

**From:** EIR Compliance

**To:**

**Subject:** 20250515 – EIR – Request Refused

**Date:** 15 May 2025 08:43:00

Reference Number: **EIR**

Dear

We refer to your request for information submitted to Yorkshire Water dated 17 April 2025.

We are current unable to respond to your request as we required additional clarification as to what information you would like to receive. We wrote to you on the 17 April 2025 to request clarification on the following points:

*“We require further clarification regarding your request, please can you confirm a timeframe for the information you are requesting? Your clarification will assist us in understanding the scope and context of your request and enable us to provide any specific information that you are seeking .Please can you provide the requested clarification at the earliest opportunity, we are unable to progress your request until we receive your clarification.*

- *Our 2020 to 2023 data is available in the public domain via our EIR disclosure log from a previous request  
<https://www.yorkshirewater.com/environment/environmental-information-regulations/eir-disclosure-log/>*
- *Our 2024 data is available in the public domain via our webpage titled  
[Individual stop start events 2024](#)*

- *Our 2025 data is being published in the public domain one month in arrears via our webpage titled [Individual stop start events 2025 year to date](#)*

We are at this time refusing your request for information following Regulation 12(4)(c) of the Environmental Information Regulations (EIR) 2004, within the scope of which your request has been considered. We welcome you to submit a new request which includes the clarifications above. This would be treated as a new EIR request.

In accordance with the EIR 2004, if you are not satisfied with the reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

If you are not satisfied with the outcome of the internal review you have the right of appeal to the Information Commissioner who can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Web: <http://www.ico.org.uk>

Thank you for contacting Yorkshire Water.

Data Protection Team

Email: [EIR@Yorkshirewater.co.uk](mailto:EIR@Yorkshirewater.co.uk)