# Yorkshire Water Recruitment Screener Feb 2022

## RECRUITMENT SCREENER ONLINE WORKSHOP 4 - GOOLE

## HOUSEHOLD CUSTOMERS; POST FAMILY

**Good morning / afternoon / evening my name is ……….… and I am from the independent market research agency, Turquoise Thinking Limited.**

**We are conducting some research for Yorkshire Water who are responsible for your water services and wondered whether you would be willing to take part as a domestic customer and represent the views of other domestic customers in the local area.**

**The research will take the form of two online focus group discussions (6 to 8 people having an informal discussion), each group will happen one week apart.**

**Each group will take approximately 75 to 90 minutes and we are offering an incentive of £70 for your time and attendance of both groups.**

**You will also receive an extra £20 for taking part in 3 short questionnaires: a pre-group online exercise, another online questionnaire following the first session and a final post second session short survey all taking no more than 5 -10 minutes. The whole incentive is paid after attendance of both groups and completion of all exercises.**

**Would you be willing to attend the two groups?**

Yes [ ] CONTINUE

No [ ] CLOSE

**The groups will comprise of two online sessions as below…**

**Session 1 – Tuesday 15th Feb at 20:00**

**Session 2 – Tuesday 1st March at 20:00**

Name: ……………………………………………………. Gender: M [ ] F [ ]

**(RECRUIT 4 OF EACH GENDER– NO COUPLES OR FRIENDS TO ATTEND)**

Address: ………………………………………………….

……………………………………………………………..

……………………………………………………………..

Postcode: …………………………………………………

Daytime telephone: …………………………… Evening telephone: …………………….

A) Do you or any of your close friends or family work in any of the following occupations?

Marketing Market Research Publishing

Advertising PR Journalism

The utilities (gas, electricity, telephone, water)

**IF YES TO ANY, CLOSE INTERVIEW & DO NOT RECRUIT**

B) Have you attended a discussion (focus) group for the purpose of market research in the last 6 months?

Yes [ ] **CLOSE INTERVIEW & DO NOT RECRUIT**

No [ ] **CONTINUE**

**C) In terms of dealing with your water/waste water provider in your household, can you tell me your role?** **(Note: ‘dealing with’ means paying bills and sorting out any problems that might arise)**

I am solely responsible [ ] **CONTINUE**

I am jointly responsible [ ] **CONTINUE**

I am not responsible [ ] **CLOSE INTERVIEW & DO NOT RECRUIT**

**ONLY CONTINUE IF INDIVIDUAL IS SOLELY OR JOINTLY RESPONSIBLE FOR DEALING WITH THE WATER COMPANY.**

**D) Which of the following age brackets do you fall into?**

18-24 [ ] **Close, Do not recruit**

25-29 [ ] **Close, Do not recruit**

30-34 [ ] **Close, Do not recruit**

35-40 [ ] **Close, Do not recruit**

41-44 [ ] **Close, Do not recruit**

45-54 [ ] Continue

55-64 [ ] Continue

65+ [ ] Continue

E) Do you have children but they are no longer living at home?

Yes [ ] Continue

No [ ] Close, Do not recruit

F) What is the occupation of the Chief Income Earner? (Please answer as fully as possible; e.g. if in the Armed Forces please state rank; or if a Manager please state number of subordinates, etc.).

………………………………………………………………………………………………

**Social Grade:**

A **[ ]** Continue

B **[ ]** Continue

C1 **[ ]** Continue

C2 [ ] Continue

D [ ] Continue

E [ ] **Close, Do not recruit**

**PLEASE RECRUIT A MIX OF AB, C1, C2 and D**

**G) Have you ever experienced any of the following issues with wastewater / drainage at your property / near to your property?**

Internal sewer flooding [ ] Continue

External sewer flooding [ ] Continue

Odour [ ] Continue

Localised flooding causes by

rainfall and other factors [ ] Continue

Other (please specify) [ ] Continue

None of the above [ ] Continue

**PLEASE MAKE SURE WE GET AT LEAST 4 WHO HAVE HAD PROBLEMS GIVEN IT IS AN AREA THAT HAS BEEN AFFECTED**

**H) Do you have good access to the internet at home?**

Yes [ ] Go to I. We need all in the group to have access to the internet

No [ ] **CLOSE & DO NOT RECRUIT**

1. **Do you have a reasonable size Tablet, Laptop or PC that has speakers and a microphone in order to participate in the online group? Tick all that apply**

Yes No

Tablet

Laptop

PC

**If no to all, Close**

1. **Do you have Microsoft Teams installed on your tablet/Laptop/PC? Do not worry if you don’t, we will send a link for you to download it for free.**

Yes

No

**K) What is your email address?**

Get email address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please read back and confirm the email address

## Is your water supply…?

Metered [ ] **🡪 CONTINUE**

Not metered [ ] **🡪 CONTINUE**

Don’t know [ ] **🡪 CONTINUE**

**IDEALLY PLEASE RECRUIT TWO OR THREE METERED IF POSSIBLE**

1. How many people live in your household?

1 [ ] Continue

2 [ ] Continue

3 [ ] Continue

4+ [ ] Continue

### **IF RESPONDENT MEETS ALL CRITERIA, INVITE TO GROUP AND HAND OUT PRE-GROUP TASK AND INVITE**