

Health and Safety (H&S) Policy

Yorkshire Water’s ambition “To put people at the heart of everything we do” captures what we want to achieve as a company. To achieve our company ambition, it is essential that we strive to prevent harm and protect health across all stages of our business operations, environments and communities, recognising that this is fundamental to our source to sea process.

Improving our H&S performance is key to our success. Whether you are a colleague, contractor, supplier, customer or member of the public, by delivering on the Yorkshire Water H&S commitments, which are listed below, we will achieve our H&S Vision of “Everyone, Every day, Safe & Well”.

To achieve our H&S vision, we will:

- Identify hazards, quantify and manage risks to implement appropriate and effective control measures to eliminate or reduce them.
- Comply with the Health and Safety at Work etc. Act, all relevant H&S legislation and other requirements.
- Improve H&S performance by setting and monitoring H&S objectives and targets.
- Prevent major process safety incidents by using robust design, maintenance, operation and management systems.
- Promote a sustainable and fair H&S culture that drives continuous improvement.
- Support the physical, social and mental wellbeing of our colleagues.
- Empower ourselves to work in a safe and healthy way and to stop work we feel a task is unsafe or affects our wellbeing.
- Always comply with our Life Saving Rules.
- Ensure we have the right competencies and equipment to work safely.
- Commit to effective consultation when necessary.
- Work collaboratively together and with our stakeholders, contractors and suppliers.
- Develop and share innovative and sustainable solutions to achieve our H&S vision.
- Ensure we learn lessons from incidents (from inside and outside the company) to prevent them from occurring again.
- Ensure we embed the learnings identified in exercises and scenario-based planning.
- Manage change in a controlled manner using our agreed company processes.
- Ensure the senior management community visibly demonstrate their commitment to health and safety.
- Protect public safety whilst allowing access to our land where possible.
- Commit to ensuring the welfare of our customers, colleagues and public by acting on Safeguarding concerns and issues to keep people safe from harm.

We will ensure this policy is embedded and well understood by our colleagues, contractors, suppliers and stakeholders and it will be made available to our customers.

We welcome comments and suggestions for improvements and will review this policy periodically in light of new knowledge, changing legislation, and the views of our customers and our advisory panels.

Nicola Shaw

Nicola Shaw

Chief Executive, Yorkshire Water Services Ltd

Date: 14th July 2022

Issue: 4

**Everyone
Every Day
Safe & Well**