Development enquiry request (water availability assessment for a proposed new development)
Your development enquiry request

Please complete and return this form if you need information about supplying water to your proposed development (usually at land purchase stage).

What will you receive in response to your application?

Once we’ve received your application form along with the correct payment, we’ll send you:

- Information about our ability to supply water to your site
- A copy of our mains records for the area
- Details of any diversions or additional work required on our network in order to supply the demand you require
- Indicative costs for any diversions or additional work on our water network where applicable
- Details of whether the development can be fed by gravity or will require pumps/storage

How much does it cost to process the application and how can you pay?

You’ll receive a response within 21 days of our receipt of your enquiry; there is a charge of £116.66 + £23.33 = £139.99 for this service. Please indicate below if you are paying by cheque or by credit/debit card.

If you simply require a copy of our mains and/or drainage records for the area, rather than a detailed assessment of our ability to supply water to a site, these can be obtained online from SafeMove at safe-move.co.uk or contact 0800 1 38 53 85.

How would you like to pay?

You can pay either by cheque or by credit/debit card, please indicate your payment method below. If you wish to pay by cheque please enclose a cheque payable to ‘Yorkshire Water Services Ltd’ with your application. If you wish to pay by debit/credit card, we will contact you on receipt of this form to arrange payment over the phone. If you want to pay by BACS the details are 57-49-55 11111111. Your enquiry request will only be processed once payment is received.

☐ Cheque  ☐ Credit/debit card  ☐ BACS

You can send us your completed form by post or email.

- Post: Developer Services, Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD
- Email: wbu.service.centre@yorkshirewater.co.uk
- If you have any questions please give us a call on 0345 1 20 84 82. Calls are recorded for monitoring purposes.

Completing your application form

Please complete this form with as much information as possible, using black ink and block capitals.

1. Your details

Company name (if applicable)...........................................................................................................................................

Contact name ...................................................................................................................................................................

Address for correspondence .............................................................................................................................................

...................................................................................................................................Postcode .......................................

Daytime telephone number (including dialling code)........................................................................................................

Mobile phone number ......................................................................................................................................................

E-mail address ..................................................................................................................................................................

2. Details of the proposed development site Please provide full location details

Site address .......................................................................................................................................................................

...................................................................................................................................Postcode .......................................

Grid reference: Easting (6 figures) ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Northing (6 figures) ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐
3. Details of the proposed development

Number of domestic properties ........................................................................................................................................

Maximum number of floors (including the ground floor) .................................................................................................

If you require a separate firefighting supply for domestic properties please complete section 5.

4. Commercial properties

Number of commercial properties /units ..........................................................................................................................

Maximum height to supply water to (in metres) ........................................................................................................... m

Do you require water for domestic purposes (i.e. kitchen and toilet facilities for staff)? □ Yes □ No

Do you require water for a manufacturing process or commercial purposes (i.e. food preparation)? □ Yes □ No

Please indicate the flows required for manufacturing or commercial purpose in litres per second..............................

Please tell us briefly what you are planning to build on this site
(i.e. offices, retail, hotel, commercial units, restaurant, industrial, warehouse).

..........................................................................................................................................................................................

5. Water required for firefighting purposes

Do you require water specifically for firefighting purposes? □ Yes □ No

Type of firefighting supply required (sprinkler, fire hydrant etc) ................................................................................

Please indicate the flow required for firefighting in litres per second ..........................................................................

Yorkshire Water will, if requested, confirm if we are able to meet the flows and pressures for any proposed firefighting
installation(s). Where the required flows and pressures can be achieved Yorkshire Water cannot guarantee that they
can be sustained in the future. A decision to feed a firefighting supply direct from Yorkshire Water’s mains network
is the sole responsibility of the customer. Yorkshire Water will not accept any liability for future expenses that may be
incurred because of changes in the water mains pressures or available flows due to increased customer demands or
any necessary reconfiguration or adjustments to the distribution network.

6. Sewerage enquiries

For applications and enquiries for drainage connections please contact us on 0345 1 20 84 82.

7. Why is there a charge for this service?

There is a charge of £116.66 + £23.33 = £139.99 for this service; this covers the cost of the investigative work we
undertake in order to determine if we can supply the demand you require and highlight any exceptional work required
to connect you to the network.

8. What information do you need to supply with your enquiry?

To ensure you have provided all the information required to provide a full response to your enquiry please complete
the checklist below:

□ Fully completed all relevant sections of this form (failure to do so will result in your application being returned)
□ Enclosed a site plan at a scale no smaller than 1:2500 clearly indicating the site boundary and proposed entrance.
  (not less than a scale of 1:2500)
□ Clearly indicated at the beginning of this form if you are paying by cheque or credit/debit card
□ Enclosed payment of £116.66 + £23.33 = £139.99 (if paying by cheque) payable to Yorkshire Water Services Ltd
□ Signed and completed the declaration below

We will respond within 21 days of receipt of your full enquiry. In some cases, more detailed investigation and site testing is
required which may mean your response will take longer than 21 days. If this is the case we will call you and let you know.

We will be unable to process your application without this information.

9. Declaration

I hereby request Yorkshire Water to process my application based on the information I have provided. I am signing as
the applicant or their representative and by doing so agree that I will be liable for the payment of any costs associated
with this application.

Your signature................................................................................................................................................. Date .............................................

Your name and title (in capitals)......................................................................................................................... Company name..................................................
Please return this completed form with the information indicated above to:

Developer Services
Yorkshire Water Services Ltd
PO Box 52
Bradford BD3 7YD

Or you can email it to us:
wbu.servicecentre@yorkshirewater.co.uk

If you need to get in touch:

Call the Developer Services team on 0345 1 20 84 82
Our Developer Services office is open Monday to Friday 8am-5pm.

Call our contact centre on 0345 1 24 24 24
Our contact centre is open for billing enquiries Monday to Friday 8am-8pm and Saturday 9am-5pm.
For water and sewerage enquiries we’re open Monday to Saturday 6.30am-10pm and Sunday 7.30am-10pm.
We’re open 24 hours a day for emergency calls.

Visit our website yorkshirewater.com

Tweet us @YWHelp

Write to us
Yorkshire Water Services Ltd
PO Box 52, Bradford BD3 7YD

Other useful numbers:

Asian language 0345 1 24 24 21
Text telephone/minicom 0345 1 24 24 23
24 Hour automated services (meter readings and payments) 0345 1 247 247
Fax number 01274 372 800

How much could you save?

Use our online calculator
See how you could save water and energy around the home.

Buy discounted water saving gadgets
Water butts, shower heads and more – on our website.