

HOW TO GUIDES...

STOP PIPES AND TANKS FREEZING

CHECK 1: INSULATE ALL UNPROTECTED PIPEWORK, CISTERNS AND TANKS

Check that all your pipework, cistern and tanks in unheated areas are well insulated. If not, insulate them with good quality, waterproof foam lagging.

ACTION:

You can buy foam lagging at DIY stores or local plumber's merchants – it's very easy to install. Insist on insulation that meets the requirements of British Standards 6700 and Water Supply Byelaws.



YOU CAN BUY FOAM LAGGING AT DIY STORES OR LOCAL PLUMBER'S MERCHANTS

CHECK 3: KEEP BUILDINGS HEATED DURING COLD SPELLS

During prolonged periods of frost, keep buildings heated. If frosty conditions persist, set automatic timers to constant or 24 hour settings.

ACTION:

Use your thermostat to maintain a low level of heat through the night, and while the premises are shut at weekends or during holidays.



SET AUTOMATIC TIMERS TO CONSTANT OR 24 HOUR SETTINGS

CHECK 2: LOCATE AND CHECK STOP TAPS

Locate, identify and label all stop taps and valves. It's advisable to check them regularly to ensure they are working correctly.



ACTION:

Your main stop tap will usually be found at the point where the pipework enters your premises.



LOCATE, IDENTIFY AND LABEL ALL STOP TAPS AND VALVES.

To order your free stop tap tag, just go to yorkshirewater.com/freebies

You can also listen to our **audio guide** for help on **protecting your pipes** this winter.

CHECK 4: STILL HAVING PROBLEMS WITH YOUR STOP TAP OR TANKS FREEZING?

If none of these suggestions have worked, you probably need to contact a local plumber for expert help and advice. There's a link on our Contact us page for the Chartered Institute of Plumbing and Heating Engineering – you can search for an approved local plumber on their website.

If there is an incident in your area that's affecting your water supply, remember to keep checking our website for the latest updates and advice.

SIMPLY TYPE IN YOUR POSTCODE ON OUR HOMEPAGE