



Our Policies

The Kelda Group Sustainable Supply Chain Policy



Scope of the policy

Last year Yorkshire Water launched our vision for the water industry, 'Taking responsibility for the water environment for good'. The underlying theme in our vision is for the water industry to play a bigger role in addressing sustainability whilst achieving even better value for our customers.

To help us achieve our vision for 'Taking responsibility for the water environment for good' Yorkshire Water have developed six strategic business objectives. Measuring our businesses against the goals we set under each of these strategic business objectives will guide our actions to ensure that we are making progress in achieving our vision.

Aim of the policy

As a business we are committed to delivering the balance between significant improvement in environmental performance and drinking water quality, whilst ensuring these changes come at a price that customers can afford.

Challenges continue to emerge and we understand that, whilst we must continue to provide our services to the very highest quality, we must also address new concerns and develop new ways of working which better reflect the increased expectations that society has of us.

We must evolve to adopt new, more sustainable ways of working. Water sustainability must become a defining principle for water companies and this means tackling local as well as global environmental issues. Driving down our dependence on carbon and helping our suppliers to understand the value of the water environment are essential elements of this approach.

Our ambition is for our global supply chains to share our commitment to the continuous improvement of the water environment and wider sustainable development. This policy applies across all our supply chain activities and seeks to articulate a consistent approach with straight forward expectations. We will work with our supply chain partners to continually reduce demand for depleting natural resources whilst enabling a cycle of social, economic and environmental improvements. We expect that our supply chain partners will deliver a similar message within their own supply chains.

Richard Flint – Chief Executive, Kelda Group and Yorkshire Water

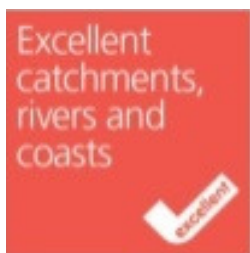
Our Commitment:



The way we do business means our products, services and promises are trusted by all our stakeholders, now and in the future. We will comply with all relevant legislation and expect the same of our supply chain partners. We will pay our supply chain partners on time and offer terms and conditions appropriate to the level of risk being undertaken. We will be open in the procurement of our goods and services and we will work closely with our supply chain partners in order to develop trust and long term partnerships.



We protect public health and make sure water is safe to drink. We work safely. We ensure that water does not harm our customers or communities at any point in the process. Our supply chain partners will ensure they comply with all relevant Health, Safety and Environmental legislation and do not put the health and safety of employees, customers or the general public at risk. We will work with, and where appropriate, monitor our supply chain partners in order to ensure this is achieved.



We maintain and improve the water environment from source to sea and influence others to do the same. We strive to act as responsible stewards of our catchments, rivers and coasts and we will work with government, businesses, communities and individuals to continually improve them. We will also work with our supply chain partners to ensure that a cycle of continuous improvement is achieved.



We aim to use sustainable resources, get the most out of them and reduce our emissions and waste. We seek to optimise the use of the resources we have whilst continually reducing the use of depleting natural resources. In order to achieve this we will work with our supply chain partners to understand and improve the sustainability of their products and services. Alternative solutions will be sought where improvements in sustainability cannot be achieved.



The way we operate and influence others creates water efficient regions. As a water and waste water company we take the issue of global water scarcity extremely seriously. The sourcing of goods and services from significantly water stressed regions will be carefully considered and we will work with our supply chain partners in order to minimise the impact of such activities.



We deliver our services to customers at a price they are willing and able to pay, whilst providing investors with returns that attract long-term investment. We will work with our supply chain partners to evaluate the true cost of ownership arising from the goods and services we procure. We will not expose either The Kelda Group or our suppliers to undue financial risk as a consequence of our supply chain activities.