

Yorkshire Forum for Water Customers Meeting

Date: 18 January 2024 at 1:30pm

Venue: Microsoft Teams

Apologies: TBC

AGENDA

13.30	Forum members session	
14:00	Approval of previous minutes	All
14:05	Update on actions	Richard Hepburn (YW)
14:10	PR24 Business Plan update (feedback on CCW assessment)	Richard Hepburn (YW)
14:25	Planning of Forum engagement topics	Richard Hepburn, Donna Hildreth (YW)
14:55	Break	
15:10	Horizon Scanning	Simon Armistead (YW)
15:40	Customer Research update	Donna Hildreth (YW)
15:55	AOB	All
16:00	Close	