From: EIR Compliance
To:
Subject: 20250618 - EIR - Data Supplied
<b>Date:</b> 18 June 2025 13:36:00
Reference Number: <b>EIR</b>
Dear
We refer to your request for information submitted to Yorkshire Water dated 24 May 2025:
"I am conducting a study of multi-agency emergency preparedness.
Under the provisions of the Freedom of Information Act 2000 and in accordance with the Environmental Information Regulations, I am writing to request the following information:  1. How many multi-agency exercises have been conducted by your organisation
within the last 3 years (1st May 2022 to 30th April 2025 inclusive).
2. What proportion of these multi-agency exercises were:
i. Tabletop / Scenario Based
ii. Live Exercises
iii. Other (please state).
3. Please detail how post-exercise findings are fed back into the organisation and how any changes to policies and procedures are implemented as a result of this feedback.

4. What proportion of multi-agency exercises in the last 3 years:

i. Involved more than two CCA 2004 category one responder organisations (please detail) ii. Involved CCA 2004 category two responders (please detail) iii. Involved organisations from the voluntary and faith based sectors (please detail).

5. Please detail how the aims and objectives of the exercise are determined and communicated to the parties involved."

Thank you for your email regarding YW exercising, we attend many LRF quarterly meetings and subsequently help plan and play in their exercises also.

There have been a number of exercises YW have led on in terms of exercising with the Police for Op Submarine and Op Nautilus including both tabletop and live exercises, however, we have not led on any exercises that include multiple external agencies.

We now have a 5 year roadmap for our exercises, as well as funding approved for this area of the business, therefore we are planning on conducting more exercises in general but specifically more that are led by us and are multi-agency. For example, we plan to do a live reservoir inundation exercise this financial year.

In terms of recording our exercises, we hold a post exercise debrief straight away at the end of the exercise and give players time to go away and reflect and come back to us with any other thoughts around a week later. These discussions are then built into an exercise report, including recommendations and actions. The report is emailed out to all participants of the exercise, both players and planners, as well as senior leaders. The actions agreed are then put onto an internal action tracker, where the action owner is automatically emailed at regular points, e.g. when the action is added, when it is I week before needing to be complete. Changes to policies and procedures occur if needed by the EP&R Team, these would again be agreed as part of the exercise report and carried out within an appropriate time frame, emailing out stakeholders that need to be aware of the changes.

In the 24/25 financial year, YW took part in 17 multi-agency exercises, including Strategic level Heatwave, COMAH exercises, Flooding and BC exercises. In the

23/24 financial year, YW played in 10 multi-agency exercises, including Strategic level National Power Outage, Op Nautilus, COMAH exercises.

Aims and objectives of our exercises are written by the EP&R team with stakeholder input, these are agreed within the planning team for the exercise. Once the exercise has begun, the aims and objectives form part of the introduction to the exercise, they are also written within the exercise report.

We trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: EIR@Yorkshirewater.co.uk