



YorkshireWater

Yorkshire Forum for Water Customers Meeting

Date: Friday, 21st July 2017

Venue: EA Offices, Derwent Room, Lateral House,
Lateral 8, City Walk, Leeds, LS11 9AT

Apologies: Alistair Maltby, Pam Warhurst,

AGENDA

Forum Administration:

10:00	Minutes / Actions of the last meeting	All
10:15	Environmental Sub Group Meeting Feedback (26/04/17)	DM

PR19

10:30	Customer Engagement Update	YW (PC)
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12:30 Lunch

13:00	Ofwat Outcomes Consultation – Key Messages	YW (WK/CF)
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13:30	Convergence Measures & Reporting (information)	YW (WK/CF)
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14:00 AOB:

	Non-Household Retail Engagement (discussion)	All
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	Company Monitoring Framework - RSW Consultation	YW (WK)
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14:30 Close

Standing Items

1. Forum member questions/discussion areas for customers, via the company's online community panel