

From: EIR Compliance

To:

Subject: 20251009 – EIR – Data Supplied

Date: 09 October 2025 13:03:00

Reference Number: **EIR**

Dear

We refer to your request for information submitted to Yorkshire Water dated 19 September 2025:

“In Bentham for the last three months or so, Water Pipe replacements have been on going.

Please provide the answers to the following questions

1. Please confirm that these works are to replace pipes with pipes that can withstand external contamination (to confirm what we have been told by a contractor).

2. What is this Contamination.

3. When did you know about this contamination.

4. Why were no residents or the local council advised of these works previous to them starting”

Included with this email is our response to your questions:

1. Please confirm that these works are to replace pipes with pipes that can withstand external contamination (to confirm what we have been told by a contractor).

The project has targeted the replacement of pipes that are at the end of their asset lives, which have a high number of structural failures. Our mains replacement strategy for the 2025–2030 period, across the region, is aimed at replacing pipes that have burst the most frequently. The works are not related to any proposed contamination. All new water mains installed meet the Regulation 31 (Reg 31), which is a requirement under the [Water Supply \(Water Quality\) Regulations](#) in England and Wales, managed by the [Drinking Water Inspectorate \(DWI\)](#).

2. What is this Contamination.

Based on our response to question 1 advising that the mains replacement works being undertaken in relation to our replacement strategy, we can confirm we hold no data in relation to this request. As such for the purposes of paragraph 12(4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.

3. When did you know about this contamination.

Based on our response to question 1 advising that the mains replacement works being undertaken in relation to our replacement strategy, we can confirm we hold no data in relation to this request. As such for the purposes of paragraph 12(4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.

4. Why were no residents or the local council advised of these works previous to them starting

Letters were sent out ahead of the works, inviting all Bentham residents to a townhall meeting to discuss any queries, such as these. This was held at Bentham Town Hall on Thursday 5th June 2025 with representatives from both Yorkshire Water and our contract partner in attendance.

We trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: EIR@Yorkshirewater.co.uk