

Yorkshire Forum for Water Customers Meeting

Date: 18 September 2025 at 1:30pm

Venue: Microsoft Teams

13:30–16:00

Apologies: Kirstin Hutchinson

AGENDA

13:30 Forum members session	Members only
14:00 Update from the private members session	Chris Griffin
14:10 Business update	Tim Hawkins (YW)
14:40 Approval of previous minutes	All
14:45 Update on actions	Rachel Barnard (YW)
14:55 Break	
15:05 Research update	Donna Hildreth (YW)
15:25 Complaints update	Josh Clayton (YW)
15:55 AOB	All
16:00 Close	