**Yorkshire Water Impact of Covid Research - *Homework Task for Participants***

Thanks for agreeing to take part in the Impact of Covid research project for Yorkshire Water**. Before you attend** the focus group or interview, we would like you to **undertake a short task**.

Thinking about the Covid-19 Pandemic since March 2020 write down **up to three events/issues that occurred that triggered a noticeable change in your business** that is either permanent or likely to last a long time. If there are less than three events, that’s fine. Even if it is just one.

Each event needs to have happened because of issues relating to Covid-19. For example, *“Staff moved to home working, and we are still not all back in the office*.” *Or “We had to reduce staff numbers but are now understaffed due to a surge in demand.” Or “We diversified our offer and now have a range of new products.”*

We would also like to see a brief description of the impact each event has had – the impact could be positive, negative or a bit of both. It’s the significance of the change to your business we are interested in.

We would also like you to **film yourself talking through what you have written down.** Try to keep your overall recording to **no more than 2 minutes.**

Write your ‘events/issues’ and ‘impacts’ below then film yourself talking through them:

**1a) Event / issue**

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**1b) How this event/issue has impacted your business?**

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**2a) Event / issue**

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**2b) How this event/issue has impacted your business?**

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**3a) Event / issue**

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**3b) How this event/issue has impacted your business?**

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**Once you have completed the task:**

* Please bring your document to the focus group or interview, you may be asked to talk through some of the content if you feel comfortable enough to do so.
* Please record in landscape mode wherever possible. If using a phone or portrait mode is the only option, then that’s no issue. When recording ensure that you’re sat comfortably at a desk/table and have the device that’s recording you in a stable position. Lastly, try to be in the centre of the picture on your device, making sure it isn’t chopping off the top of your head, for example.
* Once you have recorded the video, please send it to the Qa Business WhatsApp account. The number for this account is 07746 896721.
* If you are struggling to send the video please contact our Fieldwork Manager, Natalie Hardcastle on 07983250981.