

Yorkshire Forum for Water Customers Meeting

Date: 19 March 2026 at 9:30

Venue: MS Teams

Apologies: Kirstin Hutchinson

AGENDA

10:00 Forum members session	Members only
10:30 Update from the private members session	Chris Griffin
10:40 Update on minutes and actions	Rachel Barnard (YW)
10:45 Update from the Affordability and Vulnerability subgroup	Chris Griffin
10:50 Business Update	Polly Hardy (YW)
11:05 Complaints update	Josh Clayton (YW)
11:30 Break	
11:40 Customer Engagement during and after Drought Measures	Emily Brady (YW)
12:05 Drainage and Wastewater Management Plan (DWMP)	Adrianna Cholyst (YW), Leah Humphries (YW)
12:30 Annual Performance Report (APR)	James Hall (YW)
12:55 AOB	All
13:00 Close	