



YorkshireWater

Yorkshire Forum for Water Customers Meeting

Date: Thursday, 15th June 2017

Venue: Room: Stansfield Room, Esholt

Apologies: Alistair Maltby, Janine Shackleton (Angela Collins will sub)

Pam Warhurst needs to leave by 13:00

Tom Keatley needs to leave by 13:45

AGENDA

Site Visit:

09:30 Site Visit (Tour Guide - Adele Pryce) All

10:45 Break

Forum Administration:

11:00 Minutes / Actions of the last meeting All

11:15 Chair Updates /Forum Membership and Sub Groups Chair

11.30 Environmental Sub Group Update DM

12.00 Lunch (plus outstanding photographs)

2016-17 Regulatory Performance Review:

12.30 High Level Overview of 2016-17 out-turn performance YW (NB)

13.00 Halcrow Assurance Report on PC's Halcrow (Chris Turner)

PR19

13.30 Retail Household Update (social tariff & vulnerability) YW (DS)

14.00 Natural Capital & The Five Capitals work YW (SL)

14:30 AOB: Engaging with NHH Retailers (documentation issued 14/06/17)

AOB: Next Meeting Agenda

14:45 Close

Standing Items

1. Forum member questions/discussion areas for customers, via the company's online community panel