# WReN Post-Group Questionnaire 2

# June 2021

1. In the three boxes below, please type in each element of your ‘best value plan’ made during the second session.

If you want to upload a picture of your plan, you can also do that here. However, please only upload a picture if it is of high enough quality and the writing is legible. Thanks.

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| --- |
| **Best Value Plan: please outline what is most important to you,** this should take into consideration everything we have discussed across the last two sessions, and should outline what is important to you as a customer, for WReN to focus on in the future and why? Please outline how far you want WReN to go with each e.g. if you suggest that improved biodiversity net gain is important to you, how much improvement do you want, 10% improvement across all projects they work on which could impact biodiversity net gain for example?    |

|  |
| --- |
| **Your target(s) for your plan:** When do you want WReN to achieve your plan by? |

|  |
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| **Price of your bills to achieve your plan:** The price you would be willing to pay, if anything, to enable these things to be achieved - this could be as simple as 1% of your current bill, £1 per year, £5 per year, 50pence per month etc. Please specify whether you are referring to a monthly or yearly figure. |

1. At the end of the second workshop, we introduced you to WReN’s objectives for the Water Resources Management Plan. **SLIDE FROM SECOND SESSION SHOWN ABOVE**.

Please can you tell us to what extent you support each of the objectives below using a 5-point scale where 5 = strongly supportive and 1 = strongly unsupportive. Use scale – DK, strongly unsupportive, unsupportive, neither support nor unsupportive, support, strongly support.

* Meet the future PWS needs in our region
* Meet and maintain a PWS drought resilience level of service of 1:500 for level 4 restrictions
* Achieve the WReN environmental destination and RMBP objectives (sustainability reductions)
* Meet demand management policy requirements as defined in the Water Resources National Framework
* Contribute to national resilience
* Consider multi sector solutions
* Contribute to the Government’s ambition in the 25 Year Environment Plan to ‘leave the environment in a better state than we found it’
* Consider Strategic Environmental Assessment (SEA) in decision making
* Achieve multiple benefits (including non-drought resilience)
* Produce a plan that supports the views of regional stakeholders and water companies’ customers and is not detrimental to social wellbeing
* Create a plan that is affordable and sustainable over the long term

1. Overall, and using a 5-point scale where 5 = strongly support and 1 = strongly unsupportive, please tell us **overall**, what level of support you have for WReN’s objectives?

5 – Strongly support

4 – Support

3 – Neither support nor unsupportive

2 – Unsupportive

1 – Strongly unsupportive

Don’t know

1. Overall, to what extent did you understand the topics covered in both sessions? Please use 10-point scale, where 10 = I understood everything and 1 = I didn’t understand anything.

10 – I understood everything

9

8

7

6

5

4

3

2

1 – I didn’t understand anything

1. Given all you’ve learned in the last two weeks, do you have any parting comments or advice for Water Resources North?

<free text>

1. Finally, please can you fill in your details for your incentive payment.

Name:

Account Number:

Sort Code:

Email address (if you prefer to receive an Amazon voucher for your incentive):

**THANK AND CLOSE**