

If you're experiencing disruption to your water supply



Turn off your stop tap and the stopcock in the cold-water tank



Turn off electrics at the fuse box if water is leaking near electrical appliances



If your pipes freeze, turn off your stop tap and feel the pipe around it



Try defrosting the pipe with a fan heater or hairdryer. Never use a naked flame



Check exposed pipework for any signs of leaks



YorkshireWater