

Yorkshire Forum for Water Customers Meeting

Date: 20 November 2025 at 1:30pm

Venue: Microsoft Teams

13:30–16:00

Apologies:

AGENDA

13:30 Forum members session	Members only
14:00 Update from the private members session	Chris Griffin
14:05 Update from the environment subgroup	Dave Merrett
14:20 Update on actions	Rachel Barnard (YW)
14:25 Business Update	Kirstin Hutchinson (YW)
14:40 Break	
14:50 Complaints Update	Josh Clayton (YW)
15:20 Insight Update	Donna Hildreth (YW)
15:55 AOB	All
16:00 Close	