

From: EIR Compliance

To:

Subject: 20260115 - EIR

Date: 15 January 2026 11:48:55

Reference Number: **EIR**

Dear

We refer to your request for information submitted to Yorkshire Water dated 15 December 2025 which is set out below.

Under the Environmental Information Regulations 2004 to request disclosure of environmental information held by Yorkshire Water relating to drainage, sewerage, and water infrastructure at the 7 Lakes / Seven Lakes site near Crowle, North Lincolnshire, and its connection to the surrounding highway network.

"Location and scope

For reference, the location address is:

7 Lakes Country Park , Wharf Road , Crowle, [DN17 4JS](#)

The site is commonly known as 7 Lakes / Seven Lakes Country Park, located off Wharf Road / A161, near Crowle, North Lincolnshire.

*This request covers the period **1 January 1980 to the present**, to reflect the long-standing development and operation of the site.*

Information requested

Please provide copies of, or access to:

1. Asset maps and records

Any maps, plans, GIS records, or asset schedules held by Yorkshire Water that show:

- *potable water mains, service pipes, or bulk supply connections serving the 7 Lakes site;*
- *surface water drainage infrastructure recorded by Yorkshire Water (if any);*
- *foul sewer connections, pumping arrangements, or discharge points associated with the site;*
- *any connections from the site to public sewers in Wharf Road, the A161, or adjoining roads.*

2. Connection status and approvals

Records indicating:

- *whether Yorkshire Water has approved, adopted, or refused any water or sewer connections serving the 7 Lakes site;*
- *whether any connections are recorded as private, legacy, temporary, or unauthorised (if such classifications are used).*

3. Correspondence and internal records

Any correspondence, internal notes, or records held by Yorkshire Water that refer to:

- *concerns about flows, capacity, unauthorised connections, or compliance at the 7 Lakes site;*
- *liaison with Severn Trent Water, North Lincolnshire Council, the Environment Agency, or the Isle of Axholme and North Nottinghamshire Water Level Management Board in relation to this site.*

4. Absence of records

If Yorkshire Water does **not** hold any information in one or more of

the above categories, please confirm this explicitly under Regulation 12(4)(a), specifying which categories are not held.

5.

Asset maps and records

In regards to the map you wish to view for your Environmental Information Request (EIR), we have two existing business processes which can be followed to obtain the information that is required. You are able to make an appointment to view the maps at our Bradford Office or contact SafeMove to purchase the information. Further details have been included below for each of these options:

- [Viewing Yorkshire Water sewer and mains plans free of charge:](#)

Members of the public may view Yorkshire Water's sewer and water mains plans using our publicly accessible mapping-terminal.

This is located at our [offices in Bradford](#). The terminal is open to the public between 9am and 4pm (last appointment 3.30pm), Monday to Friday and displays the water and sewer pipes that Yorkshire Water are responsible for and have plotted.

Please note that private water and drainage pipe plans around a property are not kept.

Bookings for this terminal can be made up to up to 7 days in advance using our [online booking portal](#) - <https://safemove.simplybook.it/v2/>

- [Private water and drainage plans:](#)

To obtain the map information that has been requested you need to contact SafeMove who have an established business process. You can contact SafeMove:

- Via telephone: 0333 220 6664, or
- Via email: safemove@yorkshirewater.com

We can advise that Yorkshire Water does not cover this area for waste water services.

Connection status and approvals

The data protection team have conversed with the business and have established we do not hold any of the requested data for waste water services, as we do not cover this area for these services. such for the purposes of paragraph 12(4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.

The data protection team have conversed with the business and have established in relation to clean water services that there is a self-lay mains project underway in this area, this started in 2021 and is still ongoing.

Correspondence and internal records

The data protection team have conversed with the business and have established we do not hold any of the requested data. As such for the purposes of paragraph 12(4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.

Should YWS have been consulted about proposed development by the Local Planning Authority (LPA) any concern regarding flows, capacity would have been raised at this time and the information would be publicly available on the relevant LPA planning portal.

We trust that the provision of this data satisfies your request. In accordance with the Environmental Information Regulations 2004, if you are not satisfied with this reply to your request you can ask for an internal review. A request for an internal review must be submitted within 40 working days by contacting the Data Protection Team.

Thank you for contacting Yorkshire Water.

Yours sincerely,

Data Protection Team

Email: EIR@Yorkshirewater.co.uk