



Water Direct

We know how stressful it can be when you're struggling with bills. Water Direct is here to make things a bit easier for you.

Water Direct is there for you if you have water arrears over £75 and are in receipt of one of the following deductible income-based benefits; Pension Credit, Job Seekers Allowance, Employment Support Allowance, Universal Credits or Income Support.

Our Water Direct Scheme allows us to arrange for the Department of Works and Pensions to deduct a fixed amount for your benefit. That way you won't have to worry about making the payments yourself and will stop any recovery action on your arrears.

To apply for the Water Direct scheme;

Call us on

0345 1 24 24 24

