

Delivering improvements across Yorkshire

Our year 1 progress report 2025/2026



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How to view this document

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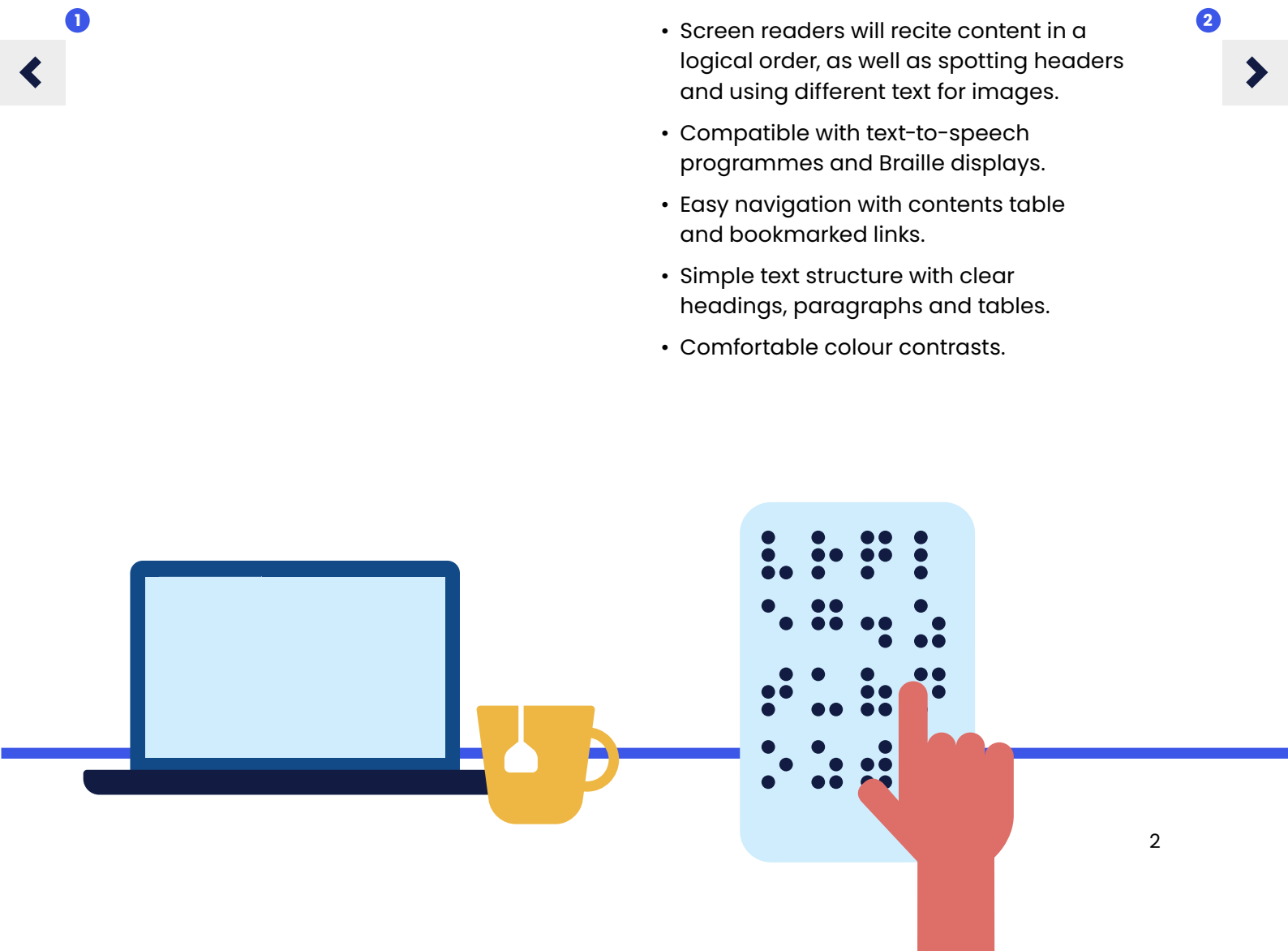
❷ This button takes you to the next page.

There are also many other clickable links within this document which we've made easy to spot by underlining and **highlighting** them in blue.

Accessibility matters.
It's really important that everyone can navigate our Delivering improvements across Yorkshire report.

To help with this, we've taken steps to make sure this document supports accessibility needs:

- Screen readers will recite content in a logical order, as well as spotting headers and using different text for images.
- Compatible with text-to-speech programmes and Braille displays.
- Easy navigation with contents table and bookmarked links.
- Simple text structure with clear headings, paragraphs and tables.
- Comfortable colour contrasts.



Between 2025 and 2030, we're investing to improve water and wastewater services across Yorkshire.

We're investing in the infrastructure that keeps water flowing, treats wastewater and supports healthier rivers across the region.

Our investment priorities

- Replacing ageing water mains
- Expanding smart metering
- Improving storm overflows
- Upgrading wastewater treatment works

What this will help us deliver

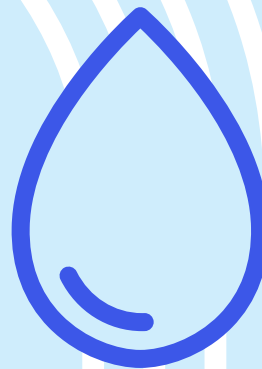
- More reliable water and wastewater services
- Reduced leakage
- Healthier rivers
- Greater resilience for the future
- Delivering on our commitments

Many of these projects are linked to Ofwat's Price Control Deliverables (PCDs), with £3.3 billion of investment tracked against agreed commitments.

What are PCDs?

PCDs are commitments agreed with Ofwat for major investment programmes. They help make sure customers receive the improvements promised and provide clear accountability for delivery.

If we don't deliver agreed improvements, or deliver them late, we may be required to return money to customers.



Year 1 at a glance

What we've achieved so far

In 2025/2026, we invested £990 million across Yorkshire, almost double the amount invested in the first year of the previous five-year investment period.

We've started construction on hundreds of projects and are making good progress delivering improvements for customers and the environment.

What we've delivered



**£990 million
invested in 2025/2026**

(including £167 million on
PCD projects)



**1,500+
projects started**

89% of our five-year
programme is now in
the design stage



**312 projects
under construction**

representing 23% of projects
across the programme



**174km of water
mains replaced**

helping improve reliability
and reduce leakage



**178,000
smart meters installed**

supporting customers to
better understand water use



**18 storm overflow
projects started**

helping improve river
health across Yorkshire

Delivering on our commitments

Of the 25 PCDs we're delivering:

- 19 are on track
- 6 need some extra focus to help keep delivery on course



Improving our water network

We're replacing 1,000km of water mains between 2025 and 2030, helping to reduce leaks, improve reliability and maintain water quality.

We replaced 174km of water mains in 2025/2026, ahead of our target for the year.

By replacing older pipes, we're helping to prevent future bursts and make our network more reliable for customers.



Improving Yorkshire's rivers

We're investing £1.5 billion to improve storm overflow performance across Yorkshire by 2030.

During the first year of our five-year investment programme, we set up the Yorkshire Storm Alliance to help deliver the programme, bringing together around 500 colleagues from across our delivery partners into one integrated team.

We also delivered 30,500m³ of stormwater storage through our bathing water improvement programme at Ilkley and started work on 18 storm overflow projects across Leeds, Barnsley and Sheffield.

These improvements will help reduce the impact of storm overflows and support healthier rivers and watercourses across Yorkshire.

Helping customers save water

Smart water meters help us spot leaks sooner and build a clearer picture of how water is being used across our network.

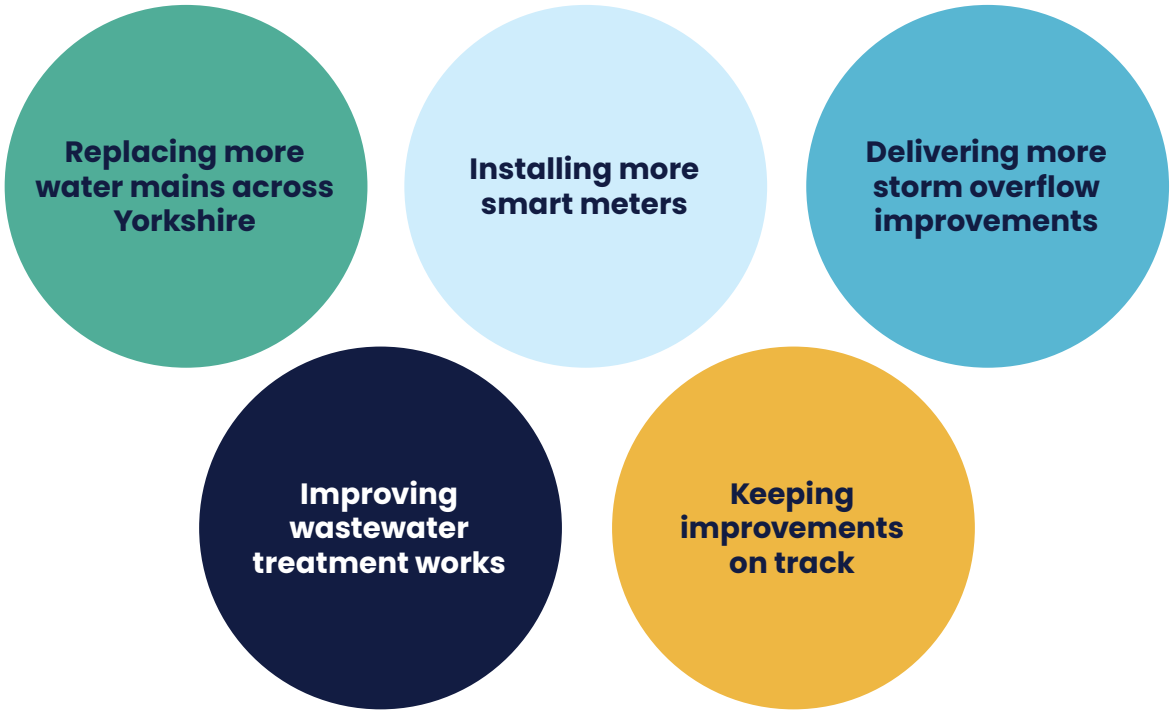
During 2025/2026, we installed 178,000 smart meters, including 35,000 new meter installations.

The data from these meters has already helped us identify around 7,000 potential customer-side leaks. Around 60% of customers we've contacted have fixed those leaks, saving water that would otherwise be lost.

Overall, smart metering is helping us reduce leakage by around 6.5 megalitres a day.

Looking ahead to year 2

As we move into the second year of our five-year investment programme, our key priorities are:



**Replacing more
water mains across
Yorkshire**

**Installing more
smart meters**

**Delivering more
storm overflow
improvements**

**Improving
wastewater
treatment works**

**Keeping
improvements
on track**

We'll continue working with regulators, suppliers and delivery partners as we deliver improvements for customers, communities and the environment across Yorkshire.

Our focus remains on delivering the improvements we've promised to customers and creating lasting benefits for Yorkshire's communities and environment.

Keeping you updated

We're committed to being open about the progress we're making. We regularly report our performance to Ofwat, and all published information is independently reviewed.

To find out more about our investment programme and the improvements we're delivering across Yorkshire, see our full PCD regulatory report yorkshirewater.com/reports

Thank you for reading



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