

**From:** EIR Compliance

**To:**

**Subject:** 20250219 - EIR - Response

**Date:** 19 February 2025 12:40:00

Reference Number: **EIR**

Dear

I refer to your request for information submitted to Yorkshire Water dated 13 February 2025.

Included with this email is a link to the information readily available in the public domain via - <https://www.yorkshirewater.com/your-water/water-hardness/>. If you enter the postcode for the area for which you require the report, this will allow you to download our latest annual report. The reports are completed annually and cover calendar year performance.

I trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: [EIR@Yorkshirewater.co.uk](mailto:EIR@Yorkshirewater.co.uk)