

# Application for non-household or mixed-use connection(s)

## Filling out this form

If you'd like to complete this application form online, please log in to our online portal: [developerservices.yorkshirewater.com/sign-up-sign-in](https://developerservices.yorkshirewater.com/sign-up-sign-in)

To fill out this PDF application form, please open and complete it using [Adobe Acrobat Reader](#) and email your completed application to [wbu.servicecentre@yorkshirewater.co.uk](mailto:wbu.servicecentre@yorkshirewater.co.uk)

Or, post it to: Developer Services, Yorkshire Water Services Ltd, PO Box 52, Bradford BD3 7YD

**Please note:** the fees listed in this form are fixed until **31 March 2025**. You can find the most up-to-date version of the form at [yorkshirewater.com/developers/water/water-connections/](https://yorkshirewater.com/developers/water/water-connections/)

## Please confirm you can provide the following documents with your application:

Site location plan (a plan showing where your property/site is and where the boundary is)

Site layout plan (a plan showing your site layout and any existing assets you're aware of)

### Additional documents (if applicable)

Addresses and demolition dates of any properties demolished on site (if available)

Existing supply plan (a plan showing any existing supplies on site that need disconnecting)

Temporary site supply location plan (the proposed location of your temporary supply of building water, if needed)

Details of any on-site water re-use systems (e.g. rainwater, borehole/spring or grey water)

Completed Water UK contaminated land assessment form (if the site isn't on greenfield land or wasn't previously used purely for housing)

Water calculator evidence (estimated water consumption per property)

Pre-construction information (site surveys and any relevant parts of your construction phase plan (if available) if your development is notifiable to the HSE)

F10 notice (if the development is notifiable to the HSE)

Regulation 5 notification form (for any commercial/industrial water fitting installations)

Written authorisation from the individual/company who will pay the quote for the connection works (if different from the applicant)

Please be aware, we may contact you to seek feedback on your experience with this service.

## Initial information and terms and conditions

### Your application for water connection(s) to a non-household or mixed-use development

This application is for water service connection(s) from our existing water main network to non-household premises, including:

- commercial/industrial premises
- non-standard housing (i.e. student accommodation, nursing homes, sheltered housing)
- a mixed-use (commercial/housing) development.

This form is for service connections only. **If you're building a new road as part of your development**, you may need to apply for a new water main: [yorkshirewater.com/developers/water/mains/](http://yorkshirewater.com/developers/water/mains/)

You may also want to consider self-laying your service connections. To learn more or apply to self-lay, please visit [yorkshirewater.com/developers/water/self-lay/](http://yorkshirewater.com/developers/water/self-lay/)

### How long will it take to get a response?

We aim to send you confirmation that we've received your application within **5 calendar days**. Once we receive your completed application and payment, we aim to respond within **28 calendar days** with a quote for the cost of the works and a plan showing the proposed connection(s).

### What fee do you need to pay for this application?

Item	Charge	What the charge covers	When you need to pay
<b>Application fee</b>	£264 + £52.80 (VAT) = <b>£316.80</b>	The cost of processing the application, doing a survey and producing a quote	Upfront on submission of your application

Once you've paid your quote for the cost of the work, we'll send you a checklist for you to confirm you're ready to book in the work. This comes with an administration fee of **£22 + VAT per property**, which is included in your quote. Your quote will be valid for 6 months from the date of issue.

### How to pay

Choose your payment method below

**Credit/debit card** - we'll contact you on the phone number you provide in this application to arrange payment over the phone.

**BACS** - to pay by BACS, the details are **sort code:** 57-49-55; **account number:** 11111111

**Cheque** - please enclose a cheque payable to 'Yorkshire Water Services Ltd.' with your application.

Credit/debit card      BACS      Cheque  
 (please include your site post code / BACS reference)

**As the applicant, you are responsible for the payment of any cost associated with this application.**

If you're filling out a paper copy, please complete in **BLOCK CAPITALS** using blue or black ink.

## 1. Your details

Are you a      Landowner      Developer      Builder      Consultant      Other

If other, please specify

Full name

Company name

Company number

Phone number

Email address

Address

Town/City

Post code

**Will you be paying the quote for the connection works?**      Yes      No

If no, please provide the payer's details below and attach **written authorisation** from the payer

Full name

Company name (if applicable)

Phone number

Email address

Address

Town/City

Post code

**Would you like to authorise us to speak to anyone else about your application?**      Yes      No

Is the recipient a      Landowner      Developer      Builder      Consultant      Other

If other, please specify

Full name

Company name

Company number

Phone number

Email address

Address

Town/City

Post code

## 2. Site details

### Site address (or the closest existing address)

Address

Address line 2

Address line 3

Town/City

Post code

Grid reference (if known): Easting

Northing

Yorkshire Water pre-planning enquiry reference number (if available)

We'll conduct a survey of your site when we receive your application. We may or may not need to visit your site to carry out this survey based on your requirements and the complexity of your site. We'll let you know if a site visit is needed once we receive your application.

If we need to visit your site, are there any known **risks or hazards** that we should know of?

Yes No

If yes, please provide details below

### Site contact details

Are the site contact details different from your contact details? Yes No

If yes, please provide the details of your site contact below

Site contact name

Site contact phone number

Site contact email address

### Landowner details

Are you, or will you be, the landowner? Yes No

If no, please provide the landowner's details below

Individual / Company name

Registration number (if any)

Address

Town/City

Post code

Can you confirm that the landowner consents to this application? Yes No

## Site history

Is your site either a) on greenfield land, or b) previously used purely for housing?    Yes    No

If no, will you provide us with a completed Water UK Contaminated Land Assessment Form (CLAF)?

Yes    No (If yes, please attach/enclose it with your completed application form).

You can find a copy of this form at [water.org.uk/contaminated-land-assessment-guidance/](http://water.org.uk/contaminated-land-assessment-guidance/)

**If you cannot provide us with a completed Water UK CLAF, we will quote an uplifted cost for the barrier pipe needed per metre of pipe laying.**

### I have read and understood

Have there been any previous billable water connections on the site in the last 5 years?    Yes    No

If yes, how many properties, and what type(s) of property, were connected?

Have any of the previous connections been disconnected?    Yes    No    Not sure

If yes, what was the approximate date of disconnection (if known)?

If no, do you need any existing supplies disconnecting?    Yes    No    Not sure

If yes, please provide the meter serial(s) or account number(s) if available (or attach separately).

Are there any properties that have been, or will be, demolished on site?    Yes    No

**If yes, please provide the addresses of all the demolished properties and their demolition dates as a separate document with your completed application.**

How many properties have been, or will be, demolished?

## Expected water usage

Will the property/ies use 110 litres per person per day or less?    Yes    No    Not sure

If yes, you may be entitled to a **20% discount** on your water and foul water infrastructure charges. You'll need to provide water calculator evidence ([thewatercalculator.org.uk/calculator.asp](http://thewatercalculator.org.uk/calculator.asp)) with your completed application to claim your discount. For more details, please see page 11 of this form.

## Proposed roads

Will there be any new roads built?    Yes    No

If yes, will the road(s) be:

Built and maintained to adoptable standards and    gated    not gated

Built and maintained below adoptable standards and    gated    not gated

**Please note:** if you're building a new road to adoptable standards, we may need to install a new water main. If that's the case, we'll let you know and ask you to complete an application for a new main: [yorkshirewater.com/developers/water/mains/](http://yorkshirewater.com/developers/water/mains/)

## 3. Your requirements

What do you need a new water connection(s) for?

- Building a new property/ies
- Splitting existing property into multiple properties
- Replacing a water supply at an existing property (please specify why you need this below)

**If you need a water supply replacing, please ensure you provide details on usage and peak flow rate in the table on page 7.**

Number of houses requiring connection

Number of flats requiring connection

Total number of commercial units/properties requiring connection

Type of commercial units/properties

- Nursing home
- Student accommodation
- Sheltered housing
- Other (specify below)

How would you like your development to be supplied? (Tick one option)

From the public water main

From a private tank - please provide tank size (litres):                      and refill rate (litres/second):

Combined (main/tank) No. of plots from public main:                      No. of plots from private tank:

Please provide tank size (litres):                      and refill rate (litres/second):

If you only need one connection, or you'd like multiple connections to be made at the same time, please provide the anticipated date of connection (if available)                      /                      /

If you'd like multiple connections to be made at different times, please provide the details in the table below

Property/unit number	Date of connection	Any additional comments

**Please inform us of any changes to your build programme.** Changes that require the connections to be made at different times to the ones you originally requested may require a re-quote.

## Fixtures and fittings

Please provide the fixtures and fittings per plot/unit in the table below. If you have more than 4 plots/units, please copy this page and complete an additional column for each plot/unit.

Connections									
Plot / unit no.	1		2		3		4		
Connection size (mm) if known									
Fittings									
	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)	
Sink (standard)									
Sink (tap size >15mm)									
Wash basin (house/flat)									
Wash basin (elsewhere)									
Bath (tap size 20mm)									
Bath (tap size >20mm)									
Shower									
Bidet									
Spray tap									
WC flushing cistern									
Household appliance									
Commercial appliance									
Other water fittings									
Non-domestic appliances *									
	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)	No.	Flow (l/s)	
Additional information									
No. of bedrooms									
No. of storeys									
Storage capacity (l)									
Peak flow (l/s)									
Estimated connection date									
Property type **									

\* We have a duty to provide a sufficient supply of water to household properties for domestic purposes i.e. drinking, cooking, central heating and sanitation. All other use is considered non-domestic, such as water for industrial or business use (including manufacturing processes, washing, cleaning and cooling) or agricultural use.

\*\* Property types: house, flat, hotel, care home, school, hospital, office, factory, warehouse, field, other.

## Water supplies for commercial/industrial processes

Do you need a supply of water for commercial or industrial processes?      Yes      No

If yes, please complete the table below

Water for commercial or industrial processes				
Process no.	1	2	3	4
Plot/unit no.				
No. of storeys				
Storage capacity (l)				
Peak flow (l/s)				
Daily water demand (m <sup>3</sup> /hr)				

## Temporary supply of building water

Do you need a temporary supply of building water for construction works or staff welfare?

Yes      No

If yes, please ensure you attach a **temporary site supply location plan** for your building water. We'll provide a quote for your temporary supply within 28 days of receiving your completed application.

Do you want to use one of the proposed permanent supplies as your temporary site supply?

Yes      No

If yes, which plot do you want us to make the connection to for your temporary supply?

Do you need more than a standard 25mm temporary supply?      Yes      No

If yes, please provide the flow rate (l/s) below

Will you be using a retailer for your temporary site supply?      Yes      No

If yes, please provide details about the retailer below



## Alternative water supply

Do you have, or intend to install, an alternative source of water other than that supplied by Yorkshire Water?

Yes      No

If yes, please indicate the source of the alternative water supply:

Rainwater      Borehole/Spring      Grey water      Other (please specify below)

**Please note:** regulation 5 of the Water Supply (Water Fittings) Regulation 1999 requires you to also notify the water regulations department for all types of commercial and industrial installations. All installations must be installed in accordance with the Regulations. We recommend using a WIAPS/ WaterSafe approved plumber.

I have read and understood

## Fire supplies

Do you need water specifically for firefighting purposes?      Yes      No

If yes, please provide the plot number(s)

The cost of fitting and installing the water meter will be covered by Yorkshire Water.

What type of firefighting supply do you need?      Sprinkler      Hydrant      Other (please specify below)

Fire supply flow required (l/s) **(please provide if you're requesting a fire supply)**

How would you like your fire sprinkler/hydrant to be supplied? (Tick one option)

From the public water main

From a private tank - please provide tank size (litres):      and refill rate (litres/second):

If you need multiple firefighting supplies, please provide details on a separate document.

## Fire supplies disclaimer

Yorkshire Water will, if requested, confirm if we are able to meet the flows and pressures for any proposed firefighting installation(s). Where the required flows and pressures can be achieved, we cannot guarantee that they can be sustained in the future. A decision to feed a firefighting supply directly from Yorkshire Water's mains network is the sole responsibility of the customer.

Yorkshire Water will not accept any liability for future expenses that may be incurred because of changes in the water mains pressures or available flows due to increased customer demands or any necessary reconfiguration or adjustments to the distribution network.

I have read and understood

## Meter location

Before you select your meter location, please refer to our meter location policy at [yorkshirewater.com/developers/water/water-meter-locations-for-developers/](http://yorkshirewater.com/developers/water/water-meter-locations-for-developers/)

If you'd like to connect any monitoring equipment to your meters for data logging, you'll need to apply for a data cable to be installed after the meters have been fitted. You can find more information at [yorkshirewater.com/business/data-logging/](http://yorkshirewater.com/business/data-logging/)

Please select your preferred meter location (if you're not sure which option to choose, option 1 is the most common)

1. Meter and chamber located at the highway boundary
2. Wall-mounted meter box with a stop tap/chamber at the highway boundary

**For option 2:** any wall-mounted meter box you install must be of an appropriate quality and standard. I have read and understood

If you are developing flats or commercial units where internal water meters will need to be installed in a meter cupboard/room, we will supply the housing units (meter boxes) for you to install yourself. How would you like these to be supplied?

Collect from Cross Green Industrial Estate, Knowsthorpe Gate, Leeds, LS9 0NP (a £50 collection fee will be added to your quote)

Deliver to my site (a £362 delivery fee will be added to your quote)

N/A

## 4. Drainage and water re-use details

**To make sure any subsequent property owners are correctly billed, please provide the following drainage details**

What method will be used for foul water drainage?      Public sewer      Cesspool/Septic tank

What method will be used for surface water drainage?

Public sewer      Soakaway      Watercourse      To ground/land

We will waive your surface water infrastructure charge if the final destination of the surface water for your property/ies is a **soakaway or watercourse** rather than an existing public surface water sewer. For more details, please see page 11 of this form.

**Ground water and land drainage do not have a direct or indirect right of connection to a public sewer      I have read and understood**

Please specify the size of your site area from the bands below (≤ = up to and including; > = more than)

Band A: ≤ 500m<sup>2</sup>      Band B: ≤ 750m<sup>2</sup>      Band C: ≤ 1,000m<sup>2</sup>      Band D: ≤ 2,000m<sup>2</sup>

Band E: ≤ 15,000m<sup>2</sup>      Band F: ≤ 35,000m<sup>2</sup>      Band G: ≤ 150,000m<sup>2</sup>      Band H: > 150,000m<sup>2</sup>

## Water re-use systems

Will there be any water re-use systems on site?      Yes      No

**If yes, please provide details of your proposals** (such as backflow protection and isolation provisions) and a list of properties that will use this system, and attach separately with your completed application.

## 5. Construction Design and Management (CDM) 2015

If your development is notifiable to the Health and Safety Executive (i.e., if construction is scheduled to last longer than 30 working days or 500 person days, or if there will be more than 20 workers on site at any one time), you'll need to provide us with an **F10 notice**.

Is your development notifiable to the Health and Safety Executive (HSE)?      Yes      No

If yes, please upload a copy of your F10 notice, and any other relevant pre-construction information, such as site surveys and the applicable parts of your **construction phase plan** (if available), with this application.

## 6. Further information

### How we quote your charges

Quotes are issued to the applicant and are built up from the fixed charges published in our New Connection Charging Arrangements: [yorkshirewater.com/developers/developer-services-charges/](http://yorkshirewater.com/developers/developer-services-charges/). Your quote is valid for 6 months from the date of issue.

If you need us to re-issue a quote, you'll need to request a re-quote and pay the associated admin fee. You can find the re-quote request form at the bottom of [yorkshirewater.com/developers/water/water-connections/](http://yorkshirewater.com/developers/water/water-connections/).

### Bespoke charges

Our published fixed charges do not cover the following special circumstances:

- complex or challenging works involving a certain degree of engineering difficulty (such as works in a dual carriageway, a road bridge or on a railway site)
- easements to access new mains installed on third-party land
- special fittings not listed in our Charging Arrangements.

Under the above special circumstances, we will issue a quote containing bespoke charges.

If we need to conduct a feasibility study to find out what methodology and costs are associated with a complex or challenging project, we'll let you know in advance. If you decide to continue, a non-refundable deposit will be charged via an invoice at the same time we issue the quote for the cost of the works. Please see our New Connection Charging Arrangements for more details.

### Infrastructure charges and discounts

The standard total infrastructure charge is **£340** per household property connected, based on an estimated water usage of 125 litres per person per day and surface water drainage to the public sewer network.

This consists of the following standard charges:

- Water infrastructure charge: £120
- Foul water infrastructure charge: £65
- Surface water infrastructure charge: £155

Please note that water and foul water infrastructure charges for non-household properties are calculated using a formula that puts the expected water usage of the property in ratio to a typical household property.

To promote environmental protection, we offer a **20% discount** on our water and foul water infrastructure charges if you can provide water calculator evidence (from [thewatercalculator.org.uk/calculator.asp](http://thewatercalculator.org.uk/calculator.asp)) that your property/ies will use **110 litres per person per day or less**. We will also waive your surface water infrastructure charge entirely if the final destination of the surface water for your property/ies is a **soakaway or watercourse** rather than an existing public surface water sewer.

You may also be entitled to **infrastructure credits** if there has previously been a billable account(s) on your site/address within the last 5 years. An infrastructure credit is a waiver equal to an infrastructure charge (water or sewerage as applicable). For example, if you're building 5 new houses on a site where there were previously 2 houses billed for water/sewerage services in the last 5 years, you would only need to pay infrastructure charges for 3 of the new houses.

Learn more about our environmental incentives and infrastructure credits at [yorkshirewater.com/developers/environmental-incentives-and-credits/](http://yorkshirewater.com/developers/environmental-incentives-and-credits/)

## Council fees

We'll add to your quote the cost of any fees we pay to the local highway authority for permission to safely carry out roadworks. Council fees vary and are dependent on the amount of work being carried out. Please visit your local highway authority's website for more information on specific fees.

## Retail competition

Under retail competition laws, most businesses and organisations in England may appoint a retailer to provide them with water and sewerage services. You'll need to appoint a retailer at least 8 days prior to connection. If you do not appoint a retailer yourself, one will automatically be assigned to you. For more information on retail competition, please visit [open-water.org.uk](http://open-water.org.uk)

## 7. Declaration

I request that Yorkshire Water process my application based on the information I have provided and confirm all information is correct to the best of my knowledge.

I agree that Yorkshire Water may use the supporting information provided for any purpose connected with this application and with the company's statutory Sewerage and Water undertakings, including sharing information with its service partner.

I am applying as the applicant or their representative and, by doing so, agree that I will be liable for the payment of any cost associated with this application.

**By ticking this box I agree to the above declaration**

**Print name**

**Position in company**

**Date**        /        /

**Please email this completed form to:**  
[wbu.servicecentre@yorkshirewater.co.uk](mailto:wbu.servicecentre@yorkshirewater.co.uk)

**Or you can post it to:**  
Developer Services  
Yorkshire Water Services Ltd  
PO Box 52  
Bradford BD3 7YD

## If you need to get in touch



**Call the Developer Services team on 0345 1 20 84 82**

Our Developer Services office is open Monday to Friday 8am-5pm.



**Visit our website [yorkshirewater.com/developers/](http://yorkshirewater.com/developers/)**



**Tweet us [@YWHelp](https://twitter.com/YWHelp)**



**Write to us**

Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD

## Other useful numbers

**Contact centre**

**0345 1 24 24 24**

(billing enquiries)

**Asian language**

**0345 1 24 24 21**

**Text telephone/minicom**

**0345 1 24 24 23**

**24 hour automated services**

**0345 1 24 72 47**

(meter readings and payments)

**Fax number**

**01274 372 800**

## How much could you save?



**Use our online calculator**

See how you could save water and energy around the home.



**Buy discounted water saving gadgets**

Water butts, shower heads and more – on our website.

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