

# Yorkshire Forum for Water Customers Meeting

**Date: 19 January 2023 at 1pm**

**Venue: Microsoft Teams**

**Apologies:** Zoe Burns-Shore, Steve Grebby, Melissa Lockwood, James Copeland

## AGENDA

13:00 Forum members session & background update from Paul Chapman on customer research and engagement

13:30 PR24 Programme Critical Path Oli Spoor (YW)

13:50 Open Challenge Sessions Paul Chapman (YW)

### **14:20 Break**

14:30 Affordability & Vulnerability Angie Nock (YW)

15:00 Proposed structure of the PR24 Business Plan Danielle Skilton (YW)

15:15 CoG Update Andrea Cook, Chris Griffin

15:25 DWMP Event Richard Hepburn / Paul Chapman (YW)

15:30 AOB