General

Introduction
Yorkshire Water will support its developer customers in making choices in relation to how water mains and services are provided and is committed to allowing Developers and Self Lay Providers (SLPs) to install water mains and services throughout its area of operations. This document is for developers wanting to use an SLP for the construction of new assets. If you want to use a New Appointment and Variation (NAV), please see further details here:

The code of practice for self-lay and local arrangements apply to all new water mains and services where new assets are constructed by SLPs and which are intended to be adopted by Yorkshire Water. It is our intention to provide clear information for Developers and SLPs to facilitate the smooth and timely installation of new mains and service connections and to ensure fair competition.

Accreditation
Any Developer/ SLP wishing to self-lay water mains and services, within our area, is required to be fully accredited for the scope of work they intended to undertake with the Water Industry Registration Scheme (WIRS). The scheme is administered by Lloyds Register details of which can be found here.

Point of connection/Initial enquiry
We advise that you complete a point of connection application if you are intending to use a SLP to design and install your new water main and service connections. Our written response will be a feasibility study of supplying water to your development, detailing the following information:

- A network plan indicating the proposed point of connection into our existing mains
- Details of any re-enforcement required to our network
- Details of any contribution
- Details of any diversions required

Our point of connection form can be found here Point of connection application.
Application

We will provide costs for all available options once you make an application for new mains and services. You will then be able to make an informed choice as to who you want to carry out the work. Once you have indicated your preferred option we will send you the appropriate agreement which you will need to sign and return to us.

Our self-lay application form can be found here Our application forms

Standard Charges

Our charges, including any non-contestable costs are published on our website, details can be found here

Scheme Design Requirements

The design of new self-laid water mains and services will usually form part of the self-lay provider’s responsibilities. All designs should comply with the specifications set out in our Design and Construction Manual.

An example of an approved design drawing showing valving arrangements is available here

Designs will have to be approved by us prior to any work commencing on site and we may occasionally require input into the design and ask you to lay a larger pipe than required to feed future developments. We will pay you the reasonable cost of completing this additional work.

If you want Yorkshire Water to carry out the scheme design, you will need to indicate this on the application form.

Design and construction requirements

Prior to commencing works, you are required to give us notice by means of a weekly whereabouts, detailing location, duration and type of works you intend to undertake.

The form for this is available here

You will also be allocated a dedicated Yorkshire Water Site Inspector, who will be your key point of contact for the duration of the works. The Inspector will carry out audits on the site during the construction phase and any changes to the design, materials or schedule should be
communicated to them in the first instance. Any work found not to comply with the specification will be corrected by the use of remedial notices.

**Valving**
Yorkshire Water valves are anticlockwise closing except in the York area. Our mains design and construction guidelines give details of valve specifications which include the requirements for clockwise closing valves in the York operational area. A map showing the boundary of this area can be found [here](#).

**Vesting**
Prior to the new main being connected to our network, you need to arrange a site meeting with us to walk the site and ensure the new main meets the required specifications. Once satisfied, our Inspector will issue you with an on site vesting certificate. This confirms that we are satisfied that the new main meets our specifications. A formal vesting certificate will be issued from our head office.

Any work found not to comply with the specification pre-vesting should be corrected by the SLP/Developer.

Once vested, developers/SLPs will be given every opportunity to correct work themselves, however any remedial work which requires an intervention on the network will be carried out by us and recharged back to the developer/ SLP.

**Chlorination procedure**
The link below provides information and guidance on our chlorination procedures and the Water UK principles of water supply hygiene.

**Mains chlorination procedure**
You will need to have the new main chlorinated, sampled and tested prior to making a connection to our existing network. You can use any UKAS approved laboratory to carry out this test but the sample results need to be approved by our water quality department before authorisation to connect is given.

Please send chlorination certificates to pwinfo@yorkshirewater.co.uk
Routine in line mains connections

Once the new main has passed the chlorination test and meets the required specification, you can then apply to connect the water main to our network by filling in an application form, which is available on our website

Routine in line mains application

Please be aware, we require a minimum of 10 days notice before such connection is required.

Service connection to existing off site mains

We allow appropriately accredited SLPs to make service connections, under pressure to our existing off site network, up to and including 63mm but service connection requests will be risk assessed prior to allowing connection. On no account, should a connection be made without our authorisation.

Application for off site service connections can be found here

As laid information

A guide to providing acceptable as laid information can be found here

Meter Location Policy

Developers have a choice as to where they can have their water meters located, details of this can be found in our meter location policy.

What to do if you are not happy with our service

If you are not happy with the service we have provided, please contact us on the number below.

0345120 84 82  Option 2 for our Clean water advisors.

Design/ Agreement/ Costs

- The clean technical co-ordinator
- The senior technical co-ordinator
- The water technical team leader

Construction/ Accreditations / Materials

- The developer services site inspector
- Senior inspector
- The operations team leaders

If there is a failure to agree and resolve an issue, the developer/ SLP will be given the option to meet the developer services management team.
If you have any queries or questions relating to the self-laying of Water Mains and Services, please e-mail us at wbu.service.centre@yorkshirewater.co.uk

Alternatively, you can write to us at the following address:

Developer Services
P.O Box 52
Bradford
BD3 7YD