**Household Pre Task Questionnaire:**

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| **Client name:** | Yorkshire Water |
| **Project name:** | Affordability and acceptability research (HH) |
| **Job number:** | 8941 |

Thank you once again for agreeing to participate in Yorkshire Water’s Business Plan 2025-2030 Research.

You are scheduled to take part in a group discussion which will last approximately 3 hours.

Ahead of the session, we would just like to ask you a few questions about the pre-task information which you have received. Once you have read all of the materials thoroughly, please complete this short questionnaire ahead of the session, it should take you no longer than 5-10 minutes.

**MAIN QUESTIONNAIRE**

**Base: All respondents**

Your current water and sewerage services bill is X (X = current years bill amount pulled through water company sample).

How easy or difficult is it for you to afford to pay your water and sewerage bill?

*Please select one answer only by placing a ‘X’ in the box.*

|  |  |
| --- | --- |
| **Code** | **Answer list** |
| 1 | Very easy |
| 2 | Fairly easy |
| 3 | Neither easy nor difficult |
| 4 | Fairly difficult |
| 5 | Very difficult |

**Base: All respondents**

We will start the session discussing your reactions to this information.

Having read through the information sent to you, please list the 3 or 4 things that are new / interesting / surprising to you?

*Please write a sentence or two below explaining your view and keep a note of your response to bring to the session with you.*

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**Base: All respondents**

Was there anything in the business plan that you haven’t seen that you would have liked to/have expected to have seen covered?

*Please write a sentence or two explaining your view and keep a note of your response to bring to the session with you.*

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**THANK YOU FOR YOUR PARTICIPATION.**

**DON’T FORGET TO BRING THIS COMPLETED QUESTIONNAIRE TO THE SESSION.**