

**From:** EIR Compliance

**To:**

**Subject:** 20250703 – EIR – Data Supplied

**Date:** 03 July 2025 17:18:00

Reference Number: **EIR**

Dear

We refer to your request for information submitted to Yorkshire Water dated 6 June 2025:

“A list of the properties that haven’t paid to be connected to the Yorkshire Water mains round the front for free .

When was the last time your end of the pipes were flushed and inspected?.

Under Environmental Information Regulations (EIR):

2. A copy of Yorkshire Water’s policies or criteria for determining which residents must pay for connection to mains water, and which are not required to pay.
3. Information about the ownership and status of the water mains in my area (whether private or public, and dates of adoption where relevant).

Who owns the private mains has i can’t find out who either so surely since your saying you don’t own it , you must have records of who? To determine its a private mains in the first place .

4. A record of which properties were charged for connection to mains water, and which were not, within my area.
5. Any agreements between Yorkshire Water and developers/local authorities regarding the adoption or upgrading of water mains in my area.”

Please find attached the data which you have requested.

We can confirm that any individual connecting to a Yorkshire Water main would have to pay for this connection. There is guidance available in the public domain via our website for water connections and a copy of the connections application form, there are no exceptions to this policy:

- [https://www.yorkshirewater.com/media/j5blrqyo/waterconnections\\_guide\\_25-26.pdf](https://www.yorkshirewater.com/media/j5blrqyo/waterconnections_guide_25-26.pdf)
- [https://www.yorkshirewater.com/media/x2adlkkb/water\\_connections\\_application\\_25-26\\_v2.pdf](https://www.yorkshirewater.com/media/x2adlkkb/water_connections_application_25-26_v2.pdf)

Therefore with regards to your request for information for a list of the properties that haven't paid to be connected to the Yorkshire Water mains round the front for free we do not hold any information. As such for the purpose of EIR we applied exemption 12(4)(a), a public authority may refuse to disclose information to the extent that it does not hold that information when an applicant's request is received.

In regards to the map you wish to view for your Environmental Information Request (EIR), we have two existing business processes which can be followed to obtain the information that is required. You are able to make an appointment to view the maps at our Bradford Office or contact SafeMove to purchase the information. Further details have been included below for each of these options:

#### Viewing Yorkshire Water sewer and mains plans free of charge:

Members of the public may view Yorkshire Water's sewer and water mains plans using our publicly accessible mapping-terminal.

This is located at our [offices in Bradford](#). The terminal is open to the public between 9am and 4pm (last appointment 3.30pm), Monday to Friday and displays the water and sewer pipes that Yorkshire Water are responsible for and have plotted.

Please note that private water and drainage pipe plans around a property are not kept. Bookings for this terminal can be made up to up to 7 days in advance using our [online booking portal](https://safemove.simplybook.it/v2/) - <https://safemove.simplybook.it/v2/>

Water and drainage plans:

To obtain the map information that has been requested you need to contact SafeMove who have an established business process. You can contact SafeMove:

- Via telephone: 0333 220 6664, or
- Via email: [safemove@yorkshirewater.com](mailto:safemove@yorkshirewater.com)

With regards to private mains, Yorkshire Water do not hold information on private mains, any associated records or details when these pipes were flushed and inspected. As such for the purpose of EIR we applied exemption 12(4)(a), a public authority may refuse to disclose information to the extent that it does not hold that information when an applicant's request is received.

We trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: [EIR@Yorkshirewater.co.uk](mailto:EIR@Yorkshirewater.co.uk)