a part of one another. We've now realised this was wrong and the updated tables have been corrected.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
3F	3F.7	E	2392.891	2398.280

Why have these data items changed?

There was an error in our original submission, where 3F.7 didn't align with Data Item 4R.27 as the Ofwat guidance states. The correction is to align the two figures, correcting the 3F.7 value, keeping the 4R.27 unchanged.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
4B	4B.482	N, O & P	-100.0	-200.0

Why have these data items changed?

A manual typo error was spotted following our original submission, where -100.0 was entered rather than the correct -200.0 value. This has now been corrected.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
4H	4H.15	E	5.43	5.39
4H	4H.16	E	2.51	2.47

Why have these data items changed?

A late change to 'Funds From Operations' (FFO) didn't get picked up in the calculations for Data Items 4H.15 and 4H.16. Updated calculations have now been made to reflect the accurate value.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
4L	4L.3	W	6.187	8.193
4L	4L.3	X	9.066	9.569
4L	4L.9	W	5.945	8.641
4L	4L.9	X	9.194	9.704
4L	4L.12	W	14.970	21.827
4L	4L.12	X	23.193	24.481
4L	4L.15	W	6.669	9.186
4L	4L.15	X	9.995	10.550
4L	4L.28	W	23.015	29.788
4L	4L.28	X	33.294	35.142
4L	4L.63	W	17.623	22.809
4L	4L.63	X	25.494	26.909
4L	4L.66	W	9.661	12.505
4L	4L.66	X	13.977	14.752
4L	4L.69	W	38.292	49.561
4L	4L.69	X	55.394	58.468
4L	4L.75	V	0.000	27.909
4L	4L.75	W	0.000	49.561
4L	4L.75	X	0.000	58.468
4L	4L.93	W	8.847	11.450
4L	4L.93	X	12.798	13.508
4L	4L.99	V	0.000	2.936
4M	4M.6	AC	2.630	3.259
4M	4M.6	AD	3.315	3.499
4M	4M.9	AC	8.532	10.572
4M	4M.9	AD	10.752	11.349
4M	4M.12	AC	18.844	23.350
4M	4M.12	AD	23.748	25.065
4M	4M.15	AC	39.371	48.785

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
4M	4M.15	AD	49.615	52.369
4M	4M.25	AC	52.818	65.446
4M	4M.25	AD	66.561	70.255
4M	4M.28	AC	10.420	12.912
4M	4M.28	AD	13.132	13.860
4M	4M.31	AC	1.921	2.380
4M	4M.31	AD	2.421	2.555
4M	4M.37	AC	515.651	638.945
4M	4M.37	AD	649.827	685.890
4M	4M.40	AC	9.354	11.591
4M	4M.40	AD	11.788	12.442
4M	4M.46	AC	31.574	39.124
4M	4M.46	AD	39.790	41.998
4M	4M.56	AC	0.952	1.179
4M	4M.56	AD	1.199	1.266
4M	4M.59	AC	5.547	34.626
4M	4M.59	AD	41.010	43.286
4M	4M.74	AB	8.334	5.398
4M	4M.74	AC	0.140	0.303
4M	4M.74	AD	0.335	0.353
4M	4M.79	AC	6.044	7.490
4M	4M.79	AD	7.617	8.040

Why have these data items changed?

The original values we published were mistakenly taken from an outdated version of our internal Enhancement Allowances. We've now corrected this using the most recent version.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
6D	6D.1	F	6.062	3.960
6D	6D.1	G	0.000	2.102

Why have these data items changed?

The overall stated capital expenditure of £6.062m was correct, however, this should have been split between the AMR and AMI columns (F & G), as we started installing AMI meters as part of our new optant meter installation in September 2023. A total of £2.102m has been moved from AMR to AMI to correct the reporting.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
7F	7F.38	AK	103	204
7F	7F.46	AK	171	392

Why have these data items changed?

Following our original submission, we noticed that we'd incorrectly cited the DWF permit rather than the required "Average annual flow to treatment". We've now corrected this error.

Table Number	Data Item ID	Data Table Excel Column	July Submission Input	Resubmitted Input
7F	7F.2 – 7F.82	T & U	ALL	ALL

Why have these data items changed?

Our original submission incorrectly included costs for bioresources and local authority cumulo rates. Our resubmission corrects this error. Due to the large volumes of changes as a result of this, please see our full data tables to see the updated values.

For more information contact:
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Thank you for reading



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