

**From:** EIR Compliance

**To:**

**Subject:** 20250604 - EIR - Data Supplied

**Date:** 04 June 2025 14:46:00

**Attachments:** image002.png

Reference Number: **EIR**

Dear

We refer to your request for information submitted to Yorkshire Water dated 7 May 2025:

*"Under the Environmental Information Regulations 2004, I am writing to request aggregated data relating to water abstraction and associated charges for industrial and commercial users in your area, broken down by category and year.*

*For the years 2019 through 2025, please provide the following information for each of the industrial and commercial categories listed below:*

- 1. Average, minimum, median, and maximum price charged per cubic metre for water.*
- 2. The total volume of water used and the total charges levied in each category per year.*

*The categories are:*

- Aquaculture Fish*
- Aquaculture Plant*
- Breweries/Wine*
- Business Parks*
- Chemicals*

- *Construction*
- *Crown – Other*
- *Dairies*
- *Detention and Immigration Centres*
- *Drainage Operations*
- *Electricity*
- *Extractive*
- *Food & Drink*
- *Forestry*
- *General Agriculture*
- *Golf Courses*
- *Holiday Sites, Camp Sites & Tourist Attractions*
- *Horticulture and Nurseries*
- *Hospitals*
- *Hotels, Public Houses and Conference Centres*
- *Industrial/Commercial/Energy/Public Services*
- *Laundry*
- *Machinery and Electronics*
- *Mechanical Non-Electrical*
- *Metal*
- *Mineral Products*
- *MoD (Ministry of Defence)*
- *Municipal Grounds*
- *Navigation*
- *Non-Remedial River/Wetland Support*
- *Orchards*
- *Other Environmental Improvements*

- *Other Industrial/Commercial/Public Services*
- *Paper and Printing*
- *Petrochemicals*
- *Private Non-Industrial*
- *Private Water Supply*
- *Private Water Undertaking*
- *Public Administration*
- *Public Water Supply*
- *Pump & Treat*
- *Racecourses*
- *Refuse and Recycling*
- *Remedial River/Wetland Support*
- *Research Non-University/College*
- *Retail*
- *Rubber*
- *Schools and Colleges*
- *Slaughtering*
- *Sports Grounds/Facilities*
- *Textiles & Leather*
- *Transport*
- *Water Supply Related*
- *Zoos/Kennels/Stables*

*In addition, I am requesting the same type of aggregated data for the costs of water supplied to companies serving the non-household retail water market in your area (i.e., wholesale water supplied to non-household retailers). Please provide:*

- *Average, minimum, median, and maximum price per cubic metre*
- *Total volume and total charges per year, 2019–2025*

*Finally, please tell me how much water you abstract each year (2019–25), from which sources (sw/gw/tw/other) and how much is brought in from other water company areas (specifying the area)."*

Included with this email is our response to your questions.

**1. For the years 2019 through 2025, please provide the following information for each of the industrial and commercial categories listed below:**

**Average, minimum, median, and maximum price charged per cubic metre for water.**

**The total volume of water used and the total charges levied in each category per year.**

Since 2017 the direct-to-customer customer service and billing has been handled by individual retailers, not the wholesaler, i.e. Yorkshire Water, , so retailers are responsible for managing customer data fields, including the SIC code that can be used for sectoral analysis. Retailers are obliged to collect SIC code data for correct treatment of VAT on billing for the end customer. It is not mandatory for retailers to share this data with wholesale water companies in the market. As such for the purpose of EIR we applied exemption 12(4)(a), a public authority may refuse to disclose information to the extent that it does not hold that information when an applicant's request is received.

MOSL have previously done some work on SIC code accuracy and have produced some reporting around water efficiency supplementing the SIC code data with data from the VOA data and Companies House. Their dashboard can be found here: <https://mosl.co.uk/chart/chartitems/water-efficiency> that may provide some initial data relating to consumption by sector, however as this is carried out by MOSL and not Yorkshire Water, we cannot provide assurance on the completeness and accuracy of this information, you would need to contact the retailers or MOSL directly for further information or any queries.

- 2. In addition, I am requesting the same type of aggregated data for the costs of water supplied to companies serving the non-household retail water market in your area (i.e., wholesale water supplied to non-household retailers). Please provide:**

**Average, minimum, median, and maximum price per cubic metre**

**Total volume and total charges per year, 2019–2025**

Information in relation to wholesale charges for non-household are published each year on our website, you can access this information in the public domain via:

<https://www.yorkshirewater.com/business/wholesale-charges/>

Within our Annual Performance Return (APR) there is information on the wholesale revenue collected in Table 2I, this is accessible via our website at

<https://www.yorkshirewater.com/about-us/reports/>

- 3. Finally, please tell me how much water you abstract each year (2019–25), from which sources (sw/gw/tw/other) and how much is brought in from other water company areas (specifying the area).**

Financial Year	SOURCE			
	Surface	Ground	SVT	TOTAL
2018/19	1,004.1	266.4	49.2	1,319.7
2019/20	957.5	264.3	59.9	1,281.8
2020/21	987.0	274.2	57.3	1,318.6
2021/22	1,007.6	278.8	53.3	1,339.7
2022/23	1,017.0	271.0	43.1	1,331.1
2023/24	990.8	267.2	57.1	1,315.1
2024/25	1,031.5	262.2	57.1	1,350.8

Please see the information above, we hold this information in financial year (April to March), the values are in Ml/d.

SVT represents our raw import of water from Severn Trent.

We trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: [EIR@Yorkshirewater.co.uk](mailto:EIR@Yorkshirewater.co.uk)