



Application to Replace an
Existing Lead Supply

Lead in the water supply

The installation of lead pipes is now prohibited, but if your home was built before 1970 it may have lead pipes. If your home has lead pipes; a service pipe or any internal plumbing system, it may be possible for some lead to be present in the water supply.

Checking for lead pipes

A simple check within your property should help you identify if you have lead pipes. Look at the pipe where it enters the property, this is usually found at your internal stop tap, under the kitchen sink or where it rises inside your property. If the incoming pipe is not blue plastic it will be more than likely be lead. Unpainted lead pipes are dull, grey and soft.

Lead and your health

Lead is a toxic metal and excessive exposure to it can be harmful to humans. Young children and unborn babies are the most susceptible to any adverse health effects from the accumulation of lead.

Reducing lead levels

If you do have a lead service, you should take the following simple measures to reduce the amount of lead in your water supply:

- Do not use water for drinking, cooking or preparing baby formula that has been left standing for long periods, for example overnight.
- Run the tap to flush about 4.5 litres of water through the system prior to drinking. If you run this water into a bowl you can always use it for something other than drinking or cooking.
- Change the water inside your kettle every time you use it as lead can accumulate in water that is re-boiled.

Alternatively, the best solution would be to replace any pipe work that contains lead.

If you do opt to replace the lead pipework at your property, Yorkshire Water will replace the lead communication pipe and install a new stop tap at the boundary of your property free of charge provided that you replace your own lead supply pipe.

For information regarding the replacement of your lead pipework, please refer to the **Guide to Lead Replacement** overleaf before filling in the attached application form.

Please contact us on **0845 1 20 84 82** if you require any further information or any assistance filling in the application form.

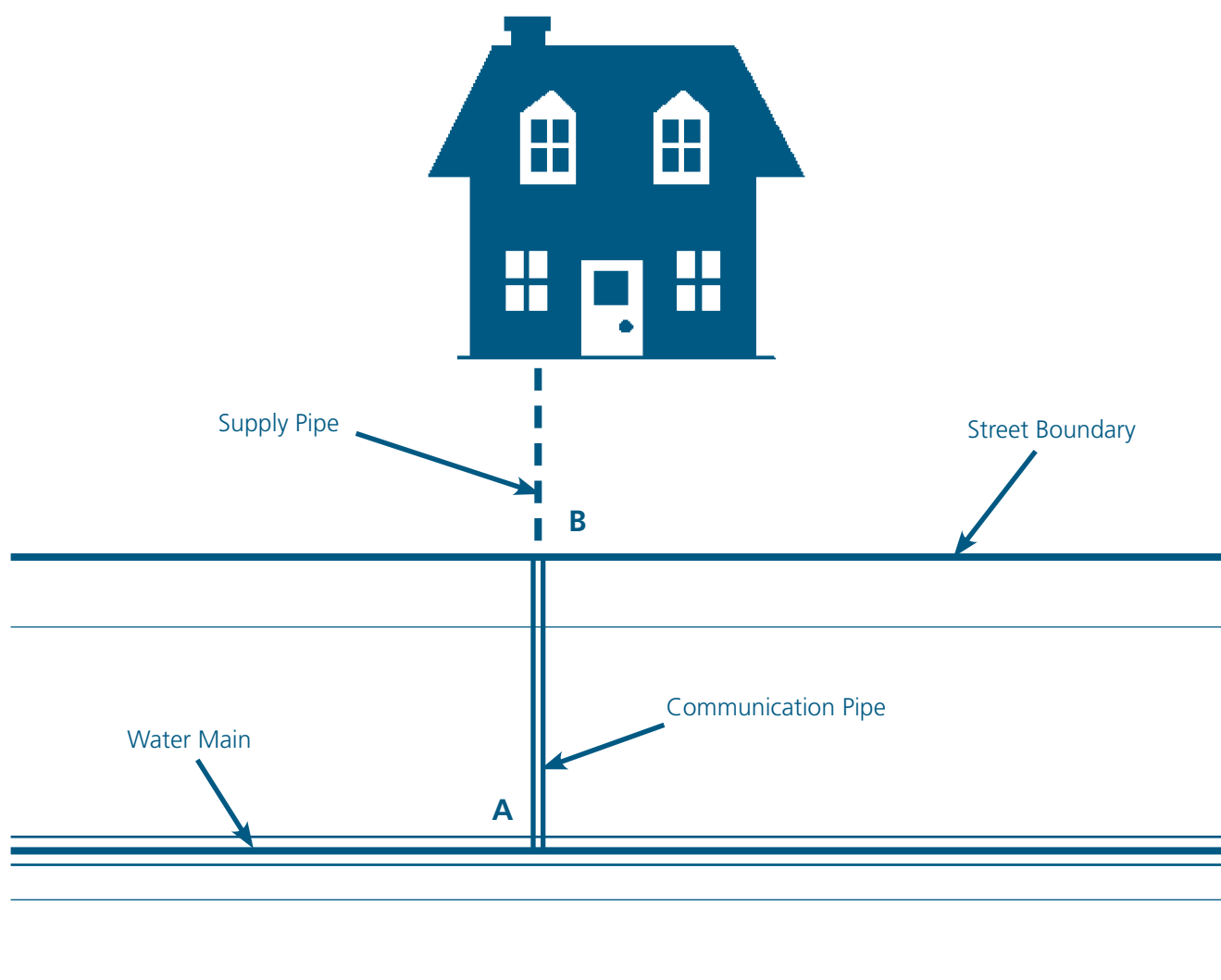
Guide to Lead Replacement

Yorkshire Water will replace the lead communication pipe and install a new stop tap at the boundary of your property free of charge provided that you replace your own lead supply pipe.

Pipe work responsibility

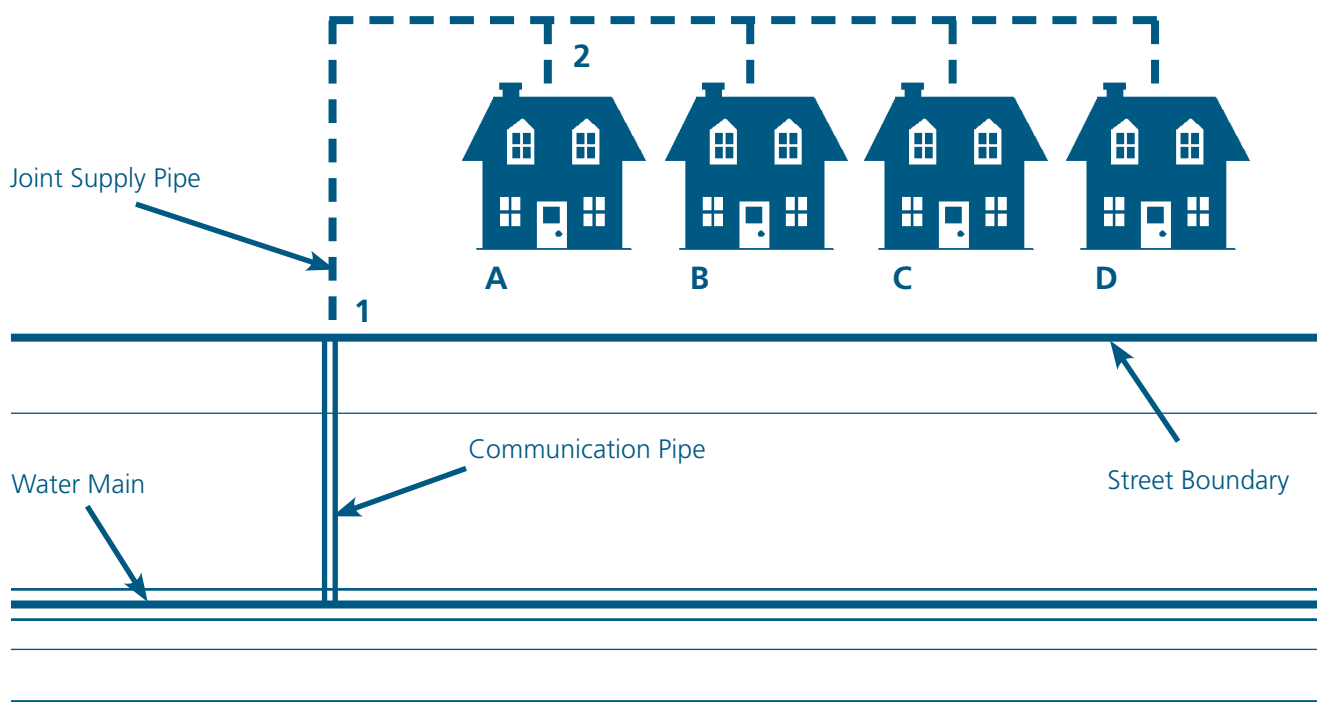
Please refer to the diagram below. Properties are connected to the main through the service pipe, which consists of two sections:

- The communication pipe (A on the diagram below) lies between the water main and the street boundary. This is usually marked by the property boundary i.e. where your garden/ property meets the public footpath. Yorkshire Water is responsible for maintaining the communication pipe.
- The supply pipe (B on the diagram below) runs from the street boundary, to the point of entry of the property. This pipe is the responsibility of the owner of the property.



If I am on a joint supply can I replace my lead pipes?

Many customers, particularly in older properties, are connected to our water main using the same supply pipe as their neighbours. If this is the case, the owners of each property served by the supply pipe share responsibility for it. Please refer to the diagram.



If you live in property **A**, you will need to replace the lead supply pipe between **1** and **2** to qualify for the lead replacement scheme. Please note that, as you are on a joint supply, you will need to inform your neighbours of the work and ensure that their supplies are reconnected to the new supply pipe that you lay.

A lead renewal is possible, if you live in properties **B** to **D**, but it would require you to replace the whole supply pipe between your property and our communication pipe **1**. You would need to ensure that you have reconnected your neighbours' properties. This could prove to be costly, and we therefore advise sharing the cost between the properties affected.

Alternatively, if you live in properties **B** to **D**, it is advisable that you have your own single supply installed direct to the main. There is a charge for the installation of a new connection, but this may prove less expensive than replacing a long supply pipe. A new connection is also likely to improve the water pressure and flow to your property.

If you are currently on a joint supply but would prefer to have your own new single connection direct to the main, you will need to apply for a new connection. If you would like an estimate for the cost of a new connection, or would like a new connection application form, please contact us on **0845 1 20 84 82**.

Guidance on replacing your supply pipe

If you wish to go ahead with replacing your lead pipe please complete the attached application form and return to Yorkshire Water. Our office will contact you upon receipt of your application to arrange an appointment with one of our site surveyors.

Please do not lay your supply pipe until our surveyor has visited the property.

Your supply pipe should be blue 25mm MDPE pipe; this is available from most DIY shops and builders merchants. It should be laid to a minimum depth of 750mm. If the pipe is too shallow it is liable to freeze and burst in cold weather. It should be laid to the same point at the street boundary as your existing lead pipe. This will be explained by our site surveyor at your appointment.

Application to replace an existing lead supply (this is only available for domestic customers)

This form can be used to apply to replace an existing lead supply for a new domestic service connection. If you are applying for a new water supply, are connecting more than 6 domestic properties, or commercial properties, you will need a different application form, please contact us on the number below and we can send this to you.

In response to your application we will provide a plan showing the point at which we will make the connection.

We will replace the lead communication pipe and install a new stop tap at the boundary of your property free of charge, provided that you replace your own lead supply pipe.

For enquiries please call us on 0845 1 20 84 82

You can fax information to us on 01274 303046

E-mail: wbu.servicecentre@yorkshirewater.co.uk

Calls are recorded for monitoring purposes.

Please complete this form in black ink and block capitals.

1 Applicant's details

The applicant should be the homeowner.

Customer name

Address for correspondence

Postcode

Daytime telephone number (including area code)

Mobile phone number

Fax number (including area code)

E-mail address

2 Details of the site where the lead replacement is required

Address of property requiring lead replacement

Postcode

If you are on a joint supply and other properties will be affected by this renewal, please provide details of all the other properties affected in Section 3. Please ensure the owner of each affected property also signs the enclosed form.

An appointment with a site surveyor will be required. Our office will contact you upon receipt of your application to arrange this. Our site surveyor will explain where the new communication pipe will be laid and indicate how deep you need to lay your new supply pipe. **Please do not lay your supply pipe until our surveyor has visited the property.** If your replacement supply pipe does not terminate where we have indicated, you will be liable for charges to cover the cost of any additional work we have to carry out.

Please refer to the attached '**Guide to Lead Replacement**' for further details.

3 Details of other properties affected

Address of property 2

Postcode

Owner's signature

Print Name

Date

Address of property 3

Postcode

Owner's signature

Print Name

Date

Address of property 4

Postcode

Owner's signature

Print Name

Date

Address of property 5

Postcode

Owner's signature

Print Name

Date

Address of property 6

Postcode

Owner's signature

Print Name

Date

Address of property 7

Postcode

Owner's signature

Print Name

Date

4 About your new connection

We will lay the water pipe from our main in the street up to the boundary of your property. You will need to lay and appropriately size the water pipe from your building to the boundary.

Please Note: Yorkshire Water can undertake work on private land, if required to do so. Please indicate below if you would like a quotation for the private work.

I would like a quote for the private work Yes No

We try to ensure the water pressure at the boundary is no lower than 1.5 bar (15m head) and provides a minimum flow of 22 litres per minute. Please note: The minimum guaranteed standard for pressure and flow for a single domestic dwelling set by Ofwat is 1 bar (10 metres head pressure) measured in the service pipe at downstream side of the boundary stop cock at a flow rate of nine litres per minute. Yorkshire Water cannot guarantee pressures and flows above this guaranteed standard.

We provide a standard 25mm pipe connection to all domestic properties.

5 How long will it take?

Our surveyor will visit your site and undertake a survey; you will then receive written confirmation that you are eligible for this service within 28 days of us receiving your application. We will inform you of your reference number and who to contact to arrange for your connection. We endeavour to connect you within 21 days of your request for connection. Your connection may take longer if we need to work in a major road or need to close the road.

6 What information do I need to supply with my application?

Please complete the checklist below to confirm that you have enclosed all the information required to process your application.

- Fully completed all relevant sections of this form
- Provided 2 copies of a plan showing where you would like your new connection to
- Sign and complete the declaration below

WE WILL BE UNABLE TO CARRY OUT A SURVEY WITHOUT THIS INFORMATION

7 Declaration

I hereby request Yorkshire Water to process my lead renewal application.

I understand that if I am eligible for a lead renewal Yorkshire Water Services Ltd will determine the route of the new communication pipe and the point of connection to my supply.

Your signature

Date

Your name and title (in capitals)

Please return this completed form with the information indicated above to:
Developer Services Yorkshire Water Services Ltd PO Box 52 Bradford BD3 7YD
Or you can fax it to us on 01274 303046

