

Yorkshire Water Services Limited Charges Scheme Board Assurance Statement 2024/2025

Published February 2024



YorkshireWater

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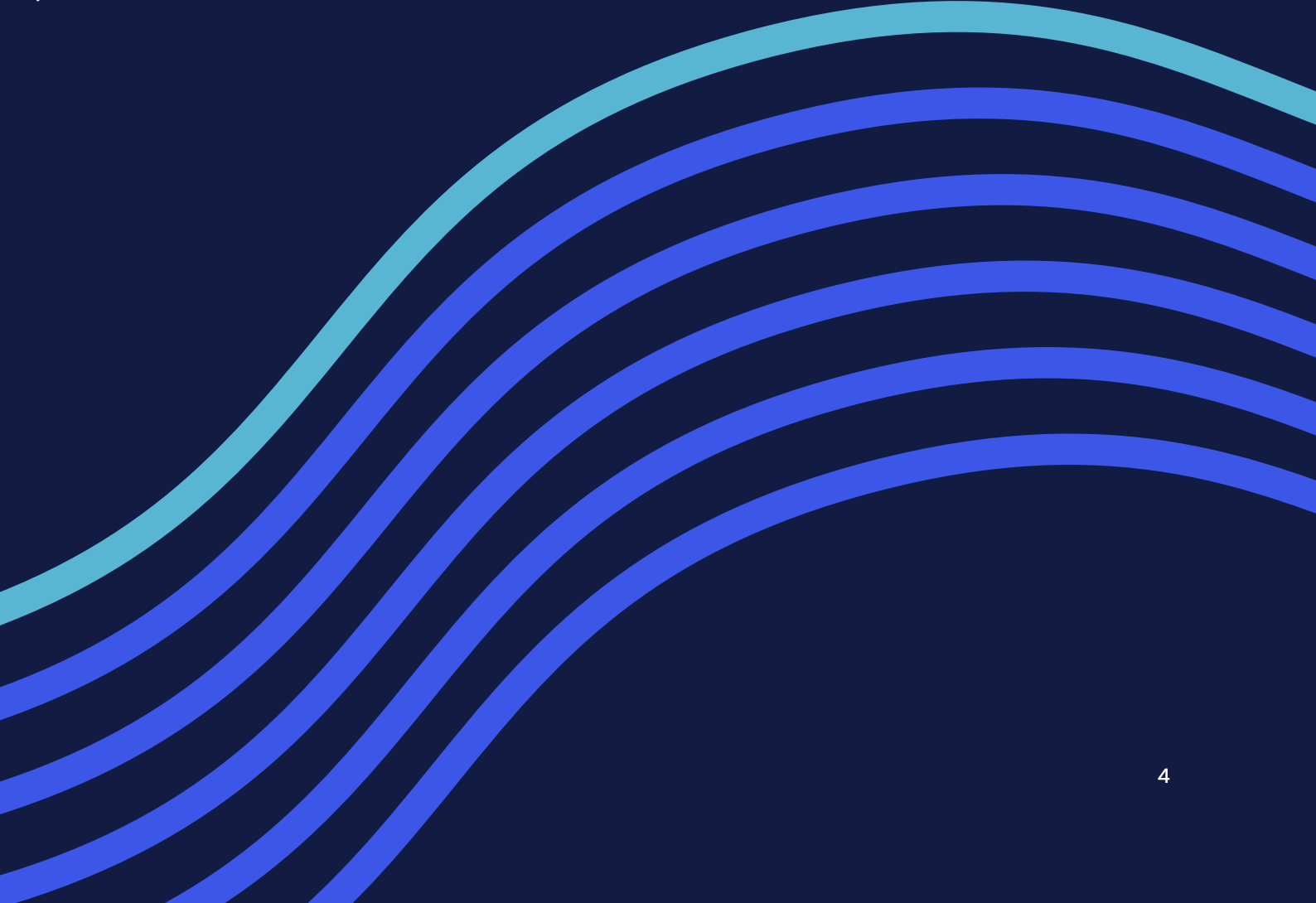
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1. Yorkshire Water Services Limited 2024/2025 Charges Scheme Board Assurance Statement



Yorkshire Water Services Limited 2024/2025 Charges Scheme Board Assurance Statement

In making this Assurance Statement, the Board has considered the requirements set out by Ofwat in its Charges Scheme rules, published in October 2021, and confirms that, to the best of its knowledge, having made all due inquiries and based on sources of evidence, that:

- a) the Company complies with its legal obligations relating to the charges set out in its Charges Scheme;
- b) the Board has assessed the effects of the new charges on customers' bills for a range of different customer types, and approves the impact assessments and handling strategies developed in instances where bill increases for particular customer types exceed 5%;
- c) the Company has appropriate systems and processes in place to make sure that the information contained in the charges scheme and additional information is accurate; and
- d) the Company has consulted the Consumer Council for Water (CCW) in a timely and effective manner on its charges scheme.

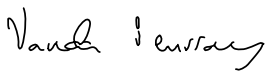
The Board would like to highlight that whilst we have not made any significant changes to methodology or introduced any new tariffs, we have seen an increase in our bill assessment impact of between 6.1% to 8.5%.

The increases from 2023-24 are due to the impact of November CPIH of 4.2%, allowed real increases on our revenue allowances ('k'), changes in our underlying forecasts of customers and the continued reduction in consumption relating to the ongoing economic climate. However, the Board would like to state that these increases have been partially offset due to the reduction in our overall revenue allowances, this reflects the net penalty for our performance in 2022-23, as per Ofwat's published final in-period determination.

In recognition of the cost of living crisis, in June 2022, we pledged to increase our company contribution over the rest of the current regulatory period (AMP7) to give further assistance to our customers. To realise this pledge, we have continued with our enhanced revenue sacrifice of £6m in 2024-25, this will allow us to further support customers on our WaterSupport and WaterSure schemes.

The Board owns and is accountable for the development of the Charges Scheme. The Charges Scheme document and this supporting Assurance Statement was approved collectively by the Board in January 2024.

Signed by Yorkshire Water Services Limited Board of Directors



Vanda Murray
Independent Chairman



Paul Inman
Chief Finance Officer



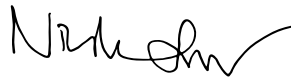
Andrew Merrick
Independent
Non-Executive Director



Andrew Wyllie
Independent
Non-Executive Director



Isabelle Caumette
Non-Executive Director



Nicola Shaw
Chief Executive



Julia Unwin
Independent
Non-Executive Director



Andrew Dench
Non-Executive Director



Russ Houlden
Non-Executive Director



Wendy Barnes
Independent Non-Executive Director

2. Charges data assurance summary – Yorkshire Water Services Ltd



Charges data assurance summary – Yorkshire Water Services Ltd

The governance in place and the assurance process detailed below in the production of the Charges, allows the Board to review and provide confidence in the charges we publish and the assurance processes we have followed.

The Board of Directors sign the 'Board Assurance Statement' which confirms:

- The Charges comply with our legal requirements.
- The Board has reviewed the effects of the 2024/2025 charges on customer bills for a range of customer types to assess if bill increases have exceeded 5%.
- We have consulted with the relevant stakeholders in a timely and effective manner.
- Appropriate systems and processes are in place to ensure the data and information contained in the Charges and additional information is accurate.

The Board would like to highlight that whilst we have not made any significant changes to methodology or introduced any new tariffs, we have seen an increase in our bill assessment impact of between 6.1% to 8.5%.

The increases from 2023-24 are due to the impact of November CPIH of 4.2%, allowed real increases on our revenue allowances ('k'), changes in our underlying forecasts of customers and the continued reduction in consumption relating to the ongoing economic climate. However, the Board would like to state that these increases

have been partially offset due to the reduction in our overall revenue allowances, this reflects the net penalty for our performance in 2022-23, as per Ofwat's published final in-period determination.

In recognition of the cost of living crisis, in June 2022, we pledged to increase our company contribution over the rest of the current regulatory period (AMP7) to give further assistance to our customers. To realise this pledge, we have continued with our enhanced revenue sacrifice of £6m in 2024-25, this will allow us to further support customers on our WaterSupport and WaterSure schemes.

We will also be announcing further assistance throughout 2024/2025 and 2025/2026 to reach our pledge of the additional £15m support over AMP7, which we made in June 2022.

Completed assurance levels explained

By mapping our assurance activities into three levels, the Board are given confidence that sufficient assurance is provided at the right time. Challenges can be investigated and an explanation provided at the earliest opportunity. A description of the levels of assurance is provided in the diagram on the next page. This includes both internal and external review.

Charges assurance levels explained



Level 1:

- All data inputs into the tariff model are from assured data sources, internal experts or forecasted.
- The tariff model is updated, and calculation input checks are reviewed.
- All movements in tariffs are reviewed and bill impacts assessed.
- Level 1 assurance ensures we remain compliant with the relevant revenue controls.
- Level 1 assurance confirms we are compliant with the published charges principles and guidelines.

Level 2:

- The Tariff Steering Group, which included internal business experts in regulatory finance, retail services and tariffs held several meetings to discuss charging policy, strategy and governance.
- A qualified member of our internal legal team is asked to agree any changes to the charges scheme book.
- The Tariff Steering Group has confirmed that the methodology has been followed, the resulting charges comply with the charging guidance requirements, the proposed tariffs meet regulatory requirements and the assurance process has been completed.

Level 3:

- External independent assurance was provided by our assurance provider Baringa, they;
 - audited the charges model to ensure the calculations are robust and the model is fit for purpose.
 - audited the charges model for compliance with charging principles and guidelines.
- A paper is submitted to the Board which contains;
 - a summary of the auditor’s findings – this allows a check to the Charging principles and guidelines;
 - the timetable for completion – this gives confidence the process is under control and all reporting requirements will be achieved;
 - tables comparing charges – this provides a transparent review of the movements in charges.
- Internal Audit complete an annual billing audit, to confirm that the tariffs have been included within the billing system correctly.

There are two Board Assurance Statements;

- Charges Scheme – this relates to the end user charges.
- Wholesale Charges – excluding retail.

These are clearly visible in the separate sections to which they apply.

yorkshirewater.com/our-charges

yorkshirewater.com/business/wholesale-charges

3. Charges rules compliance review



3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
1 – 6	Introduction and interpretation	n/a	
	Consumer council for water		
7	Before making a charges scheme a relevant undertaker must consult the Consumer Council for Water about its proposed scheme in a timely and effective manner.	Compliant	We work together with CCW and our Retailers. See stakeholder consultation table.
	Bill stability		
8	Undertakers should carry out a proportionate impact assessment whenever the nominal value of bills for a given customer type (assuming a constant level of consumption) is expected to increase by more than 5% from the previous year.	Compliant	Whilst we have not made any significant changes to methodology or introduced any new tariffs, we have seen an increase in our bill assessment impact of between 6.1% to 8.5%. The increases from 2023-24 are due to the impact of November CPIH of 4.2%, allowed real increases on our revenue allowances ('k'), changes in our underlying forecasts of customers and the continued reduction in consumption relating to the ongoing economic climate. However, the Board would like to state that these increases have been partially offset due to the reduction in our overall revenue allowances, this reflects the net penalty for our performance in 2022-23, as per Ofwat's published final in-period determination.
	Publication		
9	Charges schemes must be published no later than 1 February in the year immediately preceding the Charging Year in relation to which they have effect.	Compliant	Our charges will be published within the required time frame.
10	Charges schemes must be published on a relevant undertaker's website and in such other manner as the undertaker considers appropriate for the purpose of bringing it to the attention of persons likely to be affected by it.	Compliant	All household customer charges can be accessed from one landing place on the website. This makes it easy for stakeholders to access the documents they are interested in.
11	Where a relevant undertaker has published or fixed standard charges otherwise than under a charges scheme for any services provided by that undertaker, charges schemes must state how customers may obtain a copy of such charges and if applicable, where on a relevant undertaker's website those charges may be found.	Compliant	Relevant changes related documents are referenced in the Charges book. There are clear menus and links on the website. Live Chat and Request call back facilities have been added to improve the customer experience.

3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
11a	<p>A Relevant undertakers must determine what types of charges may or may not be imposed and the amount of any charges that may be imposed in accordance with the principle that charges covered by these rules should reflect:</p> <p>(a) fairness and affordability; (b) environmental protection; (c) stability and predictability; and (d) transparency and customer-focused service.</p>	Compliant	
<p>Principles for determining the amounts of charges</p>			
12	<p>Consistent principles and approaches must be applied to the calculation of charges for different classes of customers. For the avoidance of doubt, when trialling new charging structures undertakers may (for an appropriate limited period) impose different charges to customers participating in the trial as compared to customers who are not participating in the trial even if, absent the trial, the charges imposed would be the same for both groups.</p>	Compliant	<p>Regardless of the services provided consistent principles and approaches are applied.</p> <p>We are not currently introducing any trials that require any differing tariffs.</p>
13	<p>Charging structures must reflect the long run costs associated with providing the relevant service.</p>	Compliant	<p>The revenue controls were set in the redetermined CMA FD19 for AMP7, and include the impact of the 2022/2023 ODI and revenue forecasting incentive (RFI) mechanism adjustment. These controls are then applied to the tariff calculations for each relevant service.</p>
14	<p>Charges for services provided to domestic premises must be fixed so that the average difference between metered charges and unmetered charges only reflects any differences in the costs of, and the additional benefits of, the provision of one service relative to the other.</p>	Compliant	<p>The tariff differential between measured and unmeasured maintained and remains within £2.00 benchmark.</p>

3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
15	Differences between charges for services provided to larger users of water and charges for services provided to smaller users of water must only be based on cost differences associated with differential use of network assets, differential peaking characteristics, different service levels and/or different service measurement accuracy.	Compliant	YWS incorporates a 'falling block' tariff structure, on the basis that larger users do not tend to use the same types of infrastructure as smaller household users.
16	Where cost differences associated with differential peaking characteristics are used as a basis for differences between charges for services provided to larger users of water and charges for services provided to smaller users of water, the charges fixed on that basis must be structured on an appropriate peak demand basis.	Compliant	The falling block tariff structure is applied. Seasonal peaking characteristics are not applied.

Principles for determining the amounts of charges

17	Charges for sewerage services must take into account the different pollutant loads associated with household foul sewage, non-household foul sewage, trade effluent, surface water draining from premises and surface water draining from highways.	Compliant	Separate tariffs apply to the different customer types, the current charging structure separates charges between sewerage service, trade effluent, surface water from premises, foul water and surface water from highways.
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3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
Principles for determining the amounts of charges			
18	Charges schemes must allow a customer to choose to pay an assessed charge determined in accordance with this rule in the specified circumstances:	Compliant	
18	(a) The type and amount(s) of an assessed charge must be determined in accordance with the following principles:	Compliant	
18	(i) assessed charges should, as closely as practicable, reflect the metered charges that would apply in relation to the volume of water that is likely to be supplied; and	Compliant	
18	(ii) the amount of an assessed charge payable by an individual who is the sole occupier of domestic premises (a single occupier assessed charge) should reflect the volume of water that is likely to be supplied to domestic premises occupied by one individual in the relevant area.	Compliant	The volumes are based on historic billed information. Where we determine that it is impractical or unreasonably expensive to install a meter at domestic premises the customer may opt to pay an assessed charge.
18	(b) The specified circumstances for the purposes of this rule are where a water undertaker has received a measured charges notice in accordance with section 144A of the Water Industry Act 1991 but was not obliged to give effect to it because:	Compliant	
18	(i) it is not reasonably practicable to fix charges in respect of the premises by reference to the volume of water supplied; or	Compliant	
18	(ii) to do so would involve the incurring by the undertaker of unreasonable expense.	Compliant	

3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
Assessed charges			
19	Charges schemes that include any unmetered charges must clearly state the basis on which those charges are fixed or determined and, in the case of rateable value charges, state:	Compliant	The basis of unmetered charges applied is set out in the 'charges scheme' booklet prepared for each submission and is based on a fixed standing charge and an RV based charge. This methodology is in line with previous years.
19	(a) which rating valuation list charges are fixed or determined by reference to; and	Compliant	
19	(b) if the undertaker uses a different value or other amount to that specified in such a list, the methodology or other basis on which that different value or other amount is calculated.	Compliant	
Wastewater charges			
20	Sewerage undertakers' charges schemes must provide for a cost reflective reduction in the charges payable for the provision of sewerage services to any premises where the sewerage undertaker knows, or should reasonably have known, that surface water does not drain to a public sewer from those premises.	Compliant	The surface water area charging bands are clearly documented within the 'charges scheme' booklet, whereby the charge per surface area band has been tabled. We currently make no provision for household customers to reduce the surface water charge. Household customers are either connected or not connected. As such, a non-household customer is able to easily assess the potential benefit (through reduced charges), of reducing the surface area draining to the sewer, resulting in movement to a lower tariff band.
21	Sewerage undertakers must set out in their charges schemes how any reduction in the charges payable for the provision of sewerage services to any premises will be calculated if customers can demonstrate that they have significantly reduced the volume of surface water draining to a public sewer from their premises or explain why there is no such provision.	Compliant	
Trade Effluent			
22	Charges to be paid in connection with the carrying out of a sewerage undertaker's trade effluent functions must be based on the Mogden Formula, a reasonable variant of the Mogden Formula or on a demonstrably more cost-reflective basis.	Compliant	Full details for non-household charges can be found in our Wholesale Charges scheme.

3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
Social tariffs/Concessionary drainage charges			
23	Charges must state: (a) whether or not undertakers have decided to include in the charges scheme:	Compliant	We do not make provision for reduced charges or discounts to community groups.
23	(i) provision designed to reduce charges to community groups in respect of surface water drainage from their property (having had regard to any guidance issued by the Minister under section 43 of the Flood and Water Management Act 2010);	Compliant	We currently have two social tariff schemes in place, 'Water Sure' and 'Water Support'. Whilst 'Water Sure' is an industry wide initiative ensuring capped average charges for a number of specified metered customer types, the 'Water Support' scheme is a company specific scheme available to all vulnerable customers.
23	(ii) provision designed to reduce charges for individuals who would have difficulty paying in full (having had regard to any guidance issued by the Minister under section 44 of the Flood and Water Management Act 2010); and	Compliant	Instructions on how eligible customers can apply for reduced charges through 'Water Sure' and 'Water Support' is detailed within the 'charges scheme' booklet. Applications can be made directly by phone or through the YWS website.
23	Charges must state: (b) if any such provision is included, how eligible customers can apply for such reduced charges.	Compliant	Applications can be made directly by phone or through the YWS website.
Times and methods of payment			
24	Charges schemes must include provisions giving customers a reasonable choice as to the times and methods of payment of the charges fixed by the scheme.	Compliant	Various payment options and methods of payment are available and are detailed within the 'charges scheme' book.
New appointees			
25	Rule 9 does not apply to new appointees. Instead new appointees must publish charges schemes no later than the 22 February immediately preceding the Charging Year in relation to which they have effect.	n/a	

3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
Annex: Information requirements			
AI	Each undertaker should provide to the Water Services Regulation Authority an assurance statement from its Board of Directors and publish its statement no later than the time of publication of the charges schemes confirming that:	Compliant	We will submit our signed Board Assurance Statement to Ofwat. This will be published on our website the same day as our Charges scheme.
	(a) the company complies with its legal obligations relating to the charges set out in its charges schemes;	Compliant	The audit report from Baringa provided assurance to the board we are compliant with these license conditions. Licence Condition B – Companies must make sure their charges comply with their five separate revenue controls, i.e. they do not project to raise more revenue in each of the five separate price controls. (Water Resources, Water Network+, Waste Water Network+, Bioresources, Retail – Household). Baringa have provided assurance to the board we are compliant with this rule. Licence Condition E – Companies must make sure, when fixing their charges, that no undue preference is shown to, and that there is no undue discrimination against, any class of customers or potential customers. The audit report from Baringa provided assurance to the board we are compliant with these licence conditions.
	(b) the Board has assessed the effects of the new charges on customers' bills for a range of different customer types, and approves the impact assessments and handling strategies developed in instances where bill increases for particular customer types exceed 5%;	Compliant	Whilst we have not made any significant changes to methodology, we have seen an increase in our bill assessment impact of between 6.1% to 8.5%. The main reasons for these impacts are; November CPIH at 4.2%, changes in our underlying forecasts of customers and consumption relating to the ongoing economic climate. We have also seen that these increases were partially offset due to the reduction in our overall revenue allowances, this reflects the net penalty for our performance in 2022/2023, as per Ofwat's published final in-period determination.
	(c) the company has appropriate systems and processes in place to make sure that the information contained in the charges scheme, and the additional information covered by this annex is accurate; and	Compliant	Our external assurance has been provided by Baringa who have audited the charges model its inputs and calculations. The Board are provided with a detailed report from Baringa.
	(d) the company has consulted the Consumer Council for Water (CCW) in a timely and effective manner on its charges schemes.	Compliant	The timetable detailing our continued correspondence is included see stakeholder consultation table.

3. Charges rules compliance review

Rule number	Scheme rule	Are we compliant?	Evidence
A2	With the exception of new appointees, each undertaker should provide to the Water Services Regulation Authority a statement setting out any significant changes anticipated by the undertaker, and publish the statement, no later than 13 January. The statement should include the following:	Compliant	
	(a) Confirmation of whether the undertaker is expecting there to be any bill increases of more than 5% from the previous year (for a given customer type assuming a constant level of consumption) and, if such increases are expected:	Compliant	Per the Ofwat timetable we published on our website on the 13 January our Statement of significant changes. Whilst we have not made any significant changes to methodology, we have seen an increase in our bill assessment impact of between 6.1% to 8.5%. The main reasons for these impacts are; November CPIH at 4.2%, changes in our underlying forecasts of customers and consumption relating to the ongoing economic climate. We have also seen that these increases were partially offset due to the reduction in our overall revenue allowances, this reflects the net penalty for our performance in 2022/2023, as per Ofwat's published final in-period determination.
	(i) what size increase is expected;	Compliant	
	(ii) which customer types are likely to be affected; and	Compliant	
	(iii) the handling strategies adopted by the company or why the company considered that no handling strategies are required.	Compliant	
	(b) Details of any significant changes in charging policy by the company from the previous year.	Compliant	
A3	In addition to the assurances set out in A1 above, new appointees' assurance statements must include assurance that their charges schemes offer:	n/a	
	(a) levels of service at least comparable to the previous appointee's charges scheme;	n/a	
	(b) prices that do not exceed those in the previous appointee's charges scheme for similar services; and	n/a	
	(c) prices equivalent to those specified in the new appointee's application for each individual appointment or variation area.	n/a	

4. Stakeholder consultation table



Stakeholder consultation table

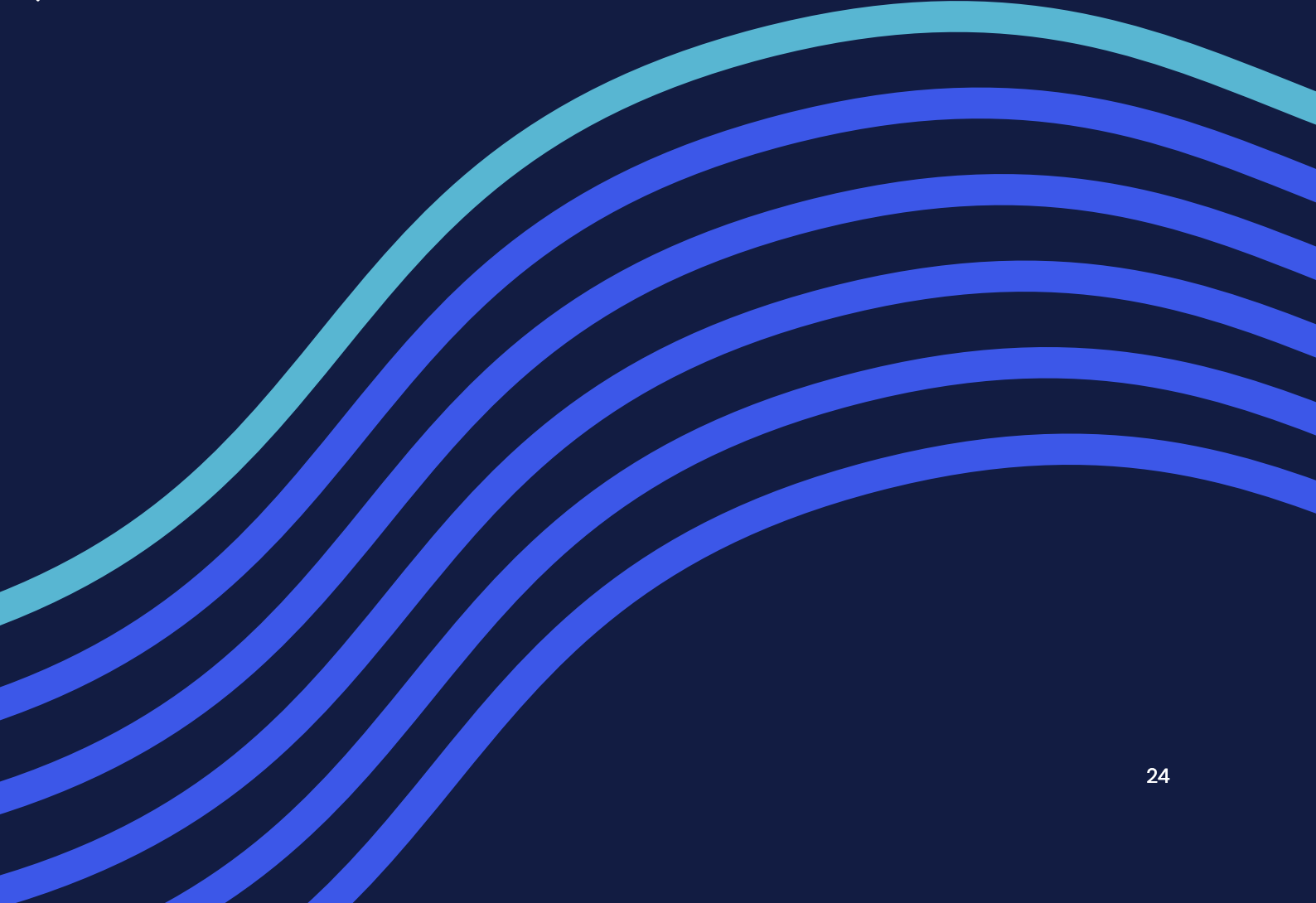
Date	Overview	Details of correspondence	Yorkshire Water Response
May 2023	RWG Wholesale Tariff Simplification Sub group Update on recommended changes for charging year 2024/2025 consultation.	The consultation was on the two proposed changes to wholesale tariff structures: Introducing a common volumetric threshold at 0.5MI, which would bring a greater alignment between the wholesale charging and retail price control structures simplifying and harmonising bands for fixed meter charges.	There was general support for both proposals with some suggestions and questions raised about the practical implementation. A Best Practice Guide is being prepared by the RWG Tariff sub group, recommending that both changes are introduced from April 2024. The guide will address the questions raised in response to the consultation and will set out suggested arrangements for implementation.
05/10/2023	Teams meeting with CCWater to discuss the indicative Wholesale Charges for October 2023.	YW met with CCWater to discuss the latest forecast of bill impacts relating to the modelling of the indicative Wholesale charges. The impacts on bills are assessed at being between 7.2% and 9.3%, this is mainly being driven by high November CPIH forecast, reductions in consumption forecasts and offset by reduction in revenue allowances due to ODI and RFI adjustments.	N/A
06/10/2023	CCWater request for information on 2024/2025 impacts.	We received a request for information from CCWater for an update on our plans for 2024/2025 charges with respect to whether we are planning any changes to our charges or attempting any rebalancing of charges that could potentially create bill shocks (or changes in charges which are significantly different from the norm) for some customers.	We completed the CCWater template to reflect the impacts on bills are assessed at being between 7.2% to 9.3%, this is mainly being driven by high November CPIH forecast, reductions in consumption forecasts and offset by reduction in revenue allowances due to ODI and RFI adjustments.
10/01/2024	Teams meeting with CCWater to discuss the Final Wholesale and Retail Charges for 2024/2025.	YW met with CCWater to discuss the latest forecast of bill impacts relating to the modelling of the Final Wholesale and Retail charges. The impacts on bills are assessed at being between 6.4% and 8.5%, this is a reduction from the range shown in the IWC. This reduction is due to CPIH actual being 4.2% verses the IWC forecast of 4.7%, and an increase in the NHH consumption forecast based on updated information for 2022-23 due to finalisation of settlement runs.	We completed the CCWater template to reflect the impact on bills of November CPIH at 4.2%, allowed real increases on our revenue allowances ('k'), changes in our underlying forecasts of customers and the continued reduction in consumption relating to the ongoing economic climate. These increases have been partially offset due to the reduction in our overall revenue allowances, this reflects the net penalty for our performance in 2022-23, as per Ofwat's published final in-period determination.
10/01/2024	Correspondence regarding changes in tariffs.	The consultation was on the proposed changes to the wholesale tariff structure.	A full impact assessment will be concluded in 2024 of the proposed 0-0.5 tariff changes for 2025/2026. YW will consult further with retailers.

5. Revenue control compliance 2024/2025

Final Determination – Revenue Control	Wholesale water (£m)	Wholesale wastewater (£m)	Retail	Total (£m)
FD19 Allowed Revenue	616	656	73	1,345
In period ODI adjustment	(32)	(5)	3	(35)
In period RFI adjustment	(14)	3	-	(11)
Adjusted allowed revenue	570	653	76	1,299
Forecasted Revenue	570	653	70	1,293
Variance	-	-	(6)	(6)

The £6m variance to the household retail allowance is due to the Company's commitment to funding part of the social tariff, this is an additional £4m above our original PR19 commitment of £2m per year.

6. Household bill stability review 2024/2025



Household bill stability review 2024/2025

Unmeasured customers Yorkshire (excluding York Waterworks)

Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Unmeasured household charges	443.43	471.45	28.02	6.3
Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Low RV £75k	423.06	448.88	25.82	6.1
Average RV £121k	602.76	640.93	38.17	6.3
High RV £175k	813.72	866.38	52.66	6.5

Unmeasured customers York

Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Unmeasured household charges	20.94	22.01	1.07	5.1
Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Low RV £75k	354.32	371.62	17.30	4.9
Average RV £121k	497.75	522.90	25.15	5.1
High RV £175k	666.12	700.48	34.36	5.2

Measured customers Yorkshire Water (excluding York Waterworks)

Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Measured household charges	407.78	438.45	30.67	7.5
Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Single person 55m ³	292.61	310.52	17.91	6.1
Low volume 66m ³	330.85	351.98	21.13	6.4
Average volume 78m ³	386.48	412.29	25.81	6.7
High volume 150m ³	622.90	668.61	45.71	7.3

Measured customers York Waterworks

Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Measured household charges	14.72	15.58	0.86	5.8
Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Single person 55m ³	254.26	267.70	13.44	5.3
Low volume 66m ³	284.84	300.60	15.76	5.5
Average volume 78m ³	329.31	348.45	19.14	5.8
High volume 150m ³	518.32	551.84	33.52	6.5

Household bill stability review 2024/2025

Household Assessed Customers (Yorkshire Water excluding York Waterworks)

Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Assessed household charges	15.26	16.28	1.02	6.7
Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Single person household	276.94	294.09	17.15	6.2
Other Household Premises	395.14	422.25	27.11	6.9
Semi-Detached House	443.82	475.02	31.20	7.0
Detached House	523.78	561.72	37.94	7.2

Household Assessed Customers (York Waterworks)

Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Assessed household charges	0.28	0.29	0.01	3.6
Customer £m	2023/2024	2024/2025	£m Variance	% Variance
Single person household	252.52	266.83	14.31	5.7
Other Household Premises	254.26	267.70	13.44	5.3
Semi-Detached House	284.84	300.60	15.76	5.5
Detached House	329.31	348.45	19.14	5.8

Please note:

The tables included in this section assume a constant level of consumption for a representative range of customer types. The tables are for the representative majority, dual service customers. The assumption of a return to sewer of 95% is applied to the sewerage volumes calculated.

7. Non-household bill stability review 2024/2025



Non-household bill stability review 2024/2025

Unmeasured non-household charges Yorkshire Water (excluding York Waterworks)

Rateable Value £m	2023/2024	2024/2025	£m Variance	% Variance
Unmeasured non-household charges	1.86	2.01	0.15	8.1
Rateable Value £m	2023/2024	2024/2025	£m Variance	% Variance
Low RV £145k	615.43	654.86	39.43	6.4
Average RV £200k	828.05	882.03	53.98	6.5
High RV £300k	1,214.63	1,295.07	80.44	6.6

Unmeasured non-household charges York Waterworks

Rateable Value £m	2023/2024	2024/2025	£m Variance	% Variance
Unmeasured non-household charges	0.01	0.01	-	-
Rateable Value £m	2023/2024	2024/2025	£m Variance	% Variance
Low RV £145k	504.63	530.33	25.70	5.1
Average RV £200k	675.22	710.26	35.04	5.2
High RV £300k	985.39	1,037.41	52.02	5.3

Measured non-household charges Yorkshire Water (excluding York Waterworks)

Rateable Value £m	2023/2024	2024/2025	£m Variance	% Variance
Measured non-household charges	275.84	298.97	23.13	8.4
Rateable Value £m	2023/2024	2024/2025	£m Variance	% Variance
0.1MI	392.23	421.83	29.60	7.5
0.25MI	898.24	970.63	72.39	8.1
5MI	16,921.90	18,349.25	1,427.35	8.4
10MI	33,788.92	36,642.54	2,853.62	8.4
75MI	231,476.24	250,780.71	19,304.47	8.3
350MI	888,087.18	959,883.36	71,796.18	8.1

Non-household bill stability review 2024/2025

Measured non-household charges York Waterworks

Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
Measured non-household charges	9.64	10.38	0.74	7.7
Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
0.1MI	321.77	343.15	21.38	6.6
0.25MI	722.08	773.92	51.84	7.2
5MI	13,398.78	14,415.20	1,016.42	7.6
10MI	26,742.67	28,774.44	2,031.77	7.6
75MI	190,247.35	204,743.15	14,495.80	7.6
350MI	796,624.30	857,753.34	61,129.04	7.7

Assessed non-household charges Yorkshire Water

Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
Assessed non-household charges	0.62	0.68	0.06	9.7
Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
Small	489.14	530.51	41.37	8.5
Medium	860.22	932.96	72.74	8.5
Large	1,855.37	2,012.26	156.89	8.5
Extra Large	3,373.40	3,658.66	285.26	8.5

Assessed non-household charges York Waterworks

Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
Assessed non-household charges	0.02	0.02	-	100.0
Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
Small	386.97	416.42	29.45	7.6
Medium	680.54	732.32	51.78	7.6
Large	1,467.83	1,579.52	111.69	7.6
Extra Large	2,668.78	2,871.85	203.07	7.6

Non-household bill stability review 2024/2025

Trade effluent

Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
Trade effluent	34.57	36.51	1.94	5.6
Volume usage £m	2023/2024	2024/2025	£m Variance	% Variance
0<5MI Trade Eff User (4.5MI)	8,733.33	9,224.96	491.63	5.6
5<50MI Trade Eff User (20MI)	38,814.81	40,999.84	2,185.03	5.6
50-250MI Trade Eff User	351,681.45	371,478.97	19,797.52	5.6
>250MI Trade Eff User	705,903.48	745,641.54	39,738.06	5.6

Please note:

The tables included in this section assume a constant level of consumption for a representative range of customer types. The tables are for the representative majority, dual service customers. The assumption of a return to sewer of 95% is applied to the sewerage volumes calculated.

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