### **Yorkshire Forum for Water Customers**

# Minutes of Meeting 17 April 2019

#### **Attendees:**

#### **Apologies:**

Andrea Cook
Alistair Maltby
Dave Merrett
James Copeland
Janine Shackleton
Melissa Lockwood
Paul Chapman
Pam Warhurst
Tom Keatley
Rebecca Dovener
Wendy Kimpton

Chair

The Rivers Trust Independent Member National Farmers Union

Consumer Council for Water (ccw)

Environment Agency (EA)

Yorkshire Water Pennine Prospects Natural England Yorkshire Water

Yorkshire Water (Head of Regulation)

Para No

### 1) Welcome

a) The meeting on the 17 April 2019 was cancelled.

### **Next meeting**

7 May 2019, Livingstone House G:1

#### **Actions**

### Summary of actions: 14th December 2017

No	Action	Comment
5	<b>Company</b> to construct email to Ofwat regarding LORI	
	Post meeting update - (05/04/2018) Company have contacted the relevant department for an update	
	Post meeting update - (01/08/2018, 23/10/2018, 02/11/2018, 26/11/2018)	Ongoing
	Company have contacted the relevant department for an update, awaiting copy of the email sent to Ofwat in regard to LORI	

# Summary of actions: 15 February 2018

N	Action	Comment
1	Would the DWI champion a joined-up approach regarding phosphate dosing/lead removal. <b>DWI</b> to respond back to Forum.	
	Post meeting update – (11/06/2018) Company have contacted the DWI on two occasions for an update	Ongoing

# Summary of actions: 14 June 2018

No	Action	Comment
4	<b>Company</b> to project the level of investment and timescales to display how discolouration will be reviewed to help the Forum understand the plan and resources.	Ongoing

## **Summary of actions: 13 December 2018**

No	Action	Comment
3	<u>Company</u> to consult the Forum on the risk analysis regarding pollution and ISF alongside the EA and CCW (in 3 months' time)	Ongoing
5	<b>Company</b> to provide an update to the Forum in 3 months' time regarding leakage and supply interruptions	Ongoing

# **Summary of actions: 7 February 2019**

No	Action	Comment
6	<b>Company</b> to circulate a paper to the Forum if extended permits are required.	Noted
7	<b>Company</b> to circulate a regular update on the water resource position via email.	?

	<b>Company</b> to circulate a second information paper on metaldehyde.	?
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# **Summary of actions: 5 March 2019**

No	Action	Comment
1	The Forum asked the company to help customers understand the efficiency challenges.	Complete
2	Company to change the name of the document from Assurance Plan.	?

# **Summary of actions: 22 March 2019**

No	Action	Comment
1	<b>Company</b> stated that it would circulate information about the areas of the WINEP programme which could be deferred until AMP7	Complete
2	<b>Company</b> will circulate the economic papers	Complete
3	<b>Company</b> to circulate a more comprehensive slide on WINEP	Complete
4	<b>Company</b> to circulate evidence documents for asset health and leakage	Complete