

# Yorkshire Forum for Water Customers Meeting

**Date: 18 October 2021**

**Venue: Teams meeting**

**Apologies:** Janine Shackleton

## AGENDA

- 9.30 Forum members session (S.I)
- 10.00 Minutes/Actions of last meeting (S.I)
- 10.10 Introductions to Chris Offer by Forum members Forum
- 10.20 Environmental subgroup update DM
- 10.40 YW's new Business Strategy
- 11.15 Break**
- 11.30 In period ODI draft determination YW (KH)
- 11.45 Defra Consultations ML/DM
- 12.15 AOB
- 2022 dates
  - WK thanks and farewell presentation
- 12.45 Close

### Please note

Due to changes in resources in the company following the recent redundancy process, there have also been a change in management under Drainage Water Management Plan (DWMP). Yorkshire Water would therefore welcome additional time to present the agenda item of GIS data (this was originally due at today's meeting).

GIS was presented as an idea that is being used under the DWMP process. Following consultation with the Chair it has been agreed to delay the presentation until December, to include early customer engagement with the Forum.