

## COVID-19

This factsheet contains information to help you get the best out of your visit to Yorkshire Water and is in addition to the risk assessment relevant to the centre location you are visiting.

Due to the COVID-19 pandemic, we have put extra precautions in place to ensure the safety of both our visitors and our colleagues.

### Education Centre Advisers

Our Education Advisers will teach from the front and will wear visors whilst COVID-19 restrictions are in place. All Education Advisers will use Antigen Lateral Flow Tests up to twice a week and are fully vaccinated.

### Education Centre Visits

All visits must be pre-booked.

Tour coordinators should ensure they have a complete list of attendees for track and trace purposes. This should include both students and adults.

Visitors should be in 'bubbles' to minimise risk.

Where possible, we will limit visits to our centre to one school each day. Visits will predominately be limited to (a) one class visiting for the full day, or (b) a school sending one class in the morning, and a different class in the afternoon, ideally from the same year group 'bubble'.

Teachers should ensure they bring sufficient hand sanitiser for their group.

Hand washing facilities will be provided, and hand sanitiser will be available within the Education Centre.

### Safety on Site

Our Education Advisers will clean bannisters & door handles following the groups movements around the site.

In order to protect our operational colleagues, visits to the Control Room will not take place.

Visit routes may be altered to avoid contact with our operational teams.

Our PPE equipment will be cleaned after use.

### **Pre-Visit Checks**

Our Education Advisers will contact the visit coordinator prior to your visit.

We will check that all your party are well and are fit to visit, and we will ask you to confirm you have a list available for track and trace purposes.

Should any member of your visiting group feel unwell prior to the visit, we kindly ask you to consider whether or not they should join the rest of the group on the visit. We kindly ask that adult members of your group undertake a Lateral Flow Test prior to the visit.

### **Short notice disruption**

In the unlikely occurrence that you are unable to visit the centre, we will honour your booking by delivering our virtual workshop.

This will be delivered using TEAMS or ZOOM.

Our Education Team will advise you on how this will work just in case it needs to be implemented at short notice.