

Please complete the following short survey ahead of the final workshop.

DWMP Measures	
A	Minimising risk of internal flooding of properties due to incapacity of sewers.
B	Minimising risk of external flooding of areas of land due to incapacity of sewers.
C	Improving resilience of the waste water and drainage system to extreme events
D	Improving the condition of the sewers e.g. by predicting blockages and / or collapses along the network.
E	Monitoring and improving wastewater flow & quality compliance to ensure treated discharges to river/sea meet allowed standards
F	Monitoring and improving Storm Overflows on how they are operating and the effect this may have on the river water/sea water they are entering.

In the workshop we introduced you to the proposed measures and asked you to rank them from 1 to 6 where 1 was the most important to you, 2 was the second most important to you etc. Please could you confirm how you ranked them from the notes you took.

Unranked Choices	Ranked Choices
<div>A. Minimising risk of internal flooding of properties due to incapacity of sewers during heavy rainfall</div> <div>B. Minimising risk of external flooding of areas of land due to incapacity of sewers during heavy rainfall</div> <div>C. Improving resilience of the wastewater and drainage system to extreme events</div> <div>D. Improving the condition of the sewers e.g. by predicting blockages and / or collapses along the network</div> <div>E. Monitoring and improving wastewater flow and quality compliance to ensure treated water discharged to river / sea meet allowed standards</div> <div>F. Monitoring and improving storm overflows on how they are operating and the effect this may have on the river water / sea water they are entering</div>	



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Is there anything missing from the list of measures that you think companies should be considering with regards to wastewater and sewage services?

In addition to the objectives and measures we have discussed earlier, Yorkshire Water (YW) also have a number of wastewater and sewage metrics which they measure their performance against. Yorkshire Water record how many failures they have against each of these metrics. The aim is to reduce the number of failures. Therefore we would also like you to rank the following metrics in order of which you would most like YW to avoid happening. i.e. no.1 would be the worst thing that would happen, no.2 would be the second worst thing and so on.

Unranked Choices	Ranked Choices
A. Internal flooding of customer properties due to overloading from heavy rainfall	
B. Internal flooding of infrastructure property (e.g. schools/hospitals) due to overloading from heavy rainfall	
C. Internal flooding of a business / commercial property due to overloading from heavy rainfall	
D. Internal flooding of any property due to blockages or sewer defect	
E. External flooding of infrastructure property (main roads) due to overloading from heavy rainfall	
F. External flooding of a customer's garden due to overloading from heavy rainfall	
G. External flooding of a business / commercial property due to overloading from heavy rainfall	
H. External flooding of any properties due to blockages or sewer defect	
I. Pollution of a river with sewage due to a blockage or sewer defect	
J. A deterioration in river water quality due to sewage spills from storm overflows	
K. A deterioration in river water quality due to reduced quality of wastewater treatment works discharges to the river or sea	



Having read the above options, at an overall level, can you tell me which area of drainage and wastewater management should be Yorkshire Waters biggest priority?

☐ Reducing sewer flooding

☐ Preventing pollution / river water quality deterioration due to the use of storm overflows

☐ Preventing pollution / river water quality deterioration due to the quality of wastewater treatment works discharges

Why is that?

Finally, please answer the following questions so that we can link your responses to your workshop

Please enter your name:

Have you been recruited as a domestic or business customer?

☐ Domestic☐ Business

On which date was your first workshop held?

If you know what number workshop you are in, please select it from the list.



Thank you. Please click submit to save your responses and we look forward to seeing you at the final workshop.