



# **We know** money can be a struggle sometimes

**If you have water arrears that equal to more than your full years charges, have a low surplus income or are struggling with other priority debts, our Resolve scheme is there to help you.**

**We'll work with you** and agree regular payments for a period of at least 12 months with the aim of becoming debt free, so you can continue your ongoing charges at an amount affordable to you. **Rewards towards your arrears** will be added to your account every three months as you make payments.

**If you'd like to know more, get in touch direct;**

Call us on

**0345 1 24 24 24**

