Indicative Wholesale Charges Scheme 2024/2025

Board Assurance Statement Published October 2023





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2

Viewing this document

Contents page

The contents page links out to every section within this document. Clicking on a specific section will instantly take you to it.

- 1 Click on the contents button to return to the contents page.
- 2 The back button returns you to the last page you visited.
- 3 This button takes you to the previous page.
- 4 This button takes you to the next page.

There are also many other clickable links within this document which we've made easy to spot by <u>underlining</u> and **highlighting** them in blue. If you click on one of these links, but then wish to navigate back to the page you were viewing previously, simply click the 'Back' button at the top of the page.

Contents

This report is set out into colour-coded sections to help you navigate the report easily. Click on the section you are interested in on the contents page and it will navigate you to that section.

The report is structured as follows:

2024/2025 Indicative Wholesale Charges Board Assurance Statement	04
2 Charges data assurance summary	07
3 Stakeholder consultation table	11

1.2024/2025 Indicative Wholesale Charges Board Assurance Statement

2024/2025 Indicative Wholesale Charges Board Assurance Statement

In making this assurance statement, the Board has considered the requirements set out by Ofwat in its Wholesale Charging Rules, published in October 2021, and confirms that, to the best of its knowledge, having made all due inquiries and based on sources of evidence, that:

- a) the company complies with its legal obligations relating to the indicative Wholesale Charges it has published;
- b) the Board has assessed the effects of the new charges on water supply and sewerage licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) and approves the impact assessments and handling strategies developed in instances where bill increases for licensees (as a whole or in groups) who are retailing wholesale services and on customers occupying Eligible Premises (as a whole or in groups) exceed 5%;
- c) the company has appropriate systems and processes in place (including up-to-date models and data) to make sure that the information published about its indicative Wholesale Charges is accurate;
- d) the company has consulted with relevant stakeholders in a timely and effective manner on its indicative Wholesale Charges;

Whilst we have not made any significant changes to methodology or introduced any new tariffs, we have seen an increase in our bill assessment impact of between 7.2% to 9.3%.

The increases are due to the impact of the high forecast of November CPIH at 4.7%, changes in our underlying forecasts of customers and reduction in consumption relating to the ongoing economic climate.

We have set our indicative Wholesale Charges using a reasonable expectation of the allowed revenues that we will receive using the information as published within our 2022/2023 Annual Performance Report (APR), which may change following the outcome of Ofwat's in-period determination process.

After taking the considerations noted above, we anticipate that the final Wholesale Charges will differ by more than an indexation variance to the indicative Wholesale Charges. As per the Wholesale Charging guidance we will publish the explanation of movements within the Board Assurance Statement, which will accompany the Final Wholesale Charges.

2024/2025 Indicative Wholesale Charges Board Assurance Statement

Signed by Yorkshire Water Services Limited Board of Directors

The Board owns and is accountable for the development of the indicative Wholesale Charges document. The indicative Wholesale Charges document and this supporting assurance statement was approved collectively by the Board in October 2023.

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Vanda Murray Independent Chair

Paul Inman Chief Finance Officer

Andrew Merrick Independent Non-Executive Director

Andrew Wyllie Independent Non-Executive Director

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Nicola Shaw Chief Executive

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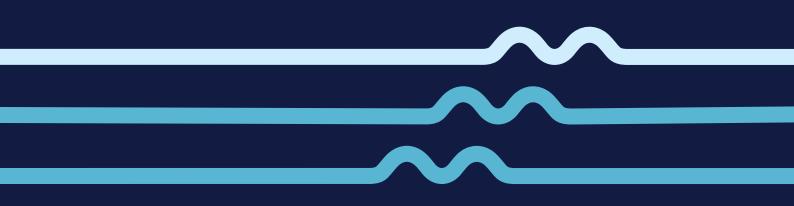
Julia Unwin Independent Non-Executive Director

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Andrew Dench Non-Executive Director

Scott Auty Non-Executive Director

2. Charges data assurance sumary



Charges data assurance sumary

The governance in place and the assurance process detailed below in the production of the indicative Wholesale Charges, allows the Board to review and provide confidence in the charges we publish and the assurance processes we have followed.

The Board of Directors sign the 'Board Assurance Statement' which confirms:

- The Charges comply with our legal requirements.
- The Board has reviewed the effects of the 2024/2025 charges on customer bills for a range of customer types to assess if bill increases have exceeded 5%.
- We have consulted with the relevant stakeholders in a timely and effective manner.
- Appropriate systems and processes are in place to ensure the data and information contained in the Charges and additional information is accurate.

Whilst we have not made any significant changes to methodology or introduced any new tariffs, we have seen an increase in our bill assessment impact of between 7.2% to 9.3%.

The increases are due to the impact of the high forecast of November CPIH at 4.7%, changes in our underlying forecasts of customers and reduction in consumption relating to the ongoing economic climate. We have set our indicative Wholesale Charges using a reasonable expectation of the allowed revenues that we will receive using the information as published within our 2022/2023 Annual Performance Report (APR), which may change following the outcome of Ofwat's in-period determination process.

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Completed assurance levels explained

By mapping our assurance activities into three levels, the Board are given confidence that sufficient assurance is provided at the right time. Challenges can be investigated and an explanation provided at the earliest opportunity. A description of the levels of assurance is provided in the diagram on the next page. This includes both internal and external review.

Charges assurance levels explained

Level 1

Business operations

Level 1 assurance comes from controls in our frontline operations. It takes place throughout the year. We regularly review our processes, systems and controls to make sure we report accurately. It includes having the right people in the right roles, who are responsible for delivering a service, for example our named data providers and data managers.

The value of this assurance is that it is timely and comes from the business experts who understand the performance and the challenges faced.

Level 2

Oversight functions

Level 2 assurance comes from oversight teams with specialist knowledge, such as our Finance, Regulation and Legal teams. This assurance is separate from those who have responsibility for delivery as described in Level 1. This assurance can comprise of compliance reviews, process effectiveness reviews and policy reviews. It can advise on improvement or enforce compliance.

The value of this assurance is that those involved will review information for technical accuracy, compliance and against wider company expectations.

Level 3

Independent assurance

Level 3 assurance is carried out by independent assurance providers. This includes our internal audit function, the customer forum and other external experts. The teams that carry out this assurance operate to professional and ethical standards. This means they will form their own opinions on the information and evidence they review.

The value of this assurance is that it is independent of line managers and the organisation. The team inform senior management but report to the Board.

Senior management

Receives the assurance findings and makes sure appropriate action is taken to respond to the findings.

Customers and Stakeholders

The Board

Reviews the outcomes of all assurance activities and approves the information and the publications.

Board Audit Committee

Receives the findings from audits and any action we are taking in response to the audit findings. It makes sure processes and controls are in place for the publications.

Level 1:

- All data inputs into the tariff model are from assured data sources, internal experts or forecasted.
- The tariff model is updated, and calculation input checks are reviewed.
- All movements in tariffs are reviewed and bill impacts assessed.
- · Level 1 assurance ensures we remain compliant with the relevant revenue controls.
- Level 1 assurance confirms we are compliant with the published charges, principles and guidelines.

Level 2:

- The Tariff Steering Group, which included internal business experts in regulatory finance, retail services and tariffs held several meetings to discuss charging policy, strategy and governance.
- A qualified member of our internal legal team is asked to agree any changes to the charges scheme book.
- The Tariff Steering Group has confirmed that the methodology has been followed, the resulting charges comply with the charging guidance requirements, the proposed tariffs meet regulatory requirements and the assurance process has been completed.

Level 3:

- External independent assurance was provided by our assurance provider Baringa, they;
 - audited the charges model to ensure the calculations are robust and the model is fit for purpose.
 - audited the charges model for compliance with charging principles and guidelines.
- A paper is submitted to the Board which contains;
 - a summary of the auditor's findings this allows a check to the Charging principles and guidelines;
 - the timetable for completion this gives confidence the process is under control and all reporting requirements will be achieved;
 - tables comparing charges this provides a transparent review of the movements in charges.
- Internal Audit complete an annual billing audit, to confirm that the tariffs have been included within the billing system correctly.

3. Stakeholder consultation table

Stakeholder consultation table

Date	Overview	Details of correspondence	Yorkshire Water Response
May 2023	RWG Wholesale Tariff Simplification Sub group Update on recommended changes for charging year 2024/25 consultation.	The consultation was on the two proposed changes to wholesale tariff structures: Introducing a common volumetric threshold at 0.5Ml, which would bring greater alignment between the wholesale charging and retail price control structures Simplifying and harmonising bands for fixed meter charges.	There was general support for both proposals with some suggestions and questions raised about the practical implementation. A Best Practice Guide is being prepared by the RWG Tariff sub group, recommending that both changes are introduced from April 2024. The guide will address the questions raised in response to the consultation and will set out suggested arrangements for implementation.
05/10/2023	Teams meeting with CCWater to discuss the indicative Wholesale Charges for October 2023.	YW met with CCWater to discuss the latest forecast of bill impacts relating to the modelling of the indicative Wholesale charges. The impacts on bills are assessed at being between 7.2% and 9.3%, this is mainly being driven by high November CPIH forecast, reductions in consumption forecasts and offset by reduction in revenue allowances due to ODI and RFI adjustments.	
06/10/2023	CCWater request for information on 2024/2025 impacts.	We received a request for information from CCWater for an update on our plans for 2024/2025 charges with respect to whether we are planning any changes to our charges or attempting any rebalancing of charges that could potentially create bill shocks (or changes in charges which are significantly different from the norm) for some customers.	We completed the CCWater template to reflect the impacts on bills are assessed at being between 7.2% to 9.3%, this is mainly being driven by high November CPIH forecast, reductions in consumption forecasts and offset by reduction in revenue allowances due to ODI and RFI adjustments.
To be arranged for November 2023	A liaison meeting with CCWater will be arranged to discuss any impacts of updates to forecasts of CPIH, customer and consumption assumptions.		



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