

Yorkshire Forum for Water Customers Meeting

Date: 17 April 2025 at 1:30pm

Venue: Microsoft Teams

13:30–16:00

Apologies: Steve Grebby

AGENDA – *revised*

13:30 Forum members session – extended	Members only
14:15 Approval of previous minutes	All
14:20 Update on actions	All
14:25 Update on Environmental Subgroup	Dave Merrett
14:40 Business update	Richard Hepburn (YW)
14:50 Research update	Emma Lay (YW)
14:55 Pollution events which miss 4-hr report target	Darren Gorner (YW)
15:05 Break	
15:15 Metering Q&A	Shahnaz Hussain (YW), Tim Sheer (YW), Bob Simes (YW)
15:40 Billing support community engagement	Shona Goldthorpe (YW)
15:55 AOB	All
16:00 Close	