## Yorkshire Forum for Water Customers Meeting

Date: 22 June 2023 at 13:30 Venue: Microsoft Teams

**Apologies:** James Copeland, Tom Keatley

## **AGENDA**

13.30	Forum members session	
14:00	Approval of previous minutes	All
14:05	Update on actions	Richard Hepburn (YW)
14:10	Annual Performance Report	Margaret Crook (YW)
14:40	BREAK	
14:55	Business Plan review	Richard Hepburn (YW)
15:15	PR24 Business Plan: document accessibility, look and feel	Simon Armitstead (YW)
15:30	Long Term Delivery Strategy update	Andrew Smith (YW)
15:40	Research programme update	Donna Hildreth (YW)
15:50	Your Water Your Say event feedback	Angeliki Stogia (Arup)
15:55	AOB	All
16:00		