



YorkshireWater

Yorkshire Forum for Water Customers Meeting

Date: Thursday, 7 September 2017

Venue: G1, Livingstone House, Chadwick Street, Leeds, LS10 1LJ

Apologies:

AGENDA

Forum Administration:

10:00	Minutes / Actions of the last meeting	All
10:15	Update from CCG Chairs meeting (9 August)	Chair

PR19

10.30	PR19 Programme, plan and key milestones update	YW (IJ/WK)
11.00	PR19 Consultation Response	YW (WK)
11.30	Willingness to Pay Update	YW (DH)
12.15	Visitor Satisfaction PC	YW (DH)

12:30 Lunch

13:00	Risks, Strengths and Weaknesses Consultation	YW (WK/KH)
13:30	Non-Household Retail Engagement – proposed approach	YW (MR)
14:00	Challenge Log	(All)
14.30	AOB	
	Draft Water Resource Management Plan meeting with Ofwat	YW (WK)
	Waste Diverted PC – Ofwat discussion update	YW (WK)
	October Agenda for review	(All)

Papers for Information

- Sewer Flooding (damp patches) response to July Meeting discussion
- Bio Resources RCV submission update

Standing Items

1. Forum member questions/discussion areas for customers, via the company's online community panel
2. Challenge Log