Application for a new connection to replace a joint supply

VA

For office use only
Centre: 19075
Internal Orders: 110622
Nominal: 1301
Ref: AF2

YorkshireWater

Application for a new connection to replace a joint supply

1. Initial Information and Terms and Conditions

Your application form for a new connection (to replace a joint supply)

This form is used to apply for a new domestic water connection to replace an existing connection through a joint supply pipe. If you are connecting a newly built property, commercial property or a property which has been divided into a larger number of properties, you'll need a different application form.

What will you receive in response to your application?

Once we've received your application form along with the correct payment, we'll send you:

- An estimate for the cost of the work required for connection
- A plan indicating the proposed connection position

How much will it cost to process the application and how can you pay?

There is a charge of **£150.00 + £30.00 (VAT) = £180.00** for processing your application. This charge covers the cost of undertaking a survey on site and providing an estimate to you for the connection work.

Your estimate will be valid for 12 months from the date of the estimate. If the work is not called off and paid for within this validity period then re-estimate fees will apply. A re-estimate will take 28 days for this to be processed.

Water feasibility study charge

Our service partners are sometimes required to carry out a feasibility study to understand the specific methodology and costs that will apply for the works needed for complex mains laying and new connections projects.

Our standard charges do not cover such scenarios. These might include works in a dual carriageway, with a railway undertaker or where a connection requires the crossing of a road bridge or another significant structure.

If this charge is applicable to your site, we will contact you to inform you this work is required and you will decide whether to carry on with the application. If you decide to continue, a non-refundable deposit will be charged via an invoice at the same time we send an estimate for the cost of the works. The costs for this feasibility study can be found in our charges document on our website.

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You can pay either by cheque, by credit/debit card or BACS; please indicate your payment method below.

If you wish to pay by cheque please enclose a cheque payable to 'Yorkshire Water Services Ltd' with your application.

If you wish to pay by debit/credit card, we will contact you on receipt of this form to arrange payment over the phone.

If you wish to pay by BACS the details are:

Sort Code: 57-49-55

Account Number: 11111111

☐ **Cheque** ☐ **Credit/debit card** ☐ **BACS**

(Please also include your BACS payment reference number)

Where do I send my application?

You can send us your completed application form by post or email or complete it online via our Developer Services Portal.

- Post: Developer Services, Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD
- Email: **wbu.service.centre@yorkshirewater.co.uk**
- Complete the application form online at **yorkshirewater.com/developers/apply-online/**
- If you have any questions please give us a call on 0345 1 20 84 82. Calls are recorded for monitoring purposes.

We will only be able to process your request once full payment has been received.

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Completing your application form

This application form and supporting information to be submitted either by post, email or online.

Please complete in **BLOCK CAPITALS** using blue or black ink or enter your details below.

Your Details

Full name

Company name

Contact telephone number Email address

Address for correspondence

House number/house name and street

Address line 2

Address line 3

Town/City Postcode

Additional address for correspondence

Please choose one of the following Developer Consultant Other

If you selected other, please specify below

Full name

Company name

Address

Town/City Postcode

Telephone number

Company email address

Please send duplicate correspondence to both parties? Yes No

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2. Site Details

Site Address

Please provide address of the site where address exists, or the closest existing address

Address

Address line 2

Address line 3

Town/City Postcode

Site Location

Grid reference: Easting (6 figures) Northing (6 figures)

Will the applicant be the person we meet on site? Yes No

If No, please give details of the site contact.

Site Contact Details

Site contact name

Site contact email address

Site contact phone number

Are there any known risks or hazards that we should know of prior to our site visit? Yes No

Details of any known risks or hazards to make Yorkshire Water aware of

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3. Connection details

Please provide details of the property we're connecting to

Number of Properties requiring connection

Add any relevant information

About Your Connection

We will lay the water pipe from our main in the street up to the boundary of the street in which the main is laid.

You will need to lay and appropriately size the water pipe from your building up to the boundary. You will need to find your own plumber to lay the water pipe within the grounds of your property and disconnect you from the joint supply pipe whilst maintaining supply to the remaining properties.

We try to ensure the water pressure at the boundary is no lower than 1.5 bar (15 metres head pressure) and provide a minimum flow of 22 litres per minute. Please note: The minimum guaranteed standard for pressure and flow for a single domestic dwelling set by Ofwat is 1 bar (10 metres head pressure) measured in the service pipe at the downstream side of the boundary stopcock at a flow rate of nine litres per minute. Yorkshire Water cannot guarantee pressures and flows above this minimum guaranteed standard. We provide a standard 25mm pipe connection to all domestic properties.

- [ ] I have read and understood

4. Water Regulations

Do you have or intend to install an alternative source of water other than that supplied by Yorkshire Water?

- [ ] Yes
- [ ] No

If Yes, please indicate the source of supply.

- [ ] Rainwater harvesting
- [ ] Borehole/Spring
- [ ] Grey water
- [ ] Other

Please note, regulation 5 of the Water Supply (Water Fittings) Regulation 1999 requires you to also notify the Water regulations department for all types of commercial and industrial installations. All installations must be installed in accordance with the Regulations, we recommend the use of a WIAPS/WaterSafe approved plumber

- [ ] I have read and understood

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5. Construction Design and Management Regulations 2015 (CDM 2015)

If your project is notifiable you need to notify the HSE. A project is notifiable when: The construction is scheduled to last longer than 30 working days, and it will have more than 20 workers working at the same time at any point in the building project. Or, if the construction work has more than 500 person days.

Is the project notifiable to the Health and Safety Executive (HSE)? ☐ Yes ☐ No

If Yes, you will need to upload a copy of the F10 notification issued to the HSE.

6. How We Will Calculate Your Charges

Your estimate will be sent out to you detailing the site-specific costs for your development.

You have two options for calculating the costs of your development:

- Option 1 - Standard Charges. Our standard charges are published in **our charging arrangement**
- Option 2 - Site-Specific Bespoke Charges. This will be calculated using site-specific charges. This takes into consideration regional variations to costs.

Please indicate which option you would like us to use when calculating your estimate

☐ Standard Charges ☐ Bespoke Charges

7. Information Required

Please provided the following documents:

Location Plan

This document needs to indicate an approximate layout of the site and mark any existing assets you are aware of, no less that 1:2500

Additional information if applicable

F10 notice

Pre-construction Information (CDM)

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8. Further Information

Charges for amendments to your estimate

Your estimate will be sent out to the applicant. Please ensure the applicant is the person who will be paying the estimate as the payment receipt will be sent in the name of the applicant. If you require us to reissue the estimate to a different person/company there is an admin charge of **£56.00 + VAT**. If you change your new connection requirements after receiving your estimate there is an admin fee for a re-quote of **£56.00 + VAT**. If we need to survey the site again, the cost will be **£133.00 + VAT**.

Whilst we try to make sure we provide an accurate estimate for the cost of your new connection there are sometimes unforeseen circumstances that may affect this. These include additional local authority highway requirements such as road closures, out of hours working or the use of specialist traffic management. Engineering difficulties may also affect the cost of the work. In the unlikely event that these arise we will recharge any additional costs not identified at survey stage to the applicant.

How long will it take?

Upon receipt of your application and payment, we will arrange a meeting with you and our surveyor. The surveyor will meet you on-site and undertake a survey – this will all happen within 28 days but could be influenced by your availability. Once you have accepted our estimate, paid for it and booked the work in, we will normally connect you within 21 days. Your connection may take longer if we need to work in a major road or a road closure is required.

9. Declaration

I request that Yorkshire Water process my application based on the information I have provided and confirm all information is correct to the best of my knowledge.

I agree that Yorkshire Water may use the support information provided for any purpose connected with this application and with the company's statutory Sewerage and Water undertakings, including sharing information with our service partner.

I am applying as the applicant or their representative and by doing so agree that I will be liable for the payment of any cost associated with this application.

Your Signature

Your name and title (in capitals)

Company name

Date

Submit form

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Please return this completed form to:
Developer Services
Yorkshire Water Services Ltd
PO Box 52
Bradford BD3 7YD

Or you can email it to us:
wbu.service.centre@yorkshirewater.co.uk

If you need to get in touch

Call the Developer Services team on 0345 1 20 84 82
Our Developer Services office is open Monday to Friday 8am-5pm.

Visit our website yorkshirewater.com/developers

Tweet us @YWHelp

Write to us
Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD

Other useful numbers

Contact centre
0345 1 24 24 24
(billing enquiries)

Asian language
0345 1 24 24 21

Text telephone/minicom
0345 1 24 24 23

24 hour automated services
0345 1 24 72 47
(meter readings and payments)

Fax number
01274 372 800

How much could you save?

Use our online calculator
See how you could save water and energy around the home.

Buy discounted water saving gadgets
Water butts, shower heads and more – on our website.

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