

# Application for water connections

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## This is an application for water connection/s to our existing water mains network

Please use this form if you need a water connection to a new property/ies, field or trough, a temporary supply of building water, or you're looking to replace an existing water connection.

If this is your first time applying for a water connection, we strongly recommend reading our **guide to water connections** first, which you can find at [yorkshirewater.com/developers/water/water-connections/](https://yorkshirewater.com/developers/water/water-connections/)

If you're building a new road that will be adopted by the local council, you may need to [apply for a new water main](#).

## What kind of connection do I need?

What best describes your requirements?

## How long will it take to get a response?

We'll let you know that we've received your application, or if we're missing any details, **within 5 days**. Once we've confirmed we have everything we need to process your application, we'll send you a quote for the connection work and an information pack **within 28 days**.

## What application fee do I need to pay?

There is an application fee of £479 + £95.80 (VAT) = **£574.80**. Just so you know, this fee is fixed until **31 March 2026**. The most up-to-date version of this form is on our [water connections webpage](#). Please be aware, we need to confirm receipt of your fee payment before we can process your application.

## How do I pay?

Choose your payment method below

Credit/debit card

BACS

Cheque

(please enter a **matching reference for your BACS payment** above to avoid a delay)

**Credit/debit card** – we'll contact you on the phone number you provide in this application to arrange a secure card payment over the phone.

**BACS** – to pay by BACS, our bank details are **sort code:** 57-49-55; **account number:** 11111111

**Cheque** – please enclose a cheque payable to 'Yorkshire Water Services Ltd.' with your application.

**As the applicant, you are responsible for the payment of the application fee.**

## Where do I send my application form?

Please email your completed form to [wbu.servicecentre@yorkshirewater.co.uk](mailto:wbu.servicecentre@yorkshirewater.co.uk)

Or, post to: Developer Services, Yorkshire Water Services Ltd, PO Box 52, Bradford BD3 7YD

**The information you provide will be used solely in accordance with Yorkshire Water's [Privacy Policy](#). Please be aware, we may contact you to seek feedback on your experience with this service.**

If you're filling out a paper copy, please complete in **BLOCK CAPITALS** using blue or black ink.

## 1. Your details

1) Are you the      Homeowner      Developer      Builder      Consultant

Full name

Company name (if applicable)

Company registration number (if applicable)

Phone number

Email address

Address

Town/City

Post code

If you're not the owner/developer, please confirm the owner/developer consents to this application

If applying for a replacement connection, please provide your Yorkshire Water customer reference (you'll find this on a copy of your annual statement)

2) Will you be paying the quote for the connection works?      Yes      No

If no, please provide the payer's details below

Full name

Company name (if applicable)

Company registration number (if applicable)

Phone number

Email address

Address

Town/City

Post code

Please also attach an **email or letter** from the payer confirming their intent to pay

3) Would you like to authorise us to speak to anyone else about your application?      Yes      No

If yes, please provide details below

Full name

Company name (if applicable)

Phone number

Email address

Address

Town/City

Post code

## 2. Site details

1) Is the site address different from your address? Yes No  
If yes, please provide the site address (or closest existing address) below

Address

Town/City

Post code

[What3Words](#) reference (if known)

2) Please attach a **site location plan** with an 'X' marking your preferred point of connection

3) If we need to visit your site, are there any **risks or hazards** we should be aware of? Yes No  
If yes, please specify

4) Is there a site manager or groundworker we need to contact to access the site? Yes No  
If yes, please provide the site contact's details below

Site contact's name

Phone number

Email

**If you're converting or building properties, please provide these additional site details:**  
**(If you're not developing any new properties, please go straight to section 3)**

5) What was the previous use of the site? Greenfield Residential only Other  
If 'other', have you had a [contaminated land risk assessment](#) done at the site? Yes No  
If yes, please attach your **contaminated land risk assessment**  
If no, an additional cost will be quoted for the installation of protective barrier pipe.

6) Have there been any properties connected to the water supply in the last 5 years? Yes No  
If yes, you may qualify for a [discount to your infrastructure charges](#). Please provide details below:

Number of properties

Property type/s

Have any of the properties been demolished, or are due to be demolished? Yes No

If yes, please attach the **addresses and demolition dates** (if known) of the properties

Are there any existing supplies on site that need disconnecting? Yes No

If yes, please attach the **meter serial/s or account number/s** if available

7) Are you building any new roads on site? Yes No

If yes, will the road(s) be:

Built and maintained to adoptable standards and gated not gated

Built and maintained below adoptable standards and gated not gated

**Please note:** if you're building a new road to adoptable standards, we may need to [install a new water main](#). If that's the case, we'll let you know and ask you to apply for a new main.

8) Is your development [notifiable to the Health & Safety Executive \(HSE\)](#)? Yes No  
If yes, please attach your **F10 notice** if available

### 3. Your requirements

1) What best describes your requirements? Tick all that apply:

- a) I'm building new houses/flats**      How many houses?      How many flats?
- b) I'm converting a property into multiple**      How many?      Property type
- c) I'm building non-household properties**      How many?      Property type
- d) I want to come off a shared water supply**
- e) I need a supply of water to a field/trough**      How many?  
Will this be used for commercial purposes?      and/or connected to the public sewer network?
- f) I've replaced my private supply pipe and need a reconnection to the external stop tap/meter**
- g) I need a temporary supply of water to my site for building purposes**  
Please mark the preferred connection point for the temporary supply on your site location plan  
Will you need to make the temporary supply permanent afterwards?      Yes      No  
Will you be using a retailer for the temporary supply?      Retailer:
- h) Other**

2) What date do you need to connect to the water supply by?

If you need properties to be connected by different dates, please attach your **building schedule**

3) Do you plan to use an alternative source of water other than mains water?      Yes      No

If yes, what source?      Rainwater      Borehole/Spring      Other

4) Do you plan to use water re-use / greywater recycling systems for toilets or sprinklers?      Yes      No

If yes, please attach **details of the system/s**

**If you're converting or building properties, please provide these additional requirement details:  
(If you're not developing any new properties, please go straight to section 5)**

5) Do you plan to use a private water tank in addition to mains water?      Yes      No  
If yes, no. of properties to be tank-supplied:      tank size (l):      tank refill rate (l/s):

6) Do you need a supply of water for firefighting purposes?      Yes      No  
If yes, what source?      Private hydrant      Sprinkler      Other  
What flow rate do you require for your fire supply (if known)?      Flow rate (litres/second):  
Will you use a private tank for the fire supply?      Yes; tank size (l):      refill rate (l/s):      No  
If you need multiple fire supplies, please attach the above **details for each fire supply** required

7) Where would you like your external water meter fitted?

At the property/street boundary

In a wall-mounted box fitted to the external wall of the property

Are you building flats or units where internal meters will need to be fitted?      Yes      No

If yes, we'll provide meter housing units for you to install. How would you like these to be supplied?

Collect from Above, Armytage Road, Brighouse, HD6 1PT (£60 collection fee)

Deliver to my site (£428 delivery fee)

8) Where will the foul water drain to?      Public sewer      Cesspool/Septic tank

9) Where will the surface water drain to?      Public sewer      Soakaway      Watercourse      Ground/Land

10) Have you applied for the sewer connection/s with us?      Yes      No

If yes, please provide your application reference number:

11) How large is your site?      under 500m<sup>2</sup>      500-750m<sup>2</sup>      750-1000m<sup>2</sup>      1000-2000m<sup>2</sup>  
2000-15,000m<sup>2</sup>      15,000-35,000m<sup>2</sup>      35,000-150,000m<sup>2</sup>      over 150,000m<sup>2</sup>

## 4. Fixtures & fittings (multiple flats or non-household property)

**For standard household water connections, please skip this section and go straight to section 5.**

If you're building a block of flats or a non-household property that may require a large-diameter (32mm+) connection, please complete the table below.

This table allows you to provide information for up to four property types. If you are building more than four different types of property, please attach/enclose the additional details on a separate sheet.

Connection details	Property type 1		Property type 2		Property type 3		Property type 4	
Property type								
Plot/unit numbers								
No. of storeys								
No. of bedrooms								
Connection size (mm) if known								
<b>Fixtures &amp; fittings</b>	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)
Sink (standard)								
Sink (tap size >15mm)								
Wash basin (house/flat)								
Wash basin (elsewhere)								
Bath (tap size 20mm)								
Bath (tap size >20mm)								
Shower								
Bidet								
Spray tap								
WC flushing cistern								
Household appliance								
Commercial appliance								
Other water fittings								
<b>Non domestic appliances</b>	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)
<b>Water for non domestic / industrial processes (if applicable)</b>								
<b>Process details</b>	<b>Process 1</b>		<b>Process 2</b>		<b>Process 3</b>		<b>Process 4</b>	
Plot/unit numbers								
No. of storeys								
Storage capacity (l)								
Peak flow (l/s)								
Daily water demand (m³/hr)								

## 5. Environmental incentive

As part of our environmental incentive scheme, a £20 environmental component fee will be charged for every household premises (house or flat) connecting to our water network. If you're developing houses or flats with water-efficient fixtures and fittings, you may be able to qualify for a **£100 environmental incentive payment** (in effect, a net payment of £80) per each eligible household property.

To qualify, all water fixtures and fittings installed in the household premises must not exceed the maximum consumption levels set out in the table below:

Water fittings	Maximum consumption
WC	4 litres full flush / 2.6 litres dual flush
Shower	7 litres per minute
Bath	170 litres total capacity
Basin taps	5 litres per minute
Sink taps	6 litres per minute
Dishwasher	1 litre per place setting
Washing machine	6 litres per kilogram

When using this table to assess water efficiency, the premises must have WC, shower and/or bath, basin taps and sink taps water fittings. If more than one of a particular type of fitting is installed, each must comply with the relevant criterion. Flow restrictors may be installed to ensure compliance.

The efficiency of dishwashers and washing machines will only be assessed if installed by the developer.

You'll be able to claim your payment once the relevant connections have been made, provided you can supply photos of a sample of fixtures and fittings you've installed along with the manufacturer's product specifications.

For more information on how to claim your environmental incentive payment, please visit our [environmental incentives webpage](#).

**You must notify us of your intent to claim the environmental incentive payment by answering the questions below** – we cannot accept retrospective claims without prior notification.

1) Are you developing any houses or flats that will meet the above qualifying criteria? Yes No

2) If yes, how many houses/flats will meet the above qualifying criteria?

3) If yes, how would you like to receive your payment?

Bank transfer

Please provide the payee's bank details below. These must belong to the company / individual submitting this application:

Account name

Account number

Sort code

Cheque

Please provide the payee's address below. This must belong to the company / individual submitting this application:

Company / individual name

Company registration number (if applicable)

Address

Town/City

Post code

## 6. Further information

If there's any other relevant information you'd like to provide, please use the box below

## 7. Show us around your site

We can process your application much faster if you send us some short videos of your site.

### Here's what you need to do:

- 1) Make sure it's safe to film on site.** If you feel unsafe at any point, stop – we can still process your application without the videos.
- 2) Grab a smartphone or tablet, scan the QR code across** and follow the instructions onscreen to record and share your videos.
- 3) Once you've shared your videos, a unique reference number will be generated. Enter your unique reference number below:**



[Already on a handheld device? Tap here.](#)

## 8. Declaration

I request that Yorkshire Water process my application based on the information I have provided and confirm all information is correct to the best of my knowledge.

I agree that Yorkshire Water may use the supporting information provided for any purpose connected with this application and with the company's statutory Sewerage and Water undertakings, including sharing information with its service partner.

I have read and understood the [terms and conditions](#) relating to water connections.

I am applying as the applicant or their representative and, by doing so, agree that I will be liable for the payment of any cost associated with this application.

**By ticking this box I agree to the above declaration**

**Print name**

**Position in company**

**Date**       /       /

## How we quote for connection work

Quotes are issued to the applicant and are built up from the fixed charges published in our [New Connection Charging Arrangements](#). Quotes are valid for 6 months from the date of issue. Works must be completed no later than 3 months after the quote expiry date.

If you need us to re-issue a quote, you'll need to request a re-quote and pay the associated admin fee. You can find the re-quote request form on our [water connections webpage](#).

## Bespoke charges

Our published fixed charges do not cover the following special circumstances:

- complex or challenging works involving a certain degree of engineering difficulty (such as works in a dual carriageway, a road bridge or on a railway site)
- easements to access new mains installed on third-party land
- special fittings not listed in our Charging Arrangements.

Under the above special circumstances, we will issue a quote containing bespoke charges.

## Feasibility studies

If we need to conduct a feasibility study to find out what methodology and costs are associated with a complex or challenging project, we'll let you know in advance. If you decide to continue, a non-refundable deposit will be charged via an invoice at the same time we issue the quote for the cost of the works. Please see our [New Connection Charging Arrangements](#) for more details.

## Infrastructure charges, discounts and credits

The following infrastructure charges are payable for each new household property connecting to our water and/or wastewater network:

- Water infrastructure charge: £612
- Wastewater infrastructure charge: £581

Infrastructure charges for new non-household properties are calculated using a 'Relevant Multiplier' formula that puts the expected water usage of the property in ratio to a typical household property.

We offer a **three-tiered discount scheme** for developments that meet certain sustainable surface water drainage criteria. You may also be entitled to **infrastructure credits** if there has previously been a billable account/s on your site/address within the last 5 years. [Learn more about sustainable drainage discounts and infrastructure credits here](#).

## Environmental incentive

There is a £20 environmental component fee payable for each house or flat connecting to our water network. An incentive payment of £100 (in effect, a net payment of £80) can be claimed for each house or flat that meets certain water-efficiency qualifying criteria. The qualifying criteria set out maximum water consumption levels for fixtures and fittings to be installed on the premises. Any claim for the environmental incentive payment must be supported by evidence of compliance with the qualifying criteria. [Learn more about how to claim the environmental incentive payment here](#).

## Council fees

We'll add to your quote the cost of any fees we pay to the local highway authority for permission to safely carry out roadworks. Council fees vary and are dependent on the amount of work being carried out. Please visit your local highway authority's website for more information on specific fees.

## Retail competition

If you're a business, you may appoint a retailer to provide you with water and sewerage services. You'll need to appoint a retailer at least 8 days prior to connection. If you do not appoint a retailer yourself, one will automatically be assigned to you. For more information on retail competition, please visit [open-water.org.uk](#)

## Fire supplies

We will, if requested, confirm if we're able to meet the flows and pressures for any proposed firefighting installation/s. Where the required flows and pressures can be achieved, we cannot guarantee that they can be sustained in the future. A decision to feed a firefighting supply directly from our mains network is the sole responsibility of the applicant/customer.

We will not accept any liability for future expenses that may be incurred because of changes in the water mains pressures or available flows due to increased customer demands or any necessary reconfiguration or adjustments to the distribution network.

## Meter locations

Please refer to our [meter location policy](#).

If you'd like to connect any monitoring equipment to your meters for data logging, you'll need to [apply for a data cable](#) to be installed after the meters have been fitted.

If you're proposing to install a wall-mounted meter box for your external water meter, this must be of an appropriate quality and standard, as set out in Regulation 4 of the Water Supply (Water Fittings) Regulations.

## Health and safety notification (F10)

If your development is notifiable to the Health and Safety Executive (i.e., if construction is scheduled to last longer than 30 working days or 500 person days, or if there will be more than 20 workers on site at any one time), you'll need to provide us with a copy of the **F10 notice** you are required to send to the HSE.

## Site readiness

Before we can carry out the connection/s, you must:

- arrange for your private pipework to be installed according to our requirements — please watch our [video guide](#) for more details
- complete and return a checklist that we will send you with your quote to book in a connection date.

We require the above to confirm your site is ready for us to make the connection/s. In addition, if you'd like us to do a final check of your pipework before our team comes to do the work, we'll send you a link where you can share some photos and videos of the pipe. This is a free, optional service that helps us make sure there are no issues with your pipework that could lead to an abortive visit and cancellation.

## Abortive visits

You must make sure your site is ready, and that any private work you need to do in advance is done to specification, at least **48 hours** before we arrive to carry out the connection/s.

If you need to cancel a job within 48 hours of the planned connection date, or if your site does not meet our requirements when we arrive, we will charge you an abortive visit fee of £430 + VAT for the cost of standing down from the work. You'll then need to submit a new checklist to re-book in the work. Please note, we will also invoice you for any additional costs incurred as a result of your late cancellation; these include, but are not limited to, traffic management and street works.

## Revisits

If we can't complete your connection/s due to an issue on your part, we may still be able to carry out some of the work as planned to avoid re-submitting permit or road closure requests to the local authority.

If there's a road crossing, we may be able to carry out the work from the main up to the site boundary. We'll then need to revisit the site later when the issue is resolved to complete the connection/s. If this happens, we will charge you a revisit fee of £542 + VAT and you will need to submit a new checklist to get the remaining work booked in.

Please note, if we install a manifold and can't connect all your supply pipes to the ports on the manifold at the same time, you'll need to pay a revisit fee for each additional visit required.



**Please email this completed form to:**  
[wbu.servicecentre@yorkshirewater.co.uk](mailto:wbu.servicecentre@yorkshirewater.co.uk)

**Or you can post it to:**  
Developer Services  
Yorkshire Water Services Ltd  
PO Box 52  
Bradford BD3 7YD

## If you need to get in touch



**Call the Developer Services team on 0345 1 20 84 82**

Our Developer Services office is open Monday to Friday 8am–5pm.



**Visit our website [yorkshirewater.com/developers/](http://yorkshirewater.com/developers/)**



**Tweet us [@YWHelp](https://twitter.com/YWHelp)**



**Write to us**

Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD

## Other useful numbers

**Contact centre**

**0345 1 24 24 24**

(billing enquiries)

**Asian language**

**0345 1 24 24 21**

**Text telephone/minicom**

**0345 1 24 24 23**

**24 hour automated services**

**0345 1 24 72 47**

(meter readings and payments)

**Fax number**

**01274 372 800**

## How much could you save?



**Use our online calculator**

See how you could save water and energy around the home.



**Buy discounted water saving gadgets**

Water butts, shower heads and more – on our website.