



Priority Services Register

Our Priority Services Register is here to help make our customers' lives a little easier. It's free and simple to register and you can sign up for yourself or nominate a loved one, carer or friend to look after your account.

We can offer additional support with; making bills and water meters simpler to understand, protecting you from bogus callers, helping with paying your bills, receiving bills in large print, braille, on a CD or over the phone, providing a temporary water supply if yours is interrupted and home dialysis.

Though the service is available to everyone, it may be most useful if you have; limited mobility, or you are unable to leave your home, a serious illness, mental health condition or are a dialysis patient, have sight, speech or hearing difficulties, have learning difficulties or dementia or are a new parent, or with children under five.

To register;

Call us on
0800 1 38 78 78

Or download an application form
yorkshirewater.com/help/topay

