

# Self-lay point of connection enquiry

## Filling out this form

If you'd like to complete this application form online, please log in to our online portal:  
[developerservices.yorkshirewater.com/sign-up-sign-in](https://developerservices.yorkshirewater.com/sign-up-sign-in)

To fill out this PDF application form, please open and complete it using [Adobe Acrobat Reader](#) and email your completed application to [newmains@yorkshirewater.co.uk](mailto:newmains@yorkshirewater.co.uk)

Or, post it to: Developer Services, Yorkshire Water Services Ltd, PO Box 52, Bradford BD3 7YD

**Please note:** the fees listed in this form are fixed until **31 March 2025**. You can find the most up-to-date version of the form at [yorkshirewater.com/developers/water/self-lay/](https://yorkshirewater.com/developers/water/self-lay/)

## Please confirm you can provide the following documents with your application:

Site location plan (a plan showing where your site is and where the boundary is)

Site layout plan, unmarked and with controlled reference and revision numbers and dates, clearly indicating:

- the defined site boundary
- the self-laid main incoming access/utility routes
- the topography with contours at 5m intervals
- a proposed point of connection in accordance with our Design and Construction Specification

### Additional documents (if applicable):

Details of any special engineering difficulties

Details of any known future development adjoining the site

Please be aware, we may contact you to seek feedback on your experience with this service.

## Initial information and terms and conditions

If you are a self-lay provider (SLP), or you're planning to use an SLP, you can submit this form at the detailed planning stage of development to determine the point(s) of connection to the existing water network. SLPs must be accredited by Lloyd's Register under the Water Industry Registration Scheme (WIRS).

If you're an SLP applying on behalf of a **NAV**, please complete our NAV application at [yorkshirewater.com/developers/navs/](https://yorkshirewater.com/developers/navs/)

If you'd simply like to view a map of our water mains, you can find more details on how to access Yorkshire Water's mains records here: [yorkshirewater.com/your-water/pipe-and-sewer-records/](https://yorkshirewater.com/your-water/pipe-and-sewer-records/)

## How long will it take to get a response?

We aim to send you confirmation that we've received your enquiry within **5 calendar days**. Once we receive your completed application and payment, we aim to respond within **14 calendar days** (if it's a non-complex site) or within **28 calendar days** (if it's a complex site). To see what constitutes a complex site, please see Appendix E of the Water Sector Guidance: [water.org.uk/water-sector-guidance-approved-documents](https://water.org.uk/water-sector-guidance-approved-documents)

## What will we provide you?

### Our point of connection (POC) report will include:

- a copy of our mains records for the area showing the exact POC (if you provide a site layout)
- confirmation that the POC is viable (or not)
- an alternative POC if the land's ownership status is third party or unknown, or if there are any special engineering difficulties
- the ownership status (if known) of the land at the POC
- any special engineering difficulties that might be associated with the POC
- an overview of any network reinforcements that we need to make capacity available at the POC or for future developments
- confirmation of the pressure at source
- an overview of any risks to the network where we might need to divert or protect our assets on site or on the land next to the site
- indicative costs for any diversions or additional work on our water network
- a summary of contestable/non-contestable works related to the site
- details about water supply method (i.e. gravity or pumps/storage)
- the validity period of the POC report.

The POC report is based on information about your site that you send us in this enquiry, so the more detail you can provide, the better we can advise you. Just bear in mind that we might need to reassess the report if any details change later on.

If you'd like more information to calculate a reasonable estimate of costs, you can find our mains estimate calculator at [yorkshirewater.com/developers/developer-services-charges/](https://yorkshirewater.com/developers/developer-services-charges/)

For more information on contestable/non-contestable activities, please refer to our Annual Contestability Summary: [yorkshirewater.com/developers/water/self-lay/](https://yorkshirewater.com/developers/water/self-lay/)

## Completing your enquiry form

**Before you start, please make sure that you can provide the following minimum information in your POC enquiry (as laid out under the Codes for Adoption):**

- a defined site boundary and self-laid main incoming access/utility routes
- a proposed point of connection in accordance with our Design and Construction Specification
- the expected site water consumption
- the planning status and planning permission reference number for the site
- the land registry reference number for the site
- the source of water delivery date
- a site layout plan (approved planning layout), including topography
- details of any special engineering difficulties
- details of any known future development(s) adjoining the site.

**Please note:** if we receive incomplete or insufficient details, we won't be able to proceed with the assessment until you provide us with the information we need.

## What do you need to pay for this enquiry?

There is an upfront fee of £191 + £38.20 (VAT) = **£229.20**, which covers the cost of processing your enquiry, investigating if the network can support the additional demand and producing a POC report. You must pay this fee before we can carry out our assessment.

## How to pay

Choose your payment method below

**Credit/debit card** - we'll contact you on the phone number you provide in this application to arrange payment over the phone.

**BACS** - to pay by BACS, the details are **sort code:** 57-49-55; **account number:** 11111111

**Cheque** - please enclose a cheque payable to 'Yorkshire Water Services Ltd.' with your application.

Credit/debit card

BACS

Cheque

(please include your site post code / BACS reference)

**As the applicant, you are responsible for the payment of any cost associated with this application.**

If you're filling out a paper copy, please complete in **BLOCK CAPITALS** using blue or black ink.

## 1. Your details

Are you a      Developer      SLP      Consultant      Other

If other, please specify

Full name

Company name

Company number

Phone number

Email address

Address

Town/City

Post code

**Would you like to authorise us to speak to anyone else about your application?**      Yes      No

Is the recipient a      Developer      SLP      Consultant      Other

If other, please specify

Full name

Company name

Company number

Phone number

Email address

Address

Town/City

Post code

## 2. Site details

### Site address (or closest existing address)

Address

Address line 2

Address line 3

Town/City

Post code

Grid reference (centre of site):      Easting      Northing

## Planning permission

Do you have planning permission?      Yes      No

Planning permission reference number

Permission issued by local authority (if known)

Local authority reference number

## Land registry

Land registry reference number (if known)

## Site Contact Details

Is there a site contact available?      Yes      No

If Yes, please give details of the site contact.

Site contact name

Site contact phone number

Site contact email address

## 3. Previous site usage

Has the site had a water supply in the last 5 years?      Yes      No

What was the previous site usage?      Housing      Commercial      Mixed (housing/commercial)

## Previous household supply

Number of connections

Approximate disconnection date

Use of premises

## Previous commercial / non-household supply

Number of connections

Approximate disconnection date

Use of premises



## Fire supplies

Do you need water specifically for firefighting purposes?                      Yes                      No

What type of firefighting supply do you need?    Sprinkler                      Hydrant                      Other (please specify below)

Fire supply flow required (l/s) **(please provide if you're requesting a fire supply)**

### Fire supplies disclaimer

Yorkshire Water will, if requested, confirm if we are able to meet the flows and pressures for any proposed firefighting installation(s). Where the required flows and pressures can be achieved, we cannot guarantee that they can be sustained in the future. A decision to feed a firefighting supply directly from Yorkshire Water's mains network is the sole responsibility of the customer.

Yorkshire Water will not accept any liability for future expenses that may be incurred because of changes in the water mains pressures or available flows due to increased customer demands or any necessary reconfiguration or adjustments to the distribution network.

I have read and understood

## 5. Declaration

I request that Yorkshire Water process my application and provide me with a response based on the information I have provided.

**I confirm all information is correct to the best of my knowledge and has been provided, in accordance with the Codes for Adoption, to allow you to produce a POC Report.**

I agree that Yorkshire Water may use the supporting information provided for any purpose connected with this application and with the company's statutory Sewerage and Water undertakings, including sharing information with its service partner.

I understand that the POC Report will be valid for 1 year from the date of issue and that I will have to request a new confirmation if the site has not progressed during this time.

I am applying as the applicant or their representative and by doing so agree that I will be liable for the payment of any cost associated with this application.

**By ticking this box I agree to the above declaration**

**Print name**

**Position in company**

**Date**                      /                      /

**Please email this completed form to:**  
[newmains@yorkshirewater.co.uk](mailto:newmains@yorkshirewater.co.uk)

**Or you can post it to:**  
Developer Services  
Yorkshire Water Services Ltd  
PO Box 52  
Bradford BD3 7YD

## If you need to get in touch



**Call the Developer Services team on 0345 1 20 84 82**

Our Developer Services office is open Monday to Friday 8am-5pm.



**Visit our website [yorkshirewater.com/developers/](http://yorkshirewater.com/developers/)**



**Tweet us @YWHelp**



**Write to us**

Yorkshire Water Services Ltd, PO Box 52, Bradford, BD3 7YD

## Other useful numbers

**Contact centre**

**0345 1 24 24 24**

(billing enquiries)

**Asian language**

**0345 1 24 24 21**

**Text telephone/minicom**

**0345 1 24 24 23**

**24 hour automated services**

**0345 1 24 72 47**

(meter readings and payments)

**Fax number**

**01274 372 800**

## How much could you save?



**Use our online calculator**

See how you could save water and energy around the home.



**Buy discounted water saving gadgets**

Water butts, shower heads and more – on our website.

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