

Yorkshire Water Credit Support 100 Eligibility Criteria

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Introduction

Yorkshire Water (YW) is committed to meeting its obligations under the Market Codes and the Wholesale Contract for Wholesale Services. Additionally, YW recognises the responsibility placed upon all market participants in relation to ensuring the market operates successfully and as such, YW is keen to support the unique needs of retailers seeking to operate within its area of appointment.

To support this philosophy and in response to ongoing dialogue with its contracted retailers in relation to the existing payment and credit options available to retailers, YW has developed an Alternative Eligible Credit offering, Credit Support 100, which seeks to provide a simple, effective and low maintenance credit arrangement to all retailers with an active Wholesale Contract for Wholesale Services with Yorkshire Water.

This document provides information regarding the eligibility criteria which must be satisfied by a contracting retailer prior to Credit Support 100 being offered

Scope

This document relates to YW Credit Support 100 agreements and all other forms of Eligible Credit Support should be processed in accordance with 9.11.1 of the Business Terms, Credit Support Requirements.

Please note that Schedule 3(A) Alternative Payment Terms is beyond the scope of this document, however you may access further information here.

Aim

The aim of this document is to provide clear, consistent and transparent guidance regarding the eligibility criteria which must be satisfied by contracting retailers who wish to enter into a Credit Support 100 agreement with Yorkshire Water.

Principles

1. Requests for Credit Support 100 submitted to Yorkshire Water are given due and proper consideration.
2. All retailer requests are treated equitably and consistently.
3. Discussions between the parties are conducted in good faith and occur without unreasonable delay
4. Agreements are made without discrimination and do not create barriers to enter the Water Retail Market

Eligibility Criteria

One of the key principles of the YW Credit Support 100 Agreement is to ensure that post-payment credit terms are available to retailers who may not be able to access one of the standard forms of credit.

Whilst YW have taken the decision to provide access to YW Credit Support 100 to all contracted retailers, once a retailer requests YW Credit Support 100 and the agreement becomes effective, their eligibility may become compromised if certain key elements of the agreement are not adhered to.

Prior to a Credit Support 100 agreement being offered to a contracting retailer, the retailer must satisfy a number of eligibility checks;

- If the retailer has failed to make a payment due under the Wholesale Contract on or before the due date, in accordance with the Business Terms on 3 occasions within a rolling 12-month period.
- The retailer must have no more than 2 late CSN payments within the past 12 months
- All conditions precedent under the Wholesale Contract for Wholesale Services must always be maintained
- Where Credit Support 100 has been terminated due to a breach of section 10 of the Credit Support 100 agreement, the contracting retailer remains ineligible to request Credit Support 100 until 12 months after the date of termination.

Rejected Credit Support 100 Requests


If any of the above criteria have not been satisfied, the retailer will not qualify for a Yorkshire Water Credit Support 100 agreement. In the instance that the eligibility criteria is not satisfied, the outcome including full justification for the decision will be provided in writing to the named retail contact in accordance with Schedule 2.

The contracting retailer will become eligible to reapply for a Credit Support 100 agreement once all the criteria have been satisfied.

Version Control

This document will be reviewed annually or when necessary as a result of changes in legislation centrally issued guidance.

Version No	Date	Author	Summary of change(s)
1.0	11/03/19	Yorkshire Water Market Operations	
2.0	10/06/19	Yorkshire Water Market Operations	Revision to eligibility criteria.

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