

Yorkshire Forum for Water Customers Meeting

Date: 16 December 2021

Venue: Teams meeting

Apologies:

AGENDA

- 9.30 Forum members session (S.I)
- 10.00 Minutes/Actions of last meeting (S.I)
- 10.10 PR24 Collaborative Customer Research PC (YW)
- 10.40 Ofwat consultation: future of PCs and ODIs DS (YW)
- 11.15 Break**
- 11.30 DWMP framework overview CG/LF (YW)
- 12.15 Tunstall Bathing Water Change Control KH (YW)
- 12.30 ToR review update CO (YW)
- 12.45 AOB
- 13.00 Close