

Yorkshire Forum for Water Customers Meeting

Date: 20 July 2023 at 1:30pm

Venue: Microsoft Teams

Apologies: Jamie Ashton

AGENDA

13.30	Forum members session	
14:00	Approval of previous minutes	All
14:05	Update on actions	Richard Hepburn (YW)
14:10	Customers in vulnerable circumstances	Angie Nock (YW)
14:20	Break	
14.35	Business plan update	Richard Hepburn (YW)
15:05	Research programme update	Donna Hildreth (YW)
15:25	Customer focused licence condition	Colin Fraser (YW)
15:45	Critical path update	Oliver Spoor (YW)
15:55	AOB	All
16:00	Close	